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COMMISSION OF INSURANCE INSURANCE DIVISION OF IOWA

# BEFORE THE IOWA INSURANCE COMMISSIONER

| IN THE MATTER OF | ) ORDER AND CONSENT TO ORDER ) |
|------------------|--------------------------------|
| CHELSEA L. GLESS | )                              |
| NPN # 15059157   | ) DIVISION FILE NO.: 81918     |

The Iowa Insurance Division ("Division") pursuant to the provisions of the Iowa Licensing of Insurance Producers Act – Iowa Code Chapter 522B has sought the entry of this Order.

## PARTIES AND JURISDICTION

- The Commissioner of Insurance, Nick Gerhart, enforces the Iowa Licensing of Insurance
   Producers Act, Iowa Code Chapter 522B, pursuant to Iowa Code § 505.8 (2013).
- Chelsea L. Gless ("Gless") is an individual with a last known mailing address of 5501
   Joshua Street, Bettendorf, IA 52722.
- Gless is licensed as a resident insurance producer in the state of lowa since October 8,
   2009.

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### FACTUAL ALLEGATIONS

- 4. Gless applied for a renewal of her resident insurance producer license to the Division by submitting through the National Insurance Producer Registry a Uniform Application for Individual Insurance Producer License ("Application") on June 19, 2013. In submitting the Application, Gless designated the Commissioner as an agent for service of process.
- 5. Gless, through her attorney, had agreed to and scheduled a sworn statement to be taken on November 4, 2014 at the office of the Iowa Insurance Division.
- 6. On November 4, 2014, the Division was informed by Gless' attorney that she would not be appearing for a sworn statement. Further, Gless' attorney stated that Gless would not

participate in the taking of a sworn statement to answer questions regarding her conduct of business in this state or elsewhere.

# VIOLATION OF IOWA INSURANCE LAWS AND REGULATIONS FAILURE OR REFUSAL TO COOPERATE WITH THE DIVISION'S INVESTIGATION

- 7. Paragraphs 1-6 are incorporated by reference.
- 8. Gless failed or refused to cooperate in an investigation by the Division in violation of lowa Code § 522B.11(1)(p) (2013).
- 9. The violation of Iowa Code Chapter 522B and applicable rules is grounds for revocation, suspension, censure, and/or the imposition of a civil penalty and an order requiring such person to cease and desist from the acts, methods or practices stated in this statement of charges pursuant to Iowa Code §§522B.11 and 522B.17 (2013).

### **STIPULATIONS**

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- 10. Jurisdiction. Gless consents to the entry of this Order and admits that the lowal Insurance Division has personal jurisdiction over her and has subject matter jurisdiction over this matter.
- 11. Revocation of insurance producer license. Gless agrees to the revocation of her resident producer license in the state of lowa based on the allegations in this Order.
- 12. Bar on reapplying for a license. Gless further agrees to not reapply for a producer license in the state of Iowa for five (5) years from the date of the commissioner's signature on this Order.

#### **ORDER**

WHEREFORE, IT IS ORDERED pursuant to the powers granted to the Commissioner of Insurance by Iowa Code Chapter 522B that:

- 1. Gless is hereby revoked.
- 2. Gless shall not reapply for an insurance producer license in the state of lowa for five (5) years from the date this Order is signed by the Commissioner.
- 3. Nothing contained in this Order shall in any way limit the Division to institute administrative or legal action against Gless for any past conduct or future activity in violation of Iowa laws and regulations.

Dated this \_\_\_\_ day of Nevember, 2014.

NICK GERHART

Iowa Insurance Commissioner

Robert Koppin

**Enforcement Bureau Chief** 

### **CONSENT TO ORDER**

I, Chelsea L. Gless, have read, understood, and do knowingly consent to this Order in its entirety. By executing this consent, I understand that I am waiving my rights to a hearing, to confront and cross-examine witnesses, to produce evidence, and to judicial review. I also understand that this Order is considered final administrative action that shall be reported by the Division to the National Association of Insurance Commissioners and to all insurance companies with which I am actively appointed. I also understand that this Order is a public record under Iowa Code chapter 22 (2013), that will be disclosed to other state regulatory authorities, upon request, pursuant to Iowa Code § 505.8(8)(d) (2013). I also understand that the information contained in the Order will be posted to the Division's web site and a notation will be made to the publicly available web site record that administrative action has been taken against me.

Dated this 25 day of November, 2014.

\*\*\*\* • \*\*

Chelsea L. Gless

Chelsea L. Gless

Chelsea L. Gless

Printed Name

ZLOLOBO JULIAN ST Principan 1A 52768 Address of Signatory

Subscribed and sworn before me by Chelsea L. Gless on this 25" day of November, 2014.

IOWA NOTARIAL SEAL COMMISSION NUMBER: 109599 MY COMMISSION EXPIRES:

Notary Public for the State of Iowa

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