

BEFORE THE IOWA INSURANCE COMMISSIONER

IN THE MATTER OF)	Division Case No. 105730
)	
MELISSA HOLLAND,)	ORDER FOR SUSPENSION
NPN 16951918,)	
DOB 03/10/XXXX,)	
Respondent.)	
)	

This matter comes before the Iowa Insurance Commissioner upon submission of a Certificate of Noncompliance from the Iowa Department of Revenue (“Revenue”).

1. Melissa Holland (“Respondent”) submitted an application for insurance producer licensure designating the Commissioner as Respondent’s agent for service of process and was issued an Iowa insurance producer license under National Producer Number 16951918.

2. Pursuant to Iowa Code § 272D.8 and Iowa Administrative Code rule 191—10.23, the Commissioner issued a notice to Respondent advising that the Certificate of Noncompliance was received and that Respondent’s Iowa insurance producer license would be suspended in 60 days unless Revenue withdrew the Certificate of Noncompliance.

3. The Iowa Insurance Division (“Division”) mailed the letter notifying Respondent of the intended suspension by restricted certified mail, return receipt requested, and by regular first-class mail on April 21, 2020, to an address located in the producer licensing record.

4. The notice sent by restricted certified mail to the address in the licensing record has not been delivered or returned to the Division. The Division’s mail tracking program indicates a return notice was generated on May 23, 2020.

5. The notice sent to that address by first class mail has not been returned to date.

6. The 60-day notice period has now passed and Revenue has not withdrawn the Certificate of Noncompliance.

7. On June 29, 2020, Revenue confirmed the Respondent is still noncompliant.

8. The Commissioner has authority to order the suspension of the insurance producer license of Respondent pursuant to Iowa Code § 272D.8 and Iowa Administrative Code rule 191—10.23 (rescinded pursuant to Iowa Administrative Code rule 191—10.21(2) enacted March 18, 2020 and replacing Iowa Administrative Code rule 191—10.23).

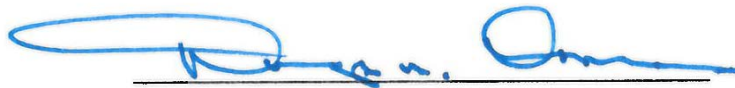
IT IS THEREFORE ORDERED that the Iowa insurance producer license of Melissa Holland is suspended as of the date of this Order.

IT IS FURTHER ORDERED that Melissa Holland shall not be eligible for license reinstatement, reissuance, or renewal until all of the following has occurred:

1. Revenue issues a Withdrawal of the Certificate of Noncompliance;
2. Respondent makes the appropriate Application for Reinstatement or Reissuance and this application is approved by the Commissioner or his designee;
3. Respondent pays all applicable fees; and
4. Respondent complies with all other insurance statutes and regulations.

So ORDERED this 2nd day of July, 2020.

COMMISSIONER OF INSURANCE



Douglas M. Ommen
Commissioner of Insurance

Respectfully submitted,

Andi K. Buffington

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Attorney for Iowa Insurance Division

CERTIFICATE OF SERVICE

County of Polk)
)
State of Iowa)

The undersigned certifies under penalty of perjury that he has entered the above order into the records of the Iowa Commissioner of Insurance and on the 2nd day of July, 2020, the foregoing order was delivered to the United States Postal Service, postage prepaid, for first class mail to:

Melissa Holland
145 W N St
Forest City, IA 50436

I further certify that the foregoing order was sent by email to:
jill@lbc65.com.

/s/ Hilary Foster

Hilary Foster
Iowa Insurance Division

CC:
Iowa Department of Revenue
Attn: License Sanction
PO Box 10330
Des Moines, IA 50306-0330