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**BULLETIN 20-09**

To: All Insurance Producers and Insurance Companies Writing in the State of Iowa  
From: Doug Ommen, Iowa Insurance Commissioner  
RE: Persons Seeking a Temporary Insurance Producer License During the 2020 Public Health  
Emergency  
Date: May 29, 2020

Due to the impact of COVID-19 and closure of many insurance producer testing centers, the Iowa Insurance Division (“IID”) issued [Bulletin 20-07](#) developing a process to issue temporary licenses to those individuals undergoing training but unable to take the required insurance licensing examinations. Temporary licenses are currently able to be obtained under the authority of the Commissioner’s April 9, 2020 [Order](#) that is set to expire June 1, 2020.

As testing centers are beginning to open, many individuals are able to schedule and take their examinations to obtain an insurance producer license. The IID is aware, however, that several testing centers are open with limited testing availability. Other testing centers remain closed but indicate they will open in the near future.

As a result of some limitations in testing availability, the Commissioner has issued an [Order](#) extending the authorization to obtain a temporary license until June 30, 2020 for those individuals who are unable to take the insurance producer licensing test. Individuals must attempt to register for the examination prior to applying for a temporary license and may do so by contacting Pearson Vue at [www.pearsonvue.com](http://www.pearsonvue.com) or 877-540-5825.

The process for those individuals seeking a temporary license is detailed in Bulletin 20-07.

Questions regarding this process can be directed to Producer Licensing at:  
[producer.licensing@iid.iowa.gov](mailto:producer.licensing@iid.iowa.gov) or 515-725-0690.