FILED
August 25, 2021
COMMISSION OF INSURANCE INSURANCE DIVISION OF IOWA

BEFORE THE IOWA INSURANCE COMMISSIONER

IN THE MATTER OF) Division Case No. 110512
NANCY ANN SWENSON, (aka HOOGENDOORN), NPN 15660154, DOB 12/13/XXXX, Respondent.	ORDER FOR SUSPENSION ORDER FOR SUSPENSION ORDER FOR SUSPENSION

This matter comes before the Iowa Insurance Commissioner upon submission of a Certificate of Noncompliance from the Iowa Department of Revenue ("Revenue").

- 1. Nancy Ann Swenson (aka Hoogendoorn) ("Respondent") submitted an application for insurance producer licensure designating the Commissioner as Respondent's agent for service of process and was issued an Iowa insurance producer license under National Producer Number 15660154.
- 2. Pursuant to Iowa Code § 272D.8 and Iowa Administrative Code rule 191—10.21, the Commissioner issued a notice to Respondent advising that a Certificate of Noncompliance was received and that Respondent's Iowa insurance producer license would be suspended in 30 days unless Revenue withdrew the Certificate of Noncompliance.
- 3. The Iowa Insurance Division ("Division") mailed the letter notifying Respondent of the intended suspension by restricted certified mail, return receipt requested, and by regular first-class mail on July 22, 2021, to the address located in the producer licensing record and also to an address provided by Revenue.
- 4. The notice sent by restricted certified mail to the address in the licensing record was returned to the Division on August 5, 2021, marked "Return to Sender Not Deliverable as Addressed Unable to Forward.

- 5. The notice sent to that address by first class mail was also returned to the Division on August 5, 2021, and also marked "Return to Sender Not Deliverable as Addressed Unable to Forward."
- 6. The notice sent by restricted certified mail to the address provided by Revenue has not been returned to date, although USPS mail tracking indicates that on August 16, 2021, it was being returned to sender as "Unclaimed."
 - 7. The notice sent to that address by first class mail has not been returned.
- 8. The 30-day notice period has now passed and Revenue has not withdrawn the Certificate of Noncompliance.
 - 9. On August 24, 2021, Revenue confirmed the Respondent is still noncompliant.
- 10. The Commissioner has authority to order the suspension of the insurance producer license of Respondent pursuant to Iowa Code § 272D.8 and Iowa Administrative Code rule 191—10.21(2).

IT IS THEREFORE ORDERED that the Iowa insurance producer license of Nancy Ann Swenson (aka Hoogendoorn) is suspended as of the date of this Order.

IT IS FURTHER ORDERED that Nancy Ann Swenson (aka Hoogendoorn) shall not be eligible for license reinstatement, reissuance, or renewal until all of the following has occurred:

- 1. Revenue issues a Withdrawal of the Certificate of Noncompliance;
- 2. Respondent makes the appropriate Application for Reinstatement or Reissuance and this application is approved by the Commissioner or his designee;
- 3. Respondent pays all applicable fees; and
- 4. Respondent complies with all other insurance statutes and regulations.

So ORDERED this 25th day of August, 2021.

SO ORDERED tills day of A	August, 2021.
	COMMISSIONER OF INSURANCE
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	Douglas M. Ommen Commissioner of Insurance
Respectfully submitted,	
/s/ Lanny Zieman Lanny Zieman 1963 Bell Avenue, Suite 100 Lanny.Zieman@iid.iowa.gov (515) 654-6563 Attorney for Iowa Insurance Division	n
<u>CER</u>	TIFICATE OF SERVICE
County of Polk) State of Iowa)	
records of the Iowa Commissioner of	ty of perjury that he has entered the above order into the Insurance and on the <u>26th</u> day of August, 2021, the United States Postal Service, postage prepaid, for first class
Nancy Ann Swenson (aka Hoogendoo 107 Alton St Memphis, NE 68042	orn)
I further certify that the foregoing order Petenancy6179@gmail.com.	er was sent by email to:

/s/ Hilary Foster

Hilary Foster Iowa Insurance Division

CC:

Iowa Department of Revenue Attn: License Sanction PO Box 10330 Des Moines, IA 50306-0330