EXAMINATION REPORT OF HOWARD COUNTY MUTUAL INSURANCE ASSOCIATION HOWARD COUNTY, CRESCO, IOWA AS OF DECEMBER 31, 2020

Cresco, Iowa December 28, 2021

HONORABLE DOUG OMMEN Commissioner of Insurance State of Iowa Des Moines, Iowa

Commissioner Ommen:

In accordance with your instructions and pursuant to Iowa statutory provisions, an examination has been made of the

HOWARD COUNTY MUTUAL INSURANCE ASSOCIATION

HOWARD COUNTY, CRESCO, IOWA

AS OF DECEMBER 31, 2020

at its Home Office, 705 2nd Avenue Southeast, Cresco, Iowa. The report, containing applicable comments and financial data, is presented herein.

INTRODUCTION

Howard County Mutual Insurance Association, hereinafter referred to as the "Association", was last examined as of December 31, 2017.

SCOPE OF EXAMINATION

This examination covers the period from January 1, 2018 to December 31, 2020. The examination was conducted in accordance with procedures established by the Iowa Insurance Division and generally accepted insurance examination standards. The Association's assets were verified and evaluated and the liabilities determined to reflect herein a statement of its financial condition as of December 31, 2020.

HISTORY

The Association was incorporated in 1890 for the purpose of insuring the property of its members against hazards and risks as permitted by Chapter 518, Code of Iowa. The corporate existence was made perpetual in 1953.

Effective December 31, 1999, the Association merged through an Assumption and Reinsurance Agreement with Bohemian Mutual Insurance Association, Protivin, Iowa with the Association being the surviving entity.

MANAGEMENT AND CONTROL

MEMBERSHIP

The membership consists of every individual, co-partnership, public or private corporation, board or association, trustee, administrator, executor, organization or other legal entity having insurance written by the Association which is in force and in effect.

The annual meeting of the members is held at Cresco, Iowa on the last Tuesday in March at 7:00 p.m. Special meetings shall be called by the President upon request of the majority of the Board of Directors or upon written request of onefourth of the members of the Association. Due notice of the time and place of special meetings shall be given the membership. Each member present is entitled to one vote on each question voted on at any membership meeting regardless of the number of policies owned by the member. Voting by proxy is not permitted. A quorum shall be one more member than the number of Directors fixed by resolution of the Board of Directors.

BOARD OF DIRECTORS

The corporate powers of the Association are vested in a Board of not less than five nor more than fifteen, and within such limits, shall be fixed by a Resolution of the Board of Directors. At present, the Board of Directors has set the number of directors at eight. As the term of the office of each director expires, the members of the Association at the regular annual meeting shall elect for a term not to exceed three years, members to the Board of Directors. Any vacancy on the Board may be filled by a majority of the remaining directors for the balance of the unexpired term, or the office may be declared vacant.

Directors serving at December 31, 2020 were:

Name	Address	Term Expires
Michael Adams	Lime Springs, Iowa	2021
James Bouska	Protivin, Iowa	2021
William Seele	Cresco, Iowa	2021
David Koudelka	Cresco, Iowa	2022
Edward Runde	Riceville, Iowa	2022
James Truka	Lime Springs, Iowa	2022
Ronald Fitzgerald	Lime Springs, Iowa	2023
Dulcie Ollendieck	Cresco, Iowa	2023

The regular annual meeting of the Board is held immediately following the annual meeting of the members, and thereafter on the call of the President or Chairman of the Board. A majority present constitutes a quorum for the transaction of business.

Directors receive a fee of \$250 for each meeting attended and reimbursement of travel expense. Directors who serve on a committee receive the same fee and reimbursement for travel.

Remuneration of directors is shown on Exhibit A following this report.

COMMITTEES

The Board of Directors annually appoint an Executive Committee and a Property Committee.

Serving on the committees at December 31, 2020, were:

Executive Committee	Property Committee
Noah Schrage – President/Treasurer James Truka – Chairman Ronald Fitzgerald – Vice-Chairman Michael Adams – Director	Dulcie Ollendieck – Director William Steele – Director Edward Runde – Director

There were two Executive Committee meetings held and no Property Committee meetings held during the exam period.

OFFICERS

At its annual meeting, the Board of Directors shall elect for a term of one year a Chairman, Vice-Chairman, President, Secretary, and Treasurer, and such other officers, including Vice-Presidents, as it may deem advisable. Any such offices may be combined, except those of President and Secretary. Officers shall be members of the Association.

Officers serving at December 31, 2020 were:

Name

Office

James Truka	Chairman
Noah Schrage	President/Treasurer
Ronald Fitzgerald	Vice-Chairman
Jolene Rosenbaum	Secretary

Salaries and remuneration of officers are shown on Exhibit A following this report.

CONFLICT OF INTEREST

Conflict of interest statements were signed annually by all officers, directors, and key employees.

CORPORATE RECORDS

The Articles of Incorporation and Bylaws were not amended or substituted during the period covered by this examination.

The recorded minutes of the membership and Board of Directors meetings were read and noted. The minutes of the Board of Directors meeting reflected that the Examination Report as of December 31, 2017 was reviewed and accepted at the February 20, 2019 Board meeting.

FIDELITY BONDS AND OTHER INSURANCE

The Association is protected by a blanket bond in the amount of \$100,000 for any one loss occurrence. The bond is written for an annual period and the indemnity is noncumulative.

Policies for other coverages are as follows:

Workers' compensation and employers' liability Professional liability Officers' and directors' liability Commercial property: building and personal property Commercial general liability Business automobile Commercial umbrella

It appears adequate insurance is placed with authorized insurers except professional liability and officers' and directors' liability which is written by a surplus lines insurer permitted to write in Iowa.

EMPLOYEES' WELFARE

Full-time eligible employees are provided the following benefits:

Employees and members of the Board of Directors are provided with accidental death and dismemberment benefits up to a policy limit of \$15,000 on a non-contributory basis. Members have the option to purchase additional coverage with the extra premium reimbursed to the Association by the individual.

The Association contributes on a yearly basis to eligible employees' Simple Individual Retirement Accounts upon approval by the Board of Directors at their annual meeting in March. The Board approved a contribution of two percent of the employees' salary for 2018, 2019 and 2020 with total amounts contributed of \$3,226, \$3,964 and \$4,052, respectively.

TERRITORY AND PLAN OF OPERATION

The Association is authorized to transact business in the State of Iowa as a county mutual insurance association under the provisions of Chapter 518, Code of Iowa. It is currently authorized to transact business in five counties in the State of Iowa. The permitted writing territory is composed of the following counties: Chickasaw, Floyd, Howard, Mitchell, and Winneshiek counties. It was noted, from a review of numerous applications of policies in force, that risks appeared to be located within the authorized territory.

Policies are written or renewed for a one-year period with premiums payable annually, semi-annually, quarterly, or monthly. The Association underwrites these policies every three years.

At the present time, business is produced by 53 licensed agents.

UNDERWRITING EXPERIENCE

THREE-YEAR PERIOD ENDED DECEMBER 31, 2020

Classification	2018	2019	2020	Total
Premiums earned	\$1,375,183	\$1,304,495	\$1,275,395	\$3,955,073
Incurred deductions:				
Losses	\$ 741,693	\$ 608,703	\$ 463,182	\$1,813,578
Loss adjustment expenses	6,210	6,034	1,951	14,195
Commissions	269,476	257,921	241,443	768,840
Salaries	160,439	197,033	202,112	559 , 584
Taxes, licenses and fees	30,804	34,241	32,809	97 , 854
Other underwriting expenses	136,601	127 , 608	137,729	401,938
Total deductions	\$1,345,223	\$1,231,540	\$1,079,226	\$3,655,989
Underwriting gain (loss)	\$ 29,960	\$ 72 , 955	\$ 196,169	\$ 299,084
Losses Loss adjustment expenses Commissions Salaries Taxes, licenses and fees Other underwriting expenses Total deductions	6,210 269,476 160,439 30,804 136,601 \$1,345,223	6,034 257,921 197,033 34,241 127,608 \$1,231,540	1,951 241,443 202,112 32,809 137,729 \$1,079,226	14,195 768,840 559,584 97,854 401,938 \$3,655,989

Expressed in ratios of expenses incurred to premiums earned, the percentages would be:

	2018	2019	2020	Total
Incurred deductions:				
Losses	53.9 %	46.7 %	36.3 %	45.9 %
Loss adjustment expenses	0.5	0.5	0.2	0.4
Commissions	19.6	19.8	18.9	19.4
Salaries	11.7	15.1	15.8	14.1
Taxes, licenses and fees	2.2	2.6	2.6	2.5
Other underwriting expenses _	9.9	9.7	10.8	10.1
Total deductions	97.8 %	94.4 %	84.6 %	92.4 %
Underwriting gain (loss)	2.2 %	5.6 %	15.4 %	7.6 %

REINSURANCE

The Association has reinsurance contracts in force as of December 31, 2020 with an authorized insurer which provides the following:

CEDED

First Per Risk Excess of Loss

\$125,000 in excess of \$125,000 ultimate net loss on any one risk involved in any one loss occurrence. The liability of the reinsurer shall be limited to \$312,500 as respects any one loss occurrence, irrespective of the number of risks involved.

Each loss reduces the amount of indemnity provided, however, such amount shall be automatically reinstated without payment of additional premium. Such reinstatement shall be unlimited in number and shall apply to all losses occurring during any annual period.

Second Per Risk Excess of Loss

\$250,000 in excess of \$250,000 ultimate net loss on any one risk involved in any one loss occurrence. The liability of the reinsurer shall be limited to \$250,000 as respects any one loss occurrence, irrespective of the number of risks involved.

Each loss reduces the amount of indemnity provided, however, such amount shall be automatically reinstated without payment of additional premium. Such reinstatement shall be unlimited in number and shall apply to all losses occurring during any annual period.

Third Per Risk Excess of Loss

\$1,000,000 in excess of \$500,000 ultimate net loss on any one risk involved in any one loss occurrence. The liability of the reinsurer shall be limited to \$1,000,000 as respects any one loss occurrence, irrespective of the number of risks involved.

Each loss reduces the amount of indemnity provided, however, such amount shall be automatically reinstated without payment of additional premium. Such reinstatement shall be unlimited in number and shall apply to all losses occurring during any annual period.

First Aggregate Excess of Loss

The reinsurer shall indemnify the Association for 100 percent of the amount by which the ultimate net loss in the aggregate in any one annual period exceeds 82.5 percent of the Association's gross net written premium income in any one annual period. The reinsurer's liability shall not exceed 30 percent of the Association's gross net written premium income in any one annual period on losses occurring during the respective annual period.

The Association shall retain, in each annual period, net for its own account an amount of losses, including loss adjusting expenses, equal to not less than 82.5 percent of its gross net written premium income.

Second Aggregate Property Excess of Loss

The reinsurer shall indemnify the Association for 100 percent of the amount by which the ultimate net loss in the aggregate in any one annual period exceeds 112.50 percent of the Association's gross net written premium income in any one annual period. The reinsurer's liability shall not exceed 137.50 percent of the Association's gross net written premium income in any one annual period on losses occurring during the respective annual period.

The Association shall retain, in each annual period, net for its own account an amount of losses, including loss adjusting expenses, equal to not less than 112.50 percent of its gross net written premium income.

Third Aggregate Excess of Loss

The reinsurer shall indemnify the Association for 100 percent of the amount by which the ultimate net loss in the aggregate in any one annual period exceeds 250 percent of the Association's gross net written premium income in any one annual period.

The Association shall retain, in each annual period, net for its own account an amount of losses, including loss adjusting expenses, equal to not less than 250 percent of its gross net written premium income.

Property Pro Rata Facultative

The Association may cede an amount of facultative reinsurance on any one risk, on a pro rata basis, up to but not exceeding the reinsurer's limit of liability as stated on the facultative certificate. As of December 31, 2020, there were two risks that warranted facultative coverage.

For all of the above reinsurance contacts, it is warranted the maximum limit of any one risk is \$1,500,000 and any amount greater than this maximum limit will be reinsured elsewhere on a pro rata basis or so deemed.

CLAIMS

From a review of numerous claims, it appeared that the Association made prompt and equitable settlements which were in keeping with the terms of the policy contracts. Of the claims reviewed, 93 percent were paid within fourteen days from the date sufficient information was received to pay the claim.

AFFILIATED AGENCY

The Association owns its Home Office building and shares a portion of the space with Howard County Mutual Insurance Services, Inc.

The agency is 100 percent owned by the Association. This agency produced approximately 30 percent of the Association's business during 2020 and received \$40,469 in commissions from the Association on business written during 2020.

The agency paid \$300 monthly rent to the Association in 2020. In 2018, the Association started charging the Agency \$150 per month in addition to their \$300 monthly rent to share utility, copy, and supply expenses. In May of 2021, this utility, copy, and supplies charge will increase to \$300 per month.

ACCOUNTS AND RECORDS

Office copies of the filed annual statements for the years under review were found to be in agreement with or reconciled to the general ledger balances of assets, liabilities, income and disbursements.

Selected cash receipts recorded during the period were checked and traced to the Association's depository. Checks paid during selected months were compared to the disbursement records and were scrutinized as to payees, amounts, and authorized signatures. Cash receipts and disbursements for selected months were proven by comparison and reconciliation to the monthly bank statements.

The Association was in compliance with the Commissioner's Bulletin 97-6 at December 31, 2020 relative to security custodial requirements.

In accordance with Section 518.25, Code of Iowa, surplus must be maintained at a level of not less than fifty thousand dollars or one-tenth of one percent of the gross risk in force, whichever is greater. At December 31, 2020, the gross risk in force for the Association was \$423,584,959. The Association's statutory minimum surplus level at December 31, 2020 was \$423,585. It is noted the Association's surplus level to minimum surplus level ratio was 12.5/1. The reported surplus/statutory minimum ratio average for the Chapter 518 licensed industry at December 31, 2020 was 8.3/1.

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AND COMMENTS THEREON

NOTE: Except as otherwise stated, the financial statements immediately following reflect only the transactions for the period ending December 31, 2020 and the assets and liabilities as of this date. Schedules may not add or tie precisely due to rounding.

STATEMENT OF ASSETS AND LIABILITIES

ASSETS

	Ledger	Nonledger	Not Admitted	Admitted
Bonds	\$ 3,155,487	\$	\$ 1,629	\$ 3,153,858
Stocks	1,659,918	471,936		2,131,854
Bank balances:				
Subject to check	181,990			181,990
On interest	85,767			85,767
Real estate	78,525			78,525
Cash in office	100			100
Unpaid premiums:				
Due after November 1	339 , 559		332 , 054	7,505
Accrued interest		26,786		26,786
Other accounts receivable		2,850		2,850
Reinsurance premium refundable		33,559		33,559
IMT overwrite receivable		739		739
Prepaid insurance	12,160		12,160	
Prepaid reinsurance	200,000			200,000
Total	\$ 5,713,506	\$ 535 , 870	\$ 345,843	\$ 5,903,533

LIABILITIES AND SURPLUS

Losses	\$	39,570
Unpaid adjusting expenses		400
Unpaid salaries and commissions		21,996
Amounts withheld for the account of others		5,998
Taxes payable		7,815
Other unpaid expenses		4,147
Premiums collected for other companies - not remitted		9,054
Premiums received in advance		21,786
Unearned premium reserve		518,998
Total Liabilities	\$	629 , 764
Surplus as regards to policyholders	\$ 5	5,273,769
Total liabilities and surplus	\$ 5	5,903,533

INCOME AND DISBURSEMENTS

RECONCILIATION OF LEDGER ASSETS

1110011011				
Ledger assets, December 31, 2019				\$5,455,105
Ledger assets, December 51, 2019	INCON			<i>\$</i> 5,455,105
		415		
Not promiuma and food				\$1,262,720
Net premiums and fees Net interest received on bonds				107,581
Increase (decrease)	hu	adiustmont	_	bonds
	by	adjustment		Donus
(8,166) Dividends received				54,760
Interest received on bank deposits				1,482
Profit on sale of investments				81,712
Rents received				9,600
Underwriting expense reimbursement				
Total income				8,464 \$1,518,153
Total assets and income				
TOTAL ASSets and Income				\$6,973,258
	DISBURSE	MENDO		
	DISPORSE	MENIS		
Longoo maid				\$ 521,344
Losses paid				Ş JZI, 544
Operating Expense			\$ 4,451	
Loss adjusting expenses Commissions			252,907	
Advertising			3,183	
Boards, bureaus and associations			8,032	
Inspection and loss prevention			6,676	
Salaries of officers			121,849	
Expenses of officers			1,376	
Salaries of office employees			80,263	
Employee welfare			10,737	
Insurance			15,913	
Directors' compensation			8,250	
Directors' expenses			2,643	
Rent and rent items			6,000	
Equipment			8,583	
Printing, stationery and supplies			2,564	
Postage and telephone			7,137	
Legal and auditing			19,225	
Premium taxes			16,285	
Insurance Division licenses and fe	00		594	
Payroll taxes	69		15,676	
Real estate expenses			9,935	
Real estate taxes			3,913	
Miscellaneous			3, 513	
Donations			2,275	
Data processing			12,236	
Travel expenses			148	
Investment fees and bank charges			14,815	
Agency expense reimbursement			(1,800)	
Total operating expense			(1,000)	\$ 633,869
rotar operating expense				- 000 , 000

Non-Operating Expense	
Depreciation on real estate	3,291
Loss on sale of investments	28,829
Federal income tax	67 , 866
Decrease in ledger liabilities	4,553
Total disbursements	\$1,259,752
Balance – ledger assets, December 31, 2020	\$5,713,506

UNDERWRITING AND INVESTMENT EXHIBIT

ONE-YEAR PERIOD ENDED DECEMBER 31, 2020

STATEMENT OF INCOME

<u>Underwriting Income</u> Premiums earned				\$1	, 275 , 395
Deductions Losses incurred Loss expenses incurred Other operating expenses in Total underwriting ded			\$ 463,182 1,951 614,093	1	,079,226
Net underwriting gain	(loss)			\$	196,169
<u>Investment Income</u> Net investment income earne	ed				200,769
Other Income Premiums collected for othe Miscellaneous income	er companies (no	et)			319 2,816
Net income before Fede	eral income tax			\$	400,073
Federal 63,566	income	tax			incurred
Net income				\$	336,507
	CAPITAL AND S	URPLUS ACCOUNT			
Surplus as regards policyho	olders, Decembe	r 31, 2019		\$4	,865,336
Gains and (Losses) in Surp Net income Change in net unrealized ga				\$	336,507 71,926
Change in surplus as regard	ds policyholder	s for the year		\$	408,433
Surplus as regards policyho	olders, Decembe	r 31, 2020		\$5	<u>,273,769</u>

UNDERWRITING AND INVESTMENT EXHIBIT

THREE-YEAR PERIOD ENDED DECEMBER 31, 2020

STATEMENT OF INCOME

<u>Underwriting Income</u> Premiums earned	\$3,955,073
DeductionsLosses incurred\$1,813,578Loss expenses incurred14,195Other operating expenses incurred1,828,216	
Total underwriting deductions	3,655,989
Net underwriting gain (loss)	\$ 299,084
<u>Investment Income</u> Net investment income earned	579 , 928
Other Income Premiums collected for other companies (1,013)	(net)
Miscellaneous income	2,927
Net income before Federal income tax	\$ 880,926
Federal income tax incurred	96,439
Net income	\$ 784,487
CAPITAL AND SURPLUS ACCOUNT	
Surplus as regards policyholders, December 31, 2017	\$4,319,187
<u>Gains and (Losses) in Surplus</u> Net income Change in not admitted assets Change in net unrealized gains/losses	\$ 784,487 802 169,293
Change in surplus as regards policyholders for the period	\$ 954,582
Surplus as regards policyholders, December 31, 2020	\$5,273,769

SURPLUS AS REGARDS POLICYHOLDERS

The changes which resulted in the net increase are shown in the following statement of differences:

Classification	Association Annual Statement	Examination Financial Statement	Surplus Increase (Decrease)
<u>Liabilities</u> Losses Amounts withheld for the account of others Other unpaid expenses	\$ 61,431 6,865 3,480	\$ 39,570 5,998 4,147	\$ (21,861) (867) 667_
Net change to surplus			\$ 22,061
Surplus per Association			\$5,251,708
Surplus per examination			\$5,273,769

During the period under review, surplus funds increased \$954,582 from the amount of \$4,319,187 as shown in the last previous examination report. An operating statement reflecting that increase is contained in the financial section.

COMMENTS

The major changes in the Association's financial statement were due to the following:

Losses

Losses decreased by \$21,861 to reflect actual loss development.

Amounts withheld for the account of others

This liability was decreased by \$867 to reflect the actual amount of payroll taxes paid in 2021 for 2020.

Other unpaid expenses

This liability was increased by \$667 to reflect actual expenses paid in 2021 for 2020.

\$ 4,147

\$ 5,998

\$ <u>39,570</u>

CONCLUSION

The cooperation and assistance extended by the officers and personnel of the Association is hereby acknowledged.

Respectfully submitted,

/s/ Jessica Jensen JESSICA JENSEN Cain Ellsworth & Company, LLP Representing the State of Iowa