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BEFORE THE IOWA INSURANCE COMMISSIONER

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IN THE MATTER OF)	Division Case No. 101092	COMMISSION OF INSURANCE INSURANCE DIVISION OF IOWA
RICHELE JACOB, NPN 18491193, DOB 05/11/XXXX, Respondent.))))	ORDER FOR SUSPENSION	ON

This matter comes before the Iowa Insurance Commissioner upon submission of a Certificate of Noncompliance from the Iowa Department of Human Services ("DHS").

- 1. Richele Jacob ("Respondent") submitted an application for insurance producer licensure in which the Respondent consented to the Commissioner acting as Respondent's agent for service of process and was issued an Iowa insurance producer license under National Producer Number 18491193.
- 2. Pursuant to Iowa Code § 252J.8 and Iowa Administrative Code rule 191—10.21, the Commissioner issued a notice to Respondent advising that the Certificate of Noncompliance was received under DHS case number 963917 and that Respondent's Iowa insurance producer license would be suspended in 30 days unless DHS withdrew the Certificate of Noncompliance within those 30 days.
- 3. On February 7, 2019, the Iowa Insurance Division mailed a letter notifying Respondent of the intended suspension by restricted certified mail, return receipt requested, and by regular first class mail to the mailing address notated in her licensing record.
- 4. The regular first class mailing of that notice was returned and marked as "Return to Sender Not Deliverable as Addressed Unable to Forward" on February 14, 2019.
- 5. The restricted certified mailing of that notice was returned and marked as "Return to Sender Not Deliverable as Addressed Unable to Forward" on February 19, 2019.

- 6. Upon receipt of the returned mail, the Division ran an investigative search for an alternate current mailing address for Respondent. That search returned the same address the Division used to send the original notice.
- 7. DHS provided another address they had on file and a bad address letter informing the Respondent she had 10 days to update her address with the Division and 30 days to respond to the Certificate of Noncompliance, which was provided again.
- 8. The restricted certified mailing of that notice was returned and marked as "Return to Sender Unclaimed Unable to Forward" on April 3, 2019.
 - 9. The regular mailing of that notice has not been returned to date.
- 10. The 30 day notice period has now passed and DHS has not withdrawn the Certificate of Noncompliance.
- 11. The Commissioner has authority to order the suspension of the insurance producer license of Respondent pursuant to Iowa Code § 252J.8 and Iowa Administrative Code rule 191—10.21.

IT IS THEREFORE ORDERED that the Iowa insurance producer license of Richele Jacob is suspended as of the date of this Order.

IT IS FURTHER ORDERED that Richele Jacob shall not be eligible for license reinstatement, reissuance, renewal, or to have a new license issued until all of the following has occurred:

- 1. DHS issues a Withdrawal of the Certificate of Noncompliance;
- 2. Respondent makes the appropriate Application for Reinstatement or Reissuance and this application is approved by the Commissioner or his designee;
 - 3. Respondent pays all applicable fees; and
 - 4. Respondent complies with all other insurance statutes and regulations.

So ORDERED this 13th day of June, 2019.

COMMISSIONER OF INSURANCE

	Douglas M. Ommen Commissioner of Insurance
Lanny Zieman Iowa Insurance Division Compliance Attorney lanny.zieman@iid.iowa.gov (515) 281-8160	_
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<u> </u>	AFFIDAVIT OF SERVICE

County of Polk)

State of Iowa

The undersigned affiant certifies under penalty of perjury that she has entered the above order into the records of the Iowa Commissioner of Insurance and on the _/____ day of June, 2019, the foregoing order was delivered to the United States Postal Service, postage prepaid, for first class mail to:

Richele Jacob 916 6th Ave E Albia, IA 52531

I further certify that the foregoing order was sent by email to: richele810211221@gmail.com.

Hilary Foster

Iowa Insurance Division

CC:

Child Support Recovery Revenue Unit Attn: Worker ID: ES26 Case No. 963917 501 Sycamore Street, Ste 500

Waterloo, IA 50703-4651