FILED

MAY 0 5 2014

COMMISSION OF INSURANCE INSURANCE DIVISION OF IOWA

## BEFORE THE IOWA INSURANCE COMMISSIONER

IN THE MATTER OF

ORDER OF SUSPENSION
FOR GOOD CAUSE
AS TO SELLER

ROBERT L. AND MICHELLE R.
DUGGER FUNERAL HOMES, LLC,
a preneed seller,
PS-00267 - 126492

DIVISION FILE NO.: 83336

and

ROBERT LAMONTE DUGGER,
a sales agent,
SA-00649,
Respondents

Respondents

The Commissioner, after considering the allegations in the statement of charges and being fully advised in the premises, issues the following findings of facts and order of suspension pursuant to the provisions of the Iowa Cemetery and Funeral Merchandise and Funeral Services Act - Iowa Code Chapter 523A and Iowa Administrative Code Chapters 191-103, 105 & 106:

- 1. Robert L. and Michelle R. Dugger Funeral Homes, LLC, hereafter Seller, is a business entity with a last-known mailing address of 111 Luick's Lane South, Belmond, IA 50421.
- 2. The Division issued Seller a license as a preneed seller of funeral services on April 11, 2012 and assigned preneed seller number PS-00267 126492.
- 3. Seller is required to file an annual report with the Commissioner on or before April 1 each year pursuant to Iowa Code § 523A.204 and Iowa Administrative Rule 191-105.4(1).

4. The lowa Insurance Division is investigating the Seller's failure to file annual

reports with the Commissioner and remit fees as required by Iowa Code § 523A.204

and Iowa Administrative Rules191-105.4(1).

5. Iowa Code § 523A.503(2) states that the Commissioner may, for good cause

shown, suspend any license for a period not to exceed thirty days, pending

investigation.

THEREFORE, IT IS HEREBY ORDERED that, pursuant to Iowa Code §§ 523A.204(5),

523A.503(2) and Iowa Administrative Rules 191-105.4(3), 105.6(8), and 106.2(3), that

the preneed seller of funeral services license of Seller is hereby SUSPENDED for a

period not to exceed thirty days from the date of this Order pending proceedings to

determine whether Seller's license should be further disciplined after hearing in this

matter.

Dated this \_5 day of May, 2014.

Iowa Insurance Commissioner

NICK GERHART

Insurance Commissioner