

FILED

MAY 06 2019

COMMISSION OF INSURANCE
INSURANCE DIVISION OF IOWA

BEFORE THE IOWA INSURANCE COMMISSIONER

IN THE MATTER OF) Division Case No. 100776
)
TAWNY COOPER,) **ORDER FOR SUSPENSION**
NPN 18561695,)
DOB 03/12/XXXX,)
Respondent.)

This matter comes before the Iowa Insurance Commissioner upon submission of a Certificate of Noncompliance from the Iowa Department of Human Services (“DHS”).

1. Tawny Cooper (“Respondent”) submitted an application for insurance producer licensure in which the Commissioner was designated as Respondent’s agent for service of process and was issued an Iowa insurance producer license under National Producer Number 18561695.
2. Pursuant to Iowa Code § 252J.8 and Iowa Administrative Code rule 191—10.21, the Commissioner issued a notice to Respondent advising that the Certificate of Noncompliance was received under DHS case number 971673 and that Respondent’s Iowa insurance producer license would be suspended in 30 days unless DHS withdrew the Certificate of Noncompliance within those 30 days.
3. On January 7, 2019, the Iowa Insurance Division (“Division”) mailed a letter notifying Respondent of the intended suspension by restricted certified mail, return receipt requested, and by regular first class mail to the mailing address notated in her licensing record.
4. The restricted certified mailing was returned and marked as “Return to Sender – Not Deliverable as Addressed – Unable to Forward” on January 25, 2019.

5. The regular mailing was returned and marked as “Return to Sender – Not Deliverable as Addressed – Unable to Forward” and “Notify Sender of New Address – Cooper, Tawny – 1515 Virginia Street – Sioux City, IA 51105-1550” on February 4, 2019.

6. A notice of failure to report a change of address and a copy of the Notice of Intended Suspension was sent on February 6, 2019, via restricted certified mail, return receipt requested, and by regular first class mail to the new address provided by USPS.

7. The letter sent by restricted certified mail was returned on February 14, 2019, marked as “Return to Sender – Not Deliverable as Addressed – Unable to Forward.”

8. The regular first class mailing was returned on February 19, 2019, marked as “Return to Sender – Not Deliverable as Addressed – Unable to Forward.”

9. Upon receipt of the returned certified mail, the Division ran an investigative search for an alternate, current mailing address for Respondent. The Division resent the notices and failure to report a change of address letters by restricted certified mail, return receipt requested, and by regular first class mail to the alternative address on February 18, 2019.

10. The restricted certified mailing of the notices was returned and marked as “Return to Sender – Unclaimed – Unable to Forward” on March 18, 2019.

11. The regular mailing has not been returned to date.

12. The 30 day notice period has now passed and DHS has not withdrawn the Certificate of Noncompliance.

13. The Commissioner has authority to order the suspension of the insurance producer license of Respondent pursuant to Iowa Code § 252J.8 and Iowa Administrative Code rule 191—10.21.

IT IS THEREFORE ORDERED that the Iowa insurance producer license of Tawny Cooper is suspended as of the date of this Order.

IT IS FURTHER ORDERED that Tawny Cooper shall not be eligible for license reinstatement, reissuance, renewal, or to have a new license issued until all of the following has occurred:

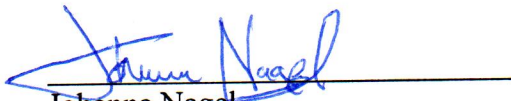
1. DHS issues a Withdrawal of the Certificate of Noncompliance;
2. Respondent makes the appropriate Application for Reinstatement or Reissuance and this application is approved by the Commissioner or his designee;
3. Respondent pays all applicable fees; and
4. Respondent complies with all other insurance statutes and regulations.

So ORDERED this 6th day of May, 2019.

COMMISSIONER OF INSURANCE



Douglas M. Ommen
Commissioner of Insurance



Johanna Nagel
Iowa Insurance Division
Compliance Attorney
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(515)725-1255

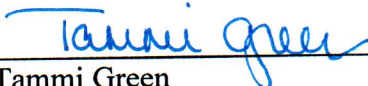
AFFIDAVIT OF SERVICE

County of Polk)
)
State of Iowa)

The undersigned affiant certifies under penalty of perjury that she has entered the above order into the records of the Iowa Commissioner of Insurance and on the 6th day of May, 2019, the foregoing order was delivered to the United States Postal Service, postage prepaid, for first class mail to:

Tawny Cooper
4301 Garretson Avenue
Sioux City, IA 51106

I further certify that the foregoing order was sent by email to:
bulababy89@gmail.com



Tammi Green
Iowa Insurance Division

CC:
Child Support Recovery Revenue Unit
Attn: Worker ID: ES39
Case No. 971673
501 Sycamore Street, Ste 500
Waterloo, IA 50703-4651