JUN 2 5 2014

COMMISSION OF INSURANCE INSURANCE DIVISION OF IOWA

BEFORE THE IOWA INSURANCE COMMISSIONER

IN THE MATTER OF)) ORDER AND CONSENT TO ORDER
MARK A. RAMSDEN, a sales agent, SA-01005, Respondent	DIVISION FILE NO.: 83430

Now comes the Iowa Insurance Division ("Division") pursuant to the provisions of the Iowa Cemetery and Funeral Merchandise and Funeral Services Act - Iowa Code Chapter 523A and Iowa Administrative Code Chapters 191-103, 105 & 106. The Division alleges that Mark A. Ramsden (hereafter "Agent") failed to file an annual report with the Commissioner on or before April 1, 2014 and failed to remit required fees as stated in the Statement of Charges with Application for Suspension for Good Cause dated May 5, 2014 which is incorporated herein by reference. Agent cancelled his preneed sales agent license on May 24, 2014. Agent consents to the entry of this Order. Agent admits that the Iowa Insurance Division has personal jurisdiction over him and has subject matter jurisdiction over this matter.

AGREEMENT

- Censure of Preneed Sales Agent license. Agent agrees to the censure of his
 preneed sales agent license in the state of lowa based on the allegations made in this
 Order.
- 2. Cease and Desist Order. Agent agrees to cease and desist further violations of lowa Code Chapter 523A and its rules.

3. Filing of Annual Report. Agent agrees to file their annual report prior to or upon the signing of this Order.

4. Civil Penalty. Agent agrees to the payment of \$500 payable only if he reapplies for any license with the Division. The \$500 payment would be due and payable upon the application for any license with the Division.

ORDER

WHEREFORE, IT IS ORDERED pursuant to the powers granted to the Commissioner of Insurance by Iowa Code Chapter 523A that:

- 1. Agent is hereby censured.
- 2. Agent shall cease and desist violating lowa Code Chapter 523A and its rules.
- 3. Agent shall file the 2014 annual report contemporaneous with the issuance of this Order.
- 4. Agent shall pay a civil penalty of \$500 to the Division only if he reapplies for any license with the Division. The civil penalty of \$500 shall be due and payable upon the application for any license with the Division.
- 5. Nothing contained in this Order shall in any way limit the right of the Division to institute administrative or legal action against Agent for any other past conduct or future activity in violation of Iowa laws or regulations.

Dated this $\frac{24}{}$ day of June, 2014.

Iowa Insurance Commissioner

NICK GERHART Insurance Commissioner

Enforcement Bureau Chief

CONSENT TO ORDER

I, Mark A. Ramsden, have read, understood, and do knowingly consent to this Order in its entirety. By executing this consent, I understand that I am waiving my rights to a hearing, to confront and cross-examine witnesses, to produce evidence, and to judicial review. I also understand that this Order is considered final administrative action that shall be reported by the Division to the Central Registration Depository, if securities licensed, and, if insurance licensed, to the National Association of Insurance Commissioners and to all insurance companies with which I am actively appointed. I also understand that this Order is a public record under lowa Code Chapter 22 (2013), that will be disclosed to other state regulatory authorities, upon request, pursuant to lowa Code section 505.8(8)(d) (2013). I also understand that the information contained in the Order will be posted to the Division's web site and a notation will be made to my publicly available web site record that administrative action has been taken against me.

Subscribed and sworn before me by Mark Ramsder on this 19

day of <u>June</u>, 2014.

Notary Public for the state of lowa

KAYLA WARNER
Notarial Seal - Iowa
Commission # 777443
My Commission Expires