



KIM REYNOLDS
GOVERNOR

DOUG OMMEN
COMMISSIONER OF INSURANCE

ADAM GREGG
LT. GOVERNOR

BULLETIN 20-03

To: All Insurance Companies Writing in the State of Iowa
From: Doug Ommen, Iowa Insurance Commissioner
RE: Covid-19 Health Emergency
Date: March 17, 2020

The Covid-19 health emergency has caused all insurance companies, insurance producers, and regulators to assess operations and implement business contingency plans. The Iowa Insurance Division has executed its plan for sustained operational excellence to assure that the needs of our customers are met. Many of the IID team members are working remotely, however, all consumer protection, financial regulation, product review, and licensing operations are functional.

As you implement your business contingency plans in light of the Covid-19 emergency, please advise as to what assistance the IID can provide.

Companies with questions or requests may contact Acting Deputy Kim Cross by email at kim.cross@iid.iowa.gov or by telephone at 515-281-4163. Producers may contact Tammy Dobbs by email at producer.licensing@iid.iowa.gov or by telephone at 515-725-0690.