Iowa Medical Malpractice Annual Report

For Calendar Year 2018

September 2019 Iowa Insurance Division

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Executive Summary

The Iowa Insurance Division requested open and closed claim data for calendar year 2018 from licensed insurance companies pursuant to Iowa Code Section 505.27. Licensed companies who wrote medical malpractice insurance in Iowa during the period from January 1, 2018, through December 31, 2018, were asked to provide specific data for claims closed during that period and separately for those remaining open at the end of the year.

Data was reviewed for consistency within and between companies, and for completeness and reasonableness. The accuracy of the report depends on the accuracy of the data obtained from the companies.

The report provides a snapshot of Iowa's medical malpractice insurance market. Average payments of benefits plus allocated loss adjustment expenses (ALAE) were approximately \$176,000 for closed claims. The average incurred losses and allocated loss adjustment expenses were approximately \$164,000 for all open claims.

Of the specialty providers listed, Family Practice and Obstetrics/Gynecology had the highest number of closed claims reported. Clinic/Corporation and Orthopedics had the most open claims. Emergency Medicine had the highest average benefits and ALAE paid for closed claims and Obstetrics/Gynecology had the highest average incurred losses and ALAE for open claims.

For alleged cause of loss, Failure to Diagnose/Monitor/Treat produced the highest number of claims for both open and closed claims. Failure to Diagnose/Monitor/Treat had the highest average benefits and ALAE paid for closed claims and Pregnancy or Birth-Related Problems had the highest average incurred losses and ALAE for open claims.

By severity of claim categories, Temporary – Minor had the highest number for closed claims and Death had the highest number for open claims. Death claims had the highest average benefits and ALAE paid for closed claims, while those categorized as Grave had the highest average incurred losses and ALAE for open claims. Average paid losses and ALAE by severity category ranged from approximately \$19,000 to \$644,000 for closed claims. Average incurred loss and ALAE by severity category ranged from approximately \$29,000 to \$826,000 for open claims.

Minor rounding differences may exist, however, no adjustments were made to the amounts reported.

As explained in the section titled Recommendations, this year the Division recommends no changes to the Medical Malpractice Annual Report. From the report, the Division has not identified any immediate changes needed in the Medical Malpractice insurance marketplace.

Recommendations

Since the Medical Malpractice Report was first produced for calendar year 2006, no revisions to the law have been implemented. Companies have been providing their data in a consistent manner throughout the years. The Division has not identified any immediate changes needed in the Medical Malpractice insurance marketplace from the data compiled in this report.

Introduction

Pursuant to Iowa Code Section 505.27, the Iowa Insurance Division requested insurance companies report medical malpractice claim data for calendar year 2018.

Licensed insurers who wrote medical malpractice insurance in Iowa during 2018 were asked to provide data separately for any claims that closed during the year and for any claims that were open at the end of the year.

Data Request

The Division requested that companies submit data for each *claim* or *lawsuit*.

Claims were defined as formal or written demands for compensation under a medical malpractice insurance policy relating to allegations of liability on the part of one or more providers for any act, error, or omission in the rendering of, or failure to render medical services for medically related injuries.

A *lawsuit* was defined as a complaint filed in any court in Iowa alleging liability on the part of one or more providers for any act, error, or omission in the rendering of, or failure to render medical services for medically related injuries.

Only direct business was to be included in the report. Adjustments for subrogation were to be made. Claims were to be reported separately for each insured associated with a claim; for each injured party associated with an incident; for each claimant that filed a claim for the same injury; and for each policy if filed under more than one policy. Reopened claims were to be reported considering only their final disposition date.

A copy of the data request is included at the end of this report.

Companies

Licensed insurers who wrote medical malpractice insurance in Iowa during 2018 were required to provide data for claims that closed during the year or that were open at the end of the year. All licensed insurers represented 64.3% of the medical malpractice market in Iowa as determined by their percentage of calendar year 2018 direct written premiums. Some companies reported for a group of affiliated companies together; others reported for each company individually. The term "company" is being used to represent either an individual entity or a group of affiliated companies.

Not all the licensed companies had open or closed claims to report. Page 7 shows a history of the market shares for companies that reported claims for the Medical Malpractice Annual Report for Calendar Year 2018. Licensed insurers that reported claims comprise 52.0% of the 2018 medical malpractice market in Iowa. The market shares were determined by dividing the company's written premium for the year by the total written premium for all companies in that year.

The companies that write medical malpractice insurance in Iowa change from year to year. New companies start writing the business, others cease writing the business. Some companies change their names or acquire other companies. The premium volume that a company writes will vary year to year, and for some companies it will vary dramatically.

Most of the business is written by a few companies, but even their market shares shift year to year. Five licensed companies write over half of the total written premiums for medical malpractice insurance in lowa.

Iowa Insurance Division Medical Malpractice Closed and Open Claim Report Market Shares of Companies with Reported Claims

	Calendar	Calendar	Calendar	Calendar	Calendar
Company Name	Year 2014	Year 2015	Year 2016	Year 2017	Year 2018
MMIC Insurance, Inc.	40.3%	41.0%	39.0%	36.5%	35.5%
ProAssurance Insurance Companies	6.5%	8.0%	6.6%	7.0%	5.3%
Medical Protective Company, The	3.6%	4.3%	4.1%	4.5%	4.6%
NCMIC Insurance Company	2.6%	2.5%	2.5%	2.7%	2.7%
C N A Insurance Companies	2.4%	2.3%	2.2%	2.2%	2.1%
Podiatry Ins Co Of Amer	0.9%	0.8%	0.7%	0.6%	0.7%
ISMIE Mutual Insurance Company	0.9%	0.9%	1.0%	0.9%	0.7%
Hudson Insurance Company	0.0%	0.0%	0.1%	0.1%	0.2%
Church Mutual Insurance Company	0.2%	0.1%	0.2%	0.2%	0.1%
National Union Fire Insurance Company of Pittsburgh, P.A.	0.4%	0.2%	0.3%	0.2%	0.0%
Continental Casualty Company	0.9%	1.0%	1.0%	1.1%	0.0%
Cincinnati Insurance Company, The	0.0%	0.0%	0.0%	0.0%	0.0%
Total Market Share for Companies with Reported Claims for 2018	58.6%	61.1%	57.7%	56.2%	52.0%

Data

All responses received were reviewed for consistency with the data request. Data elements were reviewed for completeness, reasonableness, and consistency with other data elements.

In cases where a company did not use the provided categories to identify claims, if a category could be reasonably assigned, that was done. Otherwise, the claim was listed in the Other/Unknown category. Any categories with less than five claims were combined and reported in total.

On the Benefits and Expenses by Company exhibits, companies with fewer than five claims were reported as a group. Page 25 shows the companies combined for the closed claim exhibits and for the open claim exhibits.

Several large losses were reported, for both open and closed claims. Twelve closed claims had total loss and allocated loss adjustment expenses of at least \$500,000. Two closed claims had total loss and allocated loss adjustment expense of at least \$1,000,000, with the largest paid losses and ALAE exceeding \$10 million. Twenty-eight open claims had incurred amounts of \$500,000 or more. Eleven open claims had incurred loss adjustment expense of at least \$1,000,000, with the three largest claims exceeding \$2,000,000.

Limitations

The accuracy of this report depends on the accuracy of the data provided by the companies. The Division reviewed the data for completeness, reasonableness, consistency with other data elements, and consistency with the data request. No adjustments were made to the data other than the assigning categories to identify claims for which a company did not use the provided categories but one could be reasonably assigned.

Although attempts were made to gather uniform data from all companies, complete uniformity is not possible. Some companies did not maintain records of all the data as requested. Some used company specific definitions that could not be manipulated to completely match the requested categories. Companies may have interpreted data elements differently from each other. Practices such as the timing for considering an incident an open claim or a closed claim may differ by company.

Medical malpractice insurance is available for individuals and for a variety of institutions, including hospitals, clinics, and nursing homes. Insurance companies often specialize in what medical malpractice insurance they write. Differences in data between specialties or types of policyholders may be a result of or compounded by the companies writing the business.

Other factors internal to a company writing the business that affect the results of the study include, but are not limited to, the type of policies written, the limits of insurance requested by policyholders, the size of deductibles, company underwriting considerations and claim practices. Factors external to a company may also affect the report. These may include, but are not limited to, the regulatory environment, the legal environment, the general economy and medical inflation. The report makes no adjustments for and does not attempt to analyze changes in economic conditions, exposures, medical practices, legal climate, rate levels, or medical inflation.

The companies writing medical malpractice insurance in Iowa and the premium volume that each company wrote have changed from year to year. This can have a significant effect on any analysis. No adjustments to the data have been made to reflect shifting business.

The report provides a snapshot of lowa's medical malpractice insurance market. It includes claims from 2018 and earlier which were either closed in 2018 or remained open at the end of the year for those companies that responded to the data request. Since medical malpractice claims can take years to be reported and closed, the claims closed in a year and open at the end of the year do not correspond to premiums for that year.

Large losses are not individually identified in the report. They are included in the totals and averages.

Aggregate Claim Reports by Specialty of Provider

Companies were asked to classify each claim reported by a number of typical provider specialties. All claims in each category were totaled, separately for the open and the closed reports, and averaged by dividing the total dollar amounts by the number of claims. To maintain confidentiality of individual claims, any categories with fewer than five claims were grouped in the Other/Unknown category.

Average payments of benefits plus allocated loss adjustment expenses were approximately \$176,000 for all closed claims. The average incurred losses and allocated loss adjustment expenses were approximately \$164,000 for all open claims. The claims underlying these amounts are not comparable since the open claims represent all those open at the end of calendar year 2018, without regard to when the injury occurred or the claim was reported. The closed claims include all claims closed in 2018, regardless of the date of injury or the date reported. The mix of claims by type, severity, or size, will not be the same for the open and closed reports.

Family Practice and Obstetrics/Gynecology had the highest number of closed claims reported. Clinic/Corporation and Orthopedics had the highest number of open claims. Emergency Medicine had the highest average benefits and allocated loss adjustment expenses paid for closed claims. Obstetrics/Gynecology had the highest average incurred losses and allocated loss adjustment expenses for open claims.

Iowa Insurance Division Closed Claims Total Benefits and Expenses Calendar Year 2018 - By Specialty

Provider Specialty	Number of Claims	Total Benefits Paid	Total Allocated Loss Adjustment Expenses Paid	Additional Payments After 6 Months from Disposition
Family Practice	26	2,558,492	1,057,410	-
Obstetrics/Gynecology	16	1,523,750	503 <i>,</i> 308	-
Clinic/Corporation	14	-	353 <i>,</i> 383	-
General Surgery	13	850,000	368,344	-
Chiropractic	7	465,500	299,431	-
Orthopedics	7	50,000	97,870	
Dentistry	6	260,000	58,873	19,588
Podiatry	6	225,000	61,512	-
Dermatology	5	880,000	67,503	
Emergency Medicine	5	15,566,600	634,944	
Radiology	5	675,000	158,890	
All Other/Unknown	92	6,544,166	2,255,132	40,979
Total	202	\$ 29,598,508	\$ 5,916,600	\$ 60,567



Iowa Insurance Division Closed Claims Average Benefits and Expenses Calendar Year 2018 - By Specialty

Provider Specialty	Number of Claims	Average Benefits Paid	Average Allocated Loss Adjustment Expenses Paid	Average Additional Payments After 6 Months from Disposition
Family Practice	26	\$ 98,404	\$ 40,670	\$-
Obstetrics/Gynecology	16	95,234	31,457	-
Clinic/Corporation	14	-	25,242	-
General Surgery	13	65,385	28,334	-
Chiropractic	7	66,500	42,776	-
Orthopedics	7	7,143	13,981	-
Dentistry	6	43,333	9,812	3,265
Podiatry	6	37,500	10,252	-
Dermatology	5	176,000	13,501	-
Emergency Medicine	5	3,113,320	126,989	-
Radiology	5	135,000	31,778	-
All Other/Unknown	92	71,132	24,512	445
Total	202	\$ 146,527	\$ 29,290	\$ 300



lowa Insurance Division Open Claims Total Benefits and Expenses Calendar Year 2018 - By Specialty

				Reserve for
			Total Allocated	Incurred and
	Number of		Loss Adjustment	Reported but not
Provider Specialty	Claims	Total Benefits Paid	Expenses Paid	Disposed
Clinic/Corporation	42	\$-	\$ 641,138	\$ 2,057,933
Orthopedics	24	-	514,053	1,404,201
Family Practice	21	-	981,064	3,587,000
Dentistry	20	75,000	210,044	964,006
General Surgery	19	-	255,255	1,861,376
Obstetrics/Gynecology	18	600,000	536,925	5,075,000
Radiology	18	-	346,775	2,443,653
Emergency Medicine	15	-	706,466	2,965,000
Cardiology	9	-	89,924	1,608,544
Neurology	8	315,000	384,892	1,737,500
Anesthesiology	7	-	235,292	498,155
Ophthalmology	7	19,700	1,710	400,300
Chiropractic	6	-	281,284	1,169,923
Podiatry	6	50,000	62,356	176,995
Others / Unknown	115	25,000	3,819,626	18,788,692
Total	335	\$ 1,084,700	\$ 9,066,803	\$ 44,738,276



Iowa Insurance Division Open Claims Average Benefits and Expenses Calendar Year 2018 - By Specialty

				Average Reserve
			Average Allocated	for Incurred and
	Number of	Average Benefits	Loss Adjustment	Reported but not
Provider Specialty	Claims	Paid	Expenses Paid	Disposed
Clinic/Corporation	42	\$0	\$15,265	\$48,998
Orthopedics	24	-	21,419	58,508
Family Practice	21	-	46,717	170,810
Dentistry	20	3,750	10,502	48,200
General Surgery	19	-	13,434	97,967
Obstetrics/Gynecology	18	33,333	29,829	281,944
Radiology	18	-	19,265	135,758
Emergency Medicine	15	-	47,098	197,667
Cardiology	9	-	9,992	178,727
Neurology	8	39,375	48,112	217,188
Anesthesiology	7	-	33,613	71,165
Ophthalmology	7	2,814	244	57,186
Chiropractic	6	-	46,881	194,987
Podiatry	6	8,333	10,393	29,499
Others / Unknown	115	217	33,214	163,380
Total	335	\$3,238	\$27,065	\$133,547



Aggregate Claim Reports by Nature of Claim

Companies were asked to classify each claim reported by a number of alleged cause of loss descriptions. Most companies used the provided descriptions to categorize the claims. For those claims that were not assigned to one of the listed cause of loss descriptions, one was assigned if it reasonably fit the description provided by the company. Otherwise the claim was listed in the Other/Unknown category.

All claims in each category were totaled, separately for the open and the closed reports, and averaged by dividing the total dollar amounts by the number of claims. To maintain confidentiality of individual claims, any categories with fewer than five claims were grouped in the Other/Unknown category.

Failure to Diagnose, Monitor, and/or Treat and Inappropriate/Improper Surgical Procedure had the highest number of closed claims reported, as well as the highest number of open claims. Failure to Diagnose, Monitor, and/or Treat had the highest average benefits and allocated loss adjustment expenses paid for closed claims. Pregnancy or Birth-Related Problems had the highest average incurred losses and allocated loss adjustment expenses for open claims.

Iowa Insurance Division Closed Claims Total Benefits and Expenses Calendar Year 2018 - By Nature of Claim

Alleged Cause of Loss	Number of Claims	Total Benefits Paid	Total Allocated Loss Adjustment Expenses Paid	Additional Payments After 6 Months from Disposition
Failure to Diagnose, Monitor, and/or Treat	44	\$ 17,435,075	\$ 1,925,125	\$-
Inappropriate/Improper Surgical Procedure	26	860,309	486,420	-
Delay in Diagnosis	24	1,980,000	657,364	-
Treatment Related Cause	19	1,063,376	492,716	14,092
Post-Operative Complications	18	2,182,527	303,863	27,099
Inappropriate Procedure	12	570,000	244,561	5,496
Lack of Supervision or Control	10	1,640,000	236,618	
Pregnancy or Birth Related Problems	7	1,323,417	421,559	
Unnecessary Surgical Procedure	7	775,000	459,133	
Fracture/Fall	6	11,360	131,475	-
Misdiagnosis	6	765,000	137,401	
Incorrect Medication	5	74,568	7,199	
Other/Unknown	18	917,876	413,167	13,880
Total	202	\$ 29,598,508	\$ 5,916,600	\$ 60,567



Iowa Insurance Division Closed Claims Average Benefits and Expenses Calendar Year 2018 - By Nature of Claim

	Number of	Average Benefits	Average Allocated Loss Adjustment	Average Additional Payments After 6 Months from
Alleged Cause of Loss	Claims	Paid	Expenses Paid	Disposition
Failure to Diagnose, Monitor, and/or Treat	44	\$ 396,252	43,753	\$-
Inappropriate/Improper Surgical Procedure	26	33,089	18,708	-
Delay in Diagnosis	24	82,500	27,390	-
Treatment Related Cause	19	55,967	25,932	742
Post-Operative Complications	18	121,252	16,881	1,506
Inappropriate Procedure	12	47,500	20,380	458
Lack of Supervision or Control	10	164,000	23,662	-
Pregnancy or Birth Related Problems	7	189,060	60,223	-
Unnecessary Surgical Procedure	7	110,714	65,590	-
Fracture/Fall	6	1,893	21,912	-
Misdiagnosis	6	127,500	22,900	-
Incorrect Medication	5	14,914	1,440	-
Other/Unknown	18	50,993	22,954	771
Total	202	\$ 146,527	\$ 29,290	\$ 300



Iowa Insurance Division Open Claims Total Benefits and Expenses Calendar Year 2018 - By Nature of Claim

				Reserve for
			Total Allocated	Incurred and
	Number of		Loss Adjustment	Reported but not
Alleged Cause of Loss	Claims	Total Benefits Paid	Expenses Paid	Disposed
Failure to Diagnose/Monitor/Treat	82	\$-	\$ 3,131,624	\$ 17,000,650
Inappropriate/Improper Surgical Procedure	61	334,700	1,048,925	6,006,545
Treatment Related Cause	38	-	645,107	3,912,708
Inappropriate Procedure	28	-	921,241	2,184,251
Post-Operative Complications	23	50,000	325,698	2,136,249
Delay in Diagnosis	17	-	391,028	2,331,267
Pregnancy or Birth Related Problems	17	600,000	924,904	5,985,000
Misdiagnosis	12	-	399,578	1,651,385
Lack of Monitoring Medication	9	-	77,917	65,001
Fracture/Fall	8	-	247,633	1,180,001
Incorrect Medication	8	75,000	114,440	277,501
Lack of Supervision or Control	7	25,000	182,354	692 <i>,</i> 250
Other	25	-	656,355	1,315,468
Total	335	\$ 1,084,700	\$ 9,066,803	\$ 44,738,276



Iowa Insurance Division Open Claims Average Benefits and Expenses Calendar Year 2018 - By Nature of Claim

				Average Reserve
			Average Allocated	for Incurred and
	Number of	Average Benefits	Loss Adjustment	Reported but not
Alleged Cause of Loss	Claims	Paid	Expenses Paid	Disposed
Failure to Diagnose/Monitor/Treat	82	\$-	\$ 38,191	\$ 207,325
Inappropriate/Improper Surgical Procedure	61	5,487	17,195	98,468
Treatment Related Cause	38	-	16,977	102,966
Inappropriate Procedure	28	-	32,901	78,009
Post-Operative Complications	23	2,174	14,161	92,880
Delay in Diagnosis	17	-	23,002	137,133
Pregnancy or Birth Related Problems	17	35,294	54,406	352,059
Misdiagnosis	12	-	33,298	137,615
Lack of Monitoring Medication	9	-	8,657	7,222
Fracture/Fall	8	-	30,954	147,500
Incorrect Medication	8	9,375	14,305	34,688
Lack of Supervision or Control	7	3,571	26,051	98,893
Other	25	-	26,254	52,619
Total	335	\$ 3,238	\$ 27,065	\$ 133,547



Aggregate Claim Reports by Substance of Claim

Companies were asked to classify each claim by the following severity of injury types.

- Emotional Only (e.g. fright, no physical damage)
- Temporary Insignificant (e.g. lacerations, contusions, minor scars, rash; no delay)
- Temporary Minor (e.g. infections, fracture, fall in hospital; recovery delayed)
- Temporary Major (e.g. surgical material left, drug side effect, brain damage; recovery delayed)
- Permanent Minor (e.g. loss of fingers, loss or damage to organs; includes non-disabling injuries)
- Permanent Significant (e.g. deafness, loss of limb, loss of eye, loss of one kidney or lung)
- Permanent Major (e.g. paraplegia, blindness, loss of two limbs, brain damage)
- Grave (e.g. quadriplegia, severe brain damage, lifelong care or fatal prognosis)
- Death

Temporary – Minor and Death had the highest number of closed claims reported. Death and Permanent – Minor had the highest number of open claims. Death had the highest average benefits and allocated loss adjustment expenses paid for closed claims. Grave had the highest average incurred losses and allocated loss adjustment expenses for open claims.

Average paid losses and expenses by category ranged from approximately \$19,000 to \$644,000 for closed claims. Average incurred amounts including reserves for allocated loss adjustment expenses ranged from approximately \$29,000 to \$826,000 for open claims.

Iowa Insurance Division Closed Claims Total Benefits and Expenses Calendar Year 2018 - By Severity of Claim

Severity of Injury	Number of Claims	Total Benefits Paid	Total Allocated Loss Adjustment Expenses Paid	Additional Payments After 6 Months from Disposition
Temporary - Insignificant	9	\$ -	\$ 171,209	\$ -
Temporary - Minor	74	2,489,390	1,545,783	14,092
Temporary - Major	14	1,064,626	387,654	7,616
Permanent - Minor	23	1,751,000	525,871	24,979
Permanent - Significant	9	505,000	173,773	-
Permanent - Major	27	4,562,500	957,303	-
Grave	8	-	347,962	
Death	32	18,910,992	1,710,320	-
Other / Unknown	6	315,000	96,725	13,880
Grand Total	202	\$ 29,598,508	\$ 5,916,600	\$ 60,567



Iowa Insurance Division Closed Claims Average Benefits and Expenses Calendar Year 2018- By Severity of Claim

Severity of Injury	Number of Claims	Average Benefits Paid	Average Allocated Loss Adjustment Expenses Paid	Average Additional Payments After 6 Months from Disposition
Temporary - Insignificant	9	\$-	\$ 19,023	\$-
Temporary - Minor	74	33,640	20,889	190
Temporary - Major	14	76,045	27,690	544
Permanent - Minor	23	76,130	22,864	1,086
Permanent - Significant	9	56,111	19,308	-
Permanent - Major	27	168,981	35,456	-
Grave	8	-	43,495	-
Death	32	590,969	53,447	-
Other / Unknown	6	52,500	16,121	2,313
Total	202	\$ 146,527	\$ 29,290	\$ 300



Iowa Insurance Division Open Claims Total Benefits and Expenses Calendar Year 2018 - By Severity of Claim

	Number of		Total Allocated Loss Adjustment	Reserve for Incurred and Reported but not
Severity of Injury	Claims	Total Benefits Paid	Expenses Paid	Disposed
Temporary - Insignificant	11	\$ 75,000	\$ 71,483	\$ 168,005
Temporary - Minor	49	-	566,078	1,682,250
Temporary - Major	51	-	1,185,539	3,632,676
Permanent - Minor	55	365,000	1,368,208	5,765,959
Permanent - Significant	31	-	1,166,009	3,556,263
Permanent - Major	53	-	1,075,710	10,651,750
Grave	19	619,700	2,366,777	12,708,300
Death	61	-	1,230,495	6,410,072
Other	5	25,000	36,504	163,001
Total	335	\$ 1,084,700	\$ 9,066,803	\$ 44,738,276



Iowa Insurance Division Open Claims Average Benefits and Expenses Calendar Year 2018 - By Severity of Claim

			Average Total Allocated Loss	Average Reserve for Incurred and
	Number of	Average Total	Adjustment	Reported but not
Severity of Injury	Claims	Benefits Paid	Expenses Paid	Disposed
Temporary - Insignificant	11	\$ 6,818	\$ 6,498	\$ 15,273
Temporary - Minor	49	-	11,553	34,332
Temporary - Major	51	-	23,246	71,229
Permanent - Minor	55	6,636	24,877	104,836
Permanent - Significant	31	-	37,613	114,718
Permanent - Major	53	-	20,296	200,976
Grave	19	32,616	124,567	668 <i>,</i> 858
Death	61	-	20,172	105,083
Other	5	5,000	7,301	32,600
Total	335	\$ 3,238	\$ 27,065	\$ 133,547



Reports by Company

The following summaries provide data by company for closed and open claims.

As described earlier in the report, a category was assigned in cases where a company did not use the categories provided in the data call to identify claims, but a category could be reasonably assigned. Otherwise, the claim was listed in the Other/Unknown category. Any categories with less than five claims were combined and reported in total for the company.

Companies with fewer than five claims in total were reported as a group. Below are the grouped companies for the closed claim exhibits and for the open claim exhibits.

Companies Grouped for Closed Claim Report

Church Mutual Insurance Company Cincinnati Insurance Companies Continental Casualty Company Hudson Insurance Company ISMIE Mutual National Union Fire Insurance Company of Pittsburg, PA. Podiatry Insurance Company of America

Companies Grouped for Open Claim Report

Cincinnati Insurance Companies Continental Casualty Company Fortress Insurance Company Hudson Insurance Company ISMIE Mutual Insurance Company National Union Fire Insurance Company of Pittsburg, PA. Professional Liability Insurers

Iowa Insurance Division Benefits and Expenses by Company Closed Claims by Specialty Calendar Year 2018

					Tot	tal Allocated	ŀ	Additional
		Number		Total	LAI	E + Attorney	Рау	ments After
		of		Benefits	+ Al	l Other ALAE	6 N	lonths from
Company	Provider Specialty	Claims		Paid		Paid	D	isposition
CNA Companie	S							
	Dentistry	Ľ	5\$	260,000	\$	42,408	\$	19,588
	Other/Unknown	Ľ	5	530,000		61,043		40,979
MMIC Insurance	ce, Inc.							
	Family Practice	18	3	1,550,075		734,557		
	Obstetrics/Gynecology	12	2	1,223,750		288,770		
	General Surgery	11	L	850,000		273,551		
	Orthopedics	6	5	50,000		97,870		
	Other/Unknown	84	ł	22,860,766		2,518,984		
NCMIC Insuran	ce Company							
	Chiropractic	6	5	465,500		291,711		
	Other/Unknown	-	7	50,000		35,489		
ProAssurance								
	Clinic/Corporation	12	2			333,752		
	Family Practice	7	7	1,008,417		290,105		
	Other/Unknown	16	5	300,000		600,115		
Grouped Comp	anies							
	All Other / Unknown	13	3	450,000		348,245		-
Total		202	\$	29,598,508	\$	5,916,600	\$	60,567

Iowa Insurance Division Benefits and Expenses by Company Open Claims by Specialty Calendar Year 2018

		Number of		Total Benefits	Loss	al Allocated Adjustment	In Re	Reserve for ocurred and eported but
Company	Provider Specialty	Claims		Paid	Ex	penses Paid	n	ot Disposed
CNA Compa			•		•	0.004	•	
	Dentistry	6	\$	-	\$	6,991	\$	125,007
	Others / Unknown	4		25,000		2,061		8,002
Medical Pro	tective Associates							
	Clinic/Corporation	23		-		331,318		609,931
	Orthopedics	8		-		52,487		248,701
	Radiology	7		-		69,892		301,153
	Cardiology	5		-		68,586		98,544
	Dentistry	5		-		143,105		635,997
	Others / Unknown	17		-		211,153		423,120
MMIC Insura	ance, Inc							
	Obstetrics/Gynecology	17		600,000		536,925		5,075,000
	Family Practice	16		-		945,390		3,115,000
	General Surgery	13		-		101,348		911,875
	Orthopedics	11		-		390,680		730,500
	Emergency Medicine	10		-		658,771		2,669,250
	Radiology	9		-		257,856		2,042,500
	Neurology	8		315,000		384,892		1,737,500
	Ophthalmology	7		19,700		1,710		400,300
	Others / Unknown	100		-		3,829,249		19,364,975
NCMIC Insu	rance Company							
	Clinic/Corporation	8		-		211,627		345,000
	Chiropractic	5		-		153,346		725,000
	Orthopedics	5		-		70,886		425,000
	, Others / Unknown	9		-		190,573		905,000
PICA	-					-,		-,
	Podiatry	5		50,000		54,917		174,995
ProAssuran		-		, -		,		, -
	Clinic/Corporation	10		-		95,246		1,103,002
	Others / Unknown	14		-		116,705		2,075,000
Grouped Co						-,		,,- • •
	Others / Unknown	13		75,000		181,090		487,925
Total	-	335	\$	1,084,700	\$	9,066,803	\$	44,738,276

Iowa Insurance Division Benefits and Expenses by Company Closed Claims by Nature of Claim Calendar Year 2018

				т	otal Allocated	A	ditional
		Number	Total	L	AE + Attorney	Payn	nents After
		of	Benefits	+	All Other ALAE	6 M	onths from
Company	Cause of Loss	Claims	Paid		Paid	Dis	sposition
CNA Com	panies						
	Other/Unknown	10	\$ 790,00	0 \$	103,451	\$	60,567
MMIC Ins	surance, Inc.						
	Failure to Diagnose/Monitor/Treat	30	17,435,07	5	1,736,169		
	Inappropriate/Improper Surgical Procedure	18	410,30	9	235,174		
	Delay in Diagnosis	17	1,680,00	0	412,205		
	Post-Operative Complications	15	1,802,52	7	266,175		
	Lack of Supervision or Control	10	1,640,00	0	236,618		
	Inappropriate Procedure	8	435,00	0	220,187		
	Incorrect Medication	5	74,56	8	7,199		
	Misdiagnosis	5	765,00	0	97,933		
	Pregnancy or Birth Related Problems	5	615,00	0	192,877		
	Other	18	1,677,11	2	509,195		
NCMIC In	surance Company						
	Treatment Related Cause	6	507,50	0	303,485		
	Other	7	8,00	0	23,715		
ProAssura	ance						
	Failure to Diagnose/Monitor/Treat	11			146,856		
	Treatment Related Cause	7	300,00	0	118,414		
	Delay in Diagnosis	6	300,00	0	245,159		
	Other	11	708,41	7	713,543		
Grouped	Companies						
	All Other / Unknown	13	450,00	0	348,245		-
Total		202	\$ 29,598,50	8\$	5,916,600	\$	60,567

Iowa Insurance Division Benefits and Expenses by Company Open Claims by Nature of Claim Calendar Year 2018

Compone		Number of		Total Benefits	Total Allocated Loss Adjustment	In Re	Reserve for ocurred and eported but
Company CNA Com		Claims		Paid	Expenses Paid	n	ot Disposed
	Others / Unknown	10	\$	25,000	\$ 9,052	\$	133,009
Medical P	rotective Insurance		Ψ	20,000	φ 0,002	Ψ	100,000
	Failure to Diagnose/Monitor/Treat	14		-	207,740		652,650
	Inappropriate/Improper Surgical Procedure	13		-	172,644		499,497
	Treatment Related Cause	12		-	68,714		196,155
	Delay in Diagnosis	9		-	91,464		125,767
	Others / Unknown	17		-	335,978		843,377
мміс					,0.0		,
-	Failure to Diagnose/Monitor/Treat	52		-	2,758,378		14,348,000
	Inappropriate/Improper Surgical Procedure	40		334,700	824,015		4,437,050
	Inappropriate Procedure	22		-	813,707		1,809,250
	Pregnancy or Birth Related Problems	12		600,000	877,457		5,890,000
	Post-Operative Complications	11		-	202,941		1,459,250
	Misdiagnosis	8		-	393,778		1,641,000
	Fracture/Fall	7		-	238,370		1,175,000
	Delay in Diagnosis	6		-	297,877		2,205,500
	Lack of Monitoring Medication	6		-	64,318		65,000
	Lack of Supervision or Control	6		-	180,293		692,250
	Treatment Related Cause	5		-	62,954		1,730,625
	Others / Unknown	16		-	392,730		593,975
NCMIC In:	surance						
	Treatment Related Cause	12		-	335,299		1,430,000
	Post-Operative Complications	6		-	77,621		450,000
	Others / Unknown	9		-	213,513		520,000
PICA							
	Others / Unknown	5		50,000	54,917		174,995
ProAssur	ance Companies						
	Failure to Diagnose/Monitor/Treat	13		-	133,366		1,925,000
	Inappropriate/Improper Surgical Procedure	5		-	40,613		1,000,000
	Others / Unknown	6		-	37,972		253,002
Grouped	Companies						
	Others / Unknown	13		75,000	181,090		487,925
Total		335	\$	1,084,700	\$ 9,066,803	\$	44,738,276

Iowa Insurance Division Benefits and Expenses by Company Closed Claims by Substance of Claim Calendar Year 2018

				Tot	tal Allocated	Α	dditional
		Number	Total	LA	E + Attorney	Pay	ments After
		of	Benefits	+ Al	ll Other ALAE	6 M	onths from
Company	Severity	Claims	Paid		Paid	Di	isposition
CNA Compani	ies						
	Other/Unknown	10	\$ 790,000	\$	103,451	\$	60,567
MMIC Insurar	nce, Inc.						
	Temporary - Minor	50	1,656,390		705,816		
	Temporary - Major	8	509,626		199,022		
	Permanent - Minor	16	1,178,500		316,188		
	Permanent - Major	26	4,562,500		957,303		
	Grave	7	-		345,854		
	Death	20	18,202,575		1,317,484		
	Other/Unknown	4	425,000		72,065		
NCMIC Insura	nce Company						
	Other/Unknown	13	515,500		327,200		
ProAssurance							
	Temporary - Minor	16	300,000		622,711		
	Death	6	708,417		347,524		
	Other/Unknown	13	300,000		253,737		
Grouped Com	panies						
	All Other / Unknown	13	 450,000		348,245		-
Total		202	\$ 29,598,508	\$	5,916,600	\$	60,567

Iowa Insurance Division Benefits and Expenses by Company Open Claims by Substance of Claim Calendar Year 2018

		Number of	Total Benefits	Loss	al Allocated Adjustment	In Re	Reserve for Icurred and eported but
Company	Severity	Claims	Paid	Ехр	enses Paid	n	ot Disposed
CNA Compar						•	
	Other / Unknown	10	\$ 25,000	\$	9,052	\$	133,009
	ective Associates						
	Temporary - Minor	7	-		95,065		197,000
	Temporary - Major	21	-		401,861		1,542,028
	Permanent - Minor	12	-		79,547		109,206
	Permanent - Significant	9	-		70,678		100,767
	Death	15	-		229,388		368,444
	Other / Unknown	1	-		-		-
MMIC Insurar	nce, Inc						
-	Temporary - Minor	30	-		400,187		1,102,250
-	Temporary - Major	20	-		526,898		800,725
F F	Permanent - Minor	26	315,000		1,186,147		4,441,750
F	Permanent - Significant	14	-		738,071		2,315,500
F	Permanent - Major	50	-		1,061,352		10,576,750
	Grave	19	619,700		2,366,777		12,708,300
	Death	30	-		824,196		4,091,625
	Other / Unknown	2	-		3,191		10,000
NCMIC Insura	ance Company						
-	Femporary - Major	7	-		119,480		595,000
F F	Permanent - Minor	8	-		74,878		430,000
	Other / Unknown	12	-		432,074		1,375,000
PICA							
(Other / Unknown	5	50,000		54,917		174,995
ProAssuranc	e						
-	Temporary - Minor	6	-		51,295		275,000
(Death	8	-		114,154		1,855,001
	Other / Unknown	10	-		46,503		1,048,001
Grouped Cor	npanies				·		• •
	Dthers / Unknown	13	75,000		181,090		487,925
Grand Total		335	\$ 1,084,700	\$	9,066,803	\$	44,738,276



KIM REYNOLDS GOVERNOR

ADAM GREGG LT. GOVERNOR

STATE OF IOWA

DOUG OMMEN COMMISSIONER OF INSURANCE

DATE:April 19, 2019FROM:Iowa Insurance DivisionTO:All Admitted Insurance Companies Writing Medical Malpractice InsuranceIn Iowa

ANNUAL REPORT

LINE(S) OF BUSINESS:	Medical Professional Liability Insurance per Line #11 of the Annual Statement.
REPORTING COMPANIES:	All companies licensed by the Iowa Insurance Division to write the line(s) of business noted above, with direct written premiums on or after January 1, 2018 through December 31, 2018.
DATA REQUESTED:	Regarding <i>closed claims</i> and open claims.
DUE DATE:	June 1, 2019
IID CONTACT PERSON:	Travis Grassel (<u>travis.grassel@iid.iowa.gov</u>)

GENERAL INSTRUCTIONS

The following pages provide detailed directions for completing the report. The report must be submitted in the format provided. Record layout and formatting instructions will be found on subsequent pages. The report should consist of two Microsoft Excel spreadsheets, one for closed claims and one for open claims, and the contact information sheet. The report should be submitted via e-mail to Travis Grassel at medmal@iid.iowa.gov by June 1, 2019.

MEDICAL PROFESSIONAL LIABILITY (MEDICAL MALPRACTICE) INSURANCE CLOSED AND OPEN CLAIM REPORT REPORT INSTRUCTIONS/SPECIFICATIONS

- 1. Please provide data for all medical professional liability, medical malpractice, insurance claims, and lawsuits closed or disposed of on or after January 1, 2018 through December 31, 2018. Also, please provide data for all medical professional liability, medical malpractice, insurance claims, and lawsuits open as of December 31, 2018.
- 2. A claim for the purpose of this report is a formal or written demand for compensation under a medical professional liability, medical malpractice, insurance policy relating to allegations of liability on the part of one or more providers for any act, error, or omission in the rendering of, or failure to render medical services for medically related injuries.
- 3. A lawsuit for the purpose of this report is a complaint filed in any court in this state alleging liability on the part of one or more providers for any act, error, or omission in the rendering of, or failure to render medical services for medically related injuries.
- 4. If more than one insured is associated with an incident, report separately for each insured.
- 5. If more than one injured party is associated with an incident, report separately for each injured party.
- 6. If a claimant filed claims for the same injury under more than one policy, report separately for each policy.
- 7. Include only direct business.
- 8. If a claim has been reopened, but had not yet closed as of December 31, 2018, report this only within the open claims report.
- 9. If a claim was reopened and then closed within the period from January 1, 2018 through December 31, 2018, only include in the closed claims report.
- 10. Submit information for each closed claim, whether closed with or without payment.
- 11. Submit information for each open claim, whether a reserve amount has been established or not.

MEDICAL PROFESSIONAL LIABILITY (MEDICAL MALPRACTICE) INSURANCE CLOSED AND OPEN CLAIM REPORT ELECTRONIC REPORTING INSTRUCTIONS

- 1. Please provide data in a Microsoft Excel spreadsheet in accordance with the attached open and closed record layouts.
- 2. Please provide a separate spreadsheet for the closed claims report and a separate spreadsheet for the open claims report.
- 3. Companies within a group may report as a group rather than submitting separate reports for each company.
- 4. Each claim should be reported on one row within the appropriate spreadsheet, either the open claims spreadsheet or the closed claims spreadsheet.
- 5. Provide a separate document with the additional codes to explain the specified column when the date provided includes more codes than the closed and open layouts.
- 6. Data must be entered in the spreadsheets according to the definitions and report layout provided. To be accepted, data must be entered in date format as MM/DD/YYYY for dates; numeric format for dollar amounts, numbers, and any designated codes; and alpha-numeric format for other entries. For any columns where "Other" is chosen, enter in alpha-numeric format. Do not use formulas in the cells.
- Please submit your completed Microsoft Excel spreadsheets and a copy of the Contact Information sheet via e-mail to Travis Grassel at <u>medmal@iid.iowa.gov</u>. The Excel spreadsheets may be zipped using the WinZip program if the file is too large for e-mail.
- 8. The report is due June 1, 2018.
- 9. If you have any questions, please feel free to e-mail or call Travis Grassel at <u>travis.grassel@iid.iowa.gov</u>, (515) 281-4019.

DEFINITIONS

Admitted Insurance Company – An insurer who has been licensed by the insurance division within the state of Iowa to write specific lines of business.

Allocated Loss Adjustment Expenses – Expenses attributable to a particular claim (direct defense and cost containment expenses).

Calendar Year – January 1 through December 31.

Claim – A formal or written demand for compensation under a medical professional liability insurance policy relating to allegations of liability on the part of one or more providers for any act, error, or omission in the rendering of, or failure to render medical services for medically related injuries.

Closed Claim – A claim for which no further action is expected; final payment if any has been made. Report all claims closed within the reporting period regardless the date they were reported to the company.

Deductible – An amount of money set within a policy that must be paid by an insured before the insurer is liable for any payments.

Direct Business – Policies written by an insurer without consideration of reinsurance.

Loss Reserve – The liability established to pay for a claim.

Paid Losses (Indemnity Payment) – Losses, but not expenses, paid to a claimant to close a claim.

Lawsuit – A complaint filed in any court in Iowa alleging liability on the part of one or more providers for any act, error, or omission in the rendering of, or failure to render medical services for medically related injuries.

Limit of Insurance – The maximum amount an insurer will pay as set forth in a contract of insurance.

Open Claim – A claim for which further action is expected; the final payment has not been completed. Report all claims opened at the end of the calendar year regardless of the date they were filed.

Reinsurance – Insurance coverage for the risks covered by other insurance companies.

Reopened Claim – A claim that had been closed, but for some reason, needs further action or payment.

Reserves – The liability set up to pay for a claim when the claim is ultimately closed. Reserves may be established for potential loss payments and allocated loss adjustment expenses separately or combined.

Reserves for Payment of Claims Incurred and Reported but not Disposed – The liability set up to pay for a claim when the claim is ultimately closed. Report reserves on all open claims during the calendar year that continue to be open at year-end.

Self-Insurance – A program in which an individual or entity assumes all or a portion of the risk for its medical professional liability (medical malpractice) claims.

Subrogation – Reimbursement by a party responsible for a payment to another party that had paid the amount.

ALLEGED INJURY

Please classify each claim by the following severity of injury types.

- Emotional Only (e.g. fright, no physical damage)
- Temporary Insignificant (e.g. lacerations, contusions, minor scars, rash; no delay)
- Temporary Minor (e.g. infections, fracture, fall in hospital; recovery delayed)
- Temporary Major (e.g. surgical material left, drug side effect, brain damage; recovery delayed)
- Permanent Minor (e.g. loss of fingers, loss or damage to organs; includes non-disabling injuries)
- Permanent Significant (e.g. deafness, loss of limb, loss of eye, loss of one kidney or lung)
- Permanent Major (e.g. paraplegia, blindness, loss of two limbs, brain damage)
- Grave (e.g. quadriplegia, severe brain damage, lifelong care or fatal prognosis)
- Death
- Other/Unknown (e.g. injury was not a part of the list above, data was not captured or maintained)

MEDICAL PROFESSIONAL LIABILITY (MEDICAL MALPRACTICE) INSURANCE CLOSED AND OPEN CLAIM REPORT CONTACT INFORMATION

Please complete the following and submit with your spreadsheets.

Contact Person:		
Title:		
E-mail:		
Telephone Number:		
Company: Address:		
City, State, ZIP:		

I have provided all relevant and accurate closed and open claim data for the medical professional liability, medical malpractice, line of business for this data call. To the best of my knowledge, the information provided for this company is true and accurate as of December 31, 2017.

Person Responsible for Data Call: _	
Title:	
Date:	

We thank you for your prompt attention to this matter!

The Iowa Insurance Division