BEFORE THE IOWA INSURANCE COMMISSIONER

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					JRANCE OF JOWA

	INSURANCE DIV
IN THE MATTER OF	Division Case No. 107114
	,)
SARA KEOWN,	ORDER FOR SUSPENSION
NPN 17492345,)
DOB 02/03/XXXX,)
Respondent.)
-)

This matter comes before the Iowa Insurance Commissioner upon submission of a Certificate of Noncompliance from the Iowa Department of Revenue ("Revenue").

- 1. Sara Keown ("Respondent") submitted an application for insurance producer licensure designating the Commissioner as Respondent's agent for service of process and was issued an Iowa insurance producer license under National Producer Number 17492345.
- 2. Pursuant to Iowa Code § 272D.8 and Iowa Administrative Code rule 191—10.21, the Commissioner issued a notice to Respondent advising that the Certificate of Noncompliance was received and that Respondent's Iowa insurance producer license would be suspended in 30 days unless Revenue withdrew the Certificate of Noncompliance.
- 3. The Iowa Insurance Division ("Division") mailed the letter notifying Respondent of the intended suspension by restricted certified mail, return receipt requested, and by regular first-class mail on September 15, 2020, to an address located in the producer licensing record and an address provided by Revenue.
- 4. The notice sent by restricted certified mail to the address in the licensing record has not been delivered to date. Tracking software indicates that a notice was left September 21, 2020.
- 5. The notice sent to that address by first class mail was returned on September 18, 2020, marked "Return to Sender Not Deliverable as Addressed Unable to Forward."

6. The notice sent by restricted certified mail to the address provided by Revenue has not been delivered to date. Tracking software indicates that a notice was left September 24, 2020.

7. The notice sent to that address by first class mail has not been returned to date.

8. The 30-day notice period has now passed and Revenue has not withdrawn the Certificate of Noncompliance.

9. On October 13, 2020, Revenue confirmed the Respondent is still noncompliant.

10. The Commissioner has authority to order the suspension of the insurance producer license of Respondent pursuant to Iowa Code § 272D.8 and Iowa Administrative Code rule 191—10.21(2).

IT IS THEREFORE ORDERED that the Iowa insurance producer license of Sara Keown is suspended as of the date of this Order.

IT IS FURTHER ORDERED that Sara Keown shall not be eligible for license reinstatement, reissuance, or renewal until all of the following has occurred:

1. Revenue issues a Withdrawal of the Certificate of Noncompliance;

Respondent makes the appropriate Application for Reinstatement or Reissuance and this application is approved by the Commissioner or his designee;

3. Respondent pays all applicable fees; and

4. Respondent complies with all other insurance statutes and regulations.

So ORDERED this 14th day of October, 2020.

COMMISSIONER OF INSURANCE

Douglas M. Ommen

Commissioner of Insurance

Respectfully submitted,

/s/ Adam J. Kenworthy	/2/	Ada	ım I	Ken	worthy
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ADAM J. KENWORTHY 1963 Bell Avenue, Suite 100 adam.kenworthy@iid.iowa.gov (515) 654-6562

Attorney for Iowa Insurance Division

CERTIFICATE OF SERVICE

County of Polk)		
)		
State of Iowa)		

The undersigned certifies under penalty of perjury that he has entered the above order into the records of the Iowa Commissioner of Insurance and on the <u>16th</u> day of October, 2020, the foregoing order was delivered to the United States Postal Service, postage prepaid, for first class mail to:

Sara Keown 160 Willow Rdg Altoona, IA 50009

Sara Keown 3606 E Douglas Ave Apt 301 Des Moines, IA 50317-4331

I further certify that the foregoing order was sent by email to: Sara.keown@mercer.com.

/s/ Hilary Foster

Hilary Foster Iowa Insurance Division

CC:

Iowa Department of Revenue Attn: License Sanction PO Box 10330 Des Moines, IA 50306-0330