# EXAMINATION REPORT OF FARMERS MUTUAL INSURANCE ASSOCIATION CRAWFORD COUNTY, SCHLESWIG, IOWA AS OF DECEMBER 31, 2018

HONORABLE DOUG OMMEN Commissioner of Insurance State of Iowa Des Moines, Iowa

Commissioner Ommen:

In accordance with your instructions and pursuant to Iowa statutory provisions, an examination has been made of the

#### FARMERS MUTUAL INSURANCE ASSOCIATION

CRAWFORD COUNTY, SCHLESWIG, IOWA

AS OF DECEMBER 31, 2018

at its Home Office, 106 Second Street, Schleswig, Iowa. The report, containing applicable comments and financial data, is presented herein.

# SCOPE OF EXAMINATION

This examination covers the period from January 1, 2016 to December 31, 2018. The examination was conducted in accordance with procedures established by the Iowa Insurance Division. The Association's assets were verified and evaluated and the liabilities determined to reflect herein a statement of its financial condition as of December 31, 2018.

# **HISTORY**

The Association was incorporated in 1879 for the purpose of insuring the property of its members against hazards and risks as permitted by Chapter 518, Code of Iowa. The corporate existence was made perpetual in 1946.

#### MANAGEMENT AND CONTROL

#### MEMBERSHIP

The membership consists of those persons or organizations having insurance written by the Association which is in full force and effect.

The annual meeting of the members is held at Schleswig, Iowa on the second Saturday in February. Special meetings may be called by the Board of Directors as provided in the Articles of Incorporation. Due notice of the time and place of special meetings shall be given the membership. Each member present is entitled to one vote on any question to be decided. Voting by proxy is not permitted. Ten members present constitute a quorum for any membership meeting.

#### BOARD OF DIRECTORS

The corporate powers of the Association are vested in a Board of not less than nine nor more than fifteen directors, each elected by a majority vote at the annual meeting of the members for terms of three years. Any vacancy on the Board may be filled for the unexpired term by a majority vote of the remaining directors. As of December 31, 2018, the Association had only six directors serving on its board.

Directors serving at December 31, 2018 were:

<u>Name</u>	Address	<u>Term Expires</u>
Grant Snyder	Odebolt, Iowa	2019
Alan Weiss	Schleswig, Iowa	2019
Steve Vary	Arion, Iowa	2019
Jason Schultz	Schleswig, Iowa	2020
Douglas Soellner	Holstein, Iowa	2021
Larry Abbe	Schleswig, Iowa	2021

The annual meeting of the Board is held immediately following the annual meeting of the members, and thereafter on the call of the Secretary. A majority present constitutes a quorum for the transaction of business.

Directors receive a fee of \$100 for each meeting attended.

Remuneration of directors are shown on Exhibit A following this report.

# OFFICERS

At its annual meeting, the Board of Directors elects for a term of one year a President, Vice President, Treasurer and Secretary, who, when so designated by the Board, may also serve as Treasurer and such additional officers as it deems necessary.

Officers serving at December 31, 2018 were:

Name	Office
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Jason SchultzPresidentDouglas SoellnerVice PresidentAlan WeissSecretary/Treasurer

Remuneration of officers are shown on Exhibit A following this report.

# CONFLICT OF INTEREST

Conflict of interest statements were signed annually by all officers, directors and key employees. Greater care should be taken to ensure all proper interests and affiliations are disclosed.

# CORPORATE RECORDS

The Articles of Incorporation and Bylaws were not amended or substituted during the period covered by this examination.

The recorded minutes of the membership and Board of Directors meetings were read and noted. The minutes of the Board of Directors reflected that the Examination Report as of December 31, 2015 was read and accepted at the February 11, 2017 Board meeting.

#### FIDELITY BONDS AND OTHER INSURANCE

The Association is protected by a blanket bond in the amount of \$250,000 for any one loss occurrence. The bond is written for an annual period and the indemnity is noncumulative.

Policies for other coverages are as follows:

Workers' compensation and employers' liability Professional liability Officers' and directors' liability Business property and personal property Business liability

It appears adequate insurance is placed with authorized insurers, except professional liability and officers' and directors' liability which is written by a surplus lines insurer permitted to write in Iowa.

# EMPLOYEES' WELFARE

Contributions to a pension trust retirement plan are made at a level of five percent of salary. Contributions paid by the Association for 2016, 2017, and 2018 were \$9,836, \$9,203, and \$9,823, respectively.

# TERRITORY AND PLAN OF OPERATION

The Association is authorized to transact business in the State of Iowa as a county mutual insurance association under the provisions of Chapter 518, Code of Iowa. It is currently authorized to transact business in nine counties in the State of Iowa. The permitted writing territory is composed of the following counties: Audubon, Carroll, Crawford, Harrison, Ida, Monona, Sac, Shelby, and Woodbury counties. It was noted, from a review of numerous applications of policies in force, that risks appeared to be located within the authorized territory.

Policies are written or renewed for a one-year period with premiums payable quarterly, annually or semi-annually. The Association underwrites these policies every three years.

At the present time, business is produced by twenty-six licensed agents.

# UNDERWRITING EXPERIENCE

# THREE-YEAR PERIOD ENDED DECEMBER 31, 2018

Classification	2016	2017	<u>2018</u>	<u>Total</u>
Premiums earned	\$2,360,982	\$2,164,925	\$2,247,196	\$6,773,103
Incurred deductions:				
Losses	\$1,427,616	\$1,090,577	\$1,862,877	\$4,381,070
Loss adjustment expenses	90,418	80,559	109,493	280,470
Commissions	479,033	489,235	477,338	1,445,606
Salaries	111,007	111,939	116,736	339,682
Taxes, licenses and fees	47,663	47,300	54,917	149,880
Other underwriting expenses	114,054	97,276	106,817	318,147
Total deductions	\$2,269,791	\$1,916,886	\$2,728,178	\$6,914,855
Underwriting gain or (loss)	\$ 91,191	\$ 248,039	\$ (480,982)	\$ (141,752)

Expressed in ratios of expenses incurred to premiums earned, the percentages would be:

	2016	2017	2018	<u>Total</u>
Incurred deductions:				
Losses	60.47%	50.37%	82.90%	64.68%
Loss adjustment expenses	3.83	3.72	4.87	4.14
Commissions	20.29	22.60	21.24	21.34
Salaries	4.70	5.17	5.19	5.02
Taxes, licenses and fees	2.02	2.18	2.44	2.21
Other underwriting expenses	4.83	4.50	4.76	4.70
Total deductions	96.14%	88.54%	121.40%	102.09%
Underwriting gain or (loss)	3.86%	11.46%	(21.40%)	(2.09%)

# REINSURANCE

The Association has reinsurance contracts in force as of December 31, 2018 with an authorized insurer which provides the following:

# Per Risk Excess of Loss

First \$150,000 of ultimate net loss per risk is retained by the Association. First layer is reinsurer will pay 100 percent of net loss in excess of retention. The maximum recovery for first layer is \$1,000,000. Second layer has recovery of \$4,000,000 in excess of \$1,000,000 for each risk. Third layer has maximum recovery of \$15,000,000 in excess of \$5,000,000. The Association is required to provide a timely notification to reinsurer of any risks exceeding \$10,000,000.

# Catastrophe Excess of Loss

First \$700,000 of ultimate net loss per catastrophe, which is any period of 96 consecutive hours arising out of and directly occasioned by the same event, is retained by the Association. One-hundred percent of ultimate net loss in excess of retention is covered by the reinsurer.

# Aggregate Excess of Loss

First \$1,925,000 of ultimate net losses in aggregate, net of all other reinsurance recoveries is retained by the Association. One-hundred percent of ultimate net loss in excess of retention is covered by the reinsurer. Reinsurance recovery is unlimited. Applies to new and renewal and in-force policies of the Association effective and becoming effective at and after the effective date of the contract until expiration of the contract.

#### Facultative

While facultative reinsurance is available, no risks were identified which would warrant a facultative agreement.

# Reinsurance - General

Reinsurance attachments appear to be in compliance with Iowa statutes.

# CLAIMS

From a review of numerous claims, it appeared that the Association made prompt settlements which were in keeping with the terms of the policy contracts.

#### AFFILIATED AGENCY

The Association owns its Home Office building and shares a portion of the space with Farmers Mutual Direct Agency. The agency is 100 percent owned by the Association. This agency produced approximately two percent of the Association's business during 2018.

The agency paid \$750 monthly rent to the Association in addition to a \$750 monthly management fee in 2018. The rental charge and the expense allocation between the agency and Association do not appear to be unreasonable.

# ACCOUNTS AND RECORDS

Office copies of the filed annual statements for the years under review were found not to be in agreement with or could not be reconciled to the general ledger balances of assets, liabilities, income and disbursements. Greater care should be exercised to ensure that the annual statement agrees with and reconciles to the general ledger.

Selected cash receipts recorded during the period were checked and traced to the Association's depository. Checks paid during selected months were compared to the disbursement records and were scrutinized as to payees, amounts, and authorized signatures. Cash receipts and disbursements for selected months were proven by comparison and reconciliation to the monthly bank statements.

The Association was in compliance with the Commissioner's Bulletin 97-6 at December 31, 2018 relative to security custodial requirements.

In accordance with Section 518.25, Code of Iowa, surplus must be maintained at a level of not less than fifty thousand dollars or one-tenth of one percent of the gross risk in force, whichever is greater. At December 31, 2018, the gross risk in force for the Association was \$964,574,118. The Association's statutory minimum surplus level as December 31, 2018 was \$964,574. It is noted the Association's surplus level to minimum surplus level ratio was 3.96/1. The reported surplus/statutory minimum ratio average for the Chapter 518 licensed industry at December 31, 2018 was 7.90/1.

Investment transactions do not appear to be properly classified and reported. It is suggested that greater care be exercised to report investment securities according to their proper classification, CUSIP, purchase dates, call or maturity dates, and interest rates.

At the March 15, 2019 board meeting, Larry Abbe stepped down from the Manager position with the Association. Scott March was promoted to Interim Manager.

# F I N A N C I A L S T A T E M E N T S A N D C O M M E N T S T H E R E O N

NOTE: Except as otherwise stated, the financial statements immediately following reflect only the transactions for the period ending December 31, 2018 and the assets and liabilities as of this date. Schedules may not add or tie precisely due to rounding.

# STATEMENT OF ASSETS AND LIABILITIES

# ASSETS

	<u>Ledger</u>	Nonledger	Not Admitted	Admitted
Bonds Stocks	\$4,795,611 46,004	\$ 68,712	\$ 125,655 28,710	\$4,669,956 86,006
Bank balances: Subject to check On interest Real estate Cash in office	120,982 856,837 8,821 100			120,982 856,837 8,821 100
Unpaid premiums:     Due before November 1     Due after November 1 Reinsurance receivable Accrued interest Supplies Federal income tax recoverable Subrogation recoverable		2,036 40,477 35,162 32,767 2,500 40,000 64,466	2,036 2,500 40,000	40,477 35,162 32,767
Commission receivable Iowa Fair Plan partnership	3,231	24,379	3,231	24,379
Total	\$5,831,586	\$ 310,499	\$ 202,132	\$5,939,953
LI	ABILITIES AND	SURPLUS		
Losses Unpaid adjusting expenses Ceded reinsurance balances payable Unpaid salaries and commissions Taxes payable Other unpaid expenses Suspense Premiums collected for other compered in advance Employee benefits payable Unearned premium reserve		remitted		\$ 407,018 26,747 212,070 38,634 3,914 3,503 810 23,821 40,498 9,823 1,357,158
Total liabilities				\$2,123,996
Surplus as regards policyholders				3,815,957
Total liabilities and surplu	ıs			\$5,939,953

# INCOME AND DISBURSEMENTS

# AND

# RECONCILIATION OF LEDGER ASSETS

Ledger assets, December 31, 2017		\$5,867,637
Net premiums and fees Net interest received on bonds Increase (decrease) by adjustment - bonds Dividends received Interest received on bank deposits Other interest Profit on sale of investments Rents received Increase in ledger liabilities Miscellaneous income GMRC direct liability premium adjustment Total income Total assets and income		\$2,451,728 173,253 (8,306) 184 17,778 19 961 9,000 8 847 76,835 \$2,722,307 \$8,589,944
DISBURSEMENTS		
Losses paid Operating Expense Adjusting expense Commissions Advertising Boards, bureaus and associations Inspection and loss prevention Salaries of officers Salaries of office employees Employee welfare Insurance Directors' compensation Rent and rent items Printing and stationary Postage, telephone Legal and auditing State insurance taxes Insurance Division licenses and fees Payroll taxes Real estate expenses Real estate taxes Miscellaneous Registration fees Data processing Travel and travel items Meals and lodging Total operating expense	\$ 92,576 493,607 7,385 10,753 805 59,274 57,462 8,648 11,681 7,900 2,954 7,381 15,269 10,125 36,220 240 15,432 7,009 1,922 4,159 2,840 11,874 1,168 1,640	\$1,777,177 \$ 868,324
Non-Operating Expense Depreciation on real estate Loss on sale of investments Federal income tax Iowa Fair Plan - net loss Total disbursements Balance - ledger assets, December 31, 2018		315 3,348 108,962 232 \$2,758,358 \$5,831,586

# UNDERWRITING AND INVESTMENT EXHIBIT

# ONE-YEAR PERIOD ENDED DECEMBER 31, 2018

# STATEMENT OF INCOME

Underwriting Income Premiums earned	\$2,247,196
Deductions Losses incurred \$1,862,877 Loss expenses incurred 109,493	
Other operating expenses incurred 755,808  Total underwriting deductions	2,728,178
Net underwriting gain (loss)	\$ (480,982)
Investment Income Net investment income earned	178,919
Other Income Premiums collected for other companies (net) Miscellaneous income	68,381 148
Net loss before Federal income tax	\$ (233,534)
Federal income tax incurred	39,926
Net loss	\$ (273,460)
CAPITAL AND SURPLUS ACCOUNT	
Surplus as regards policyholders, December 31, 2017	\$4,087,512
Gains and (Losses) in Surplus Net loss Change in net unrealized gains/losses	\$ (273,460) 
Change in surplus as regards policyholders for the year	\$ (271,555)
Surplus as regards policyholders, December 31, 2018	\$3,815,957

# UNDERWRITING AND INVESTMENT EXHIBIT

# THREE-YEAR PERIOD ENDED DECEMBER 31, 2018

# STATEMENT OF INCOME

Underwriting Income Premiums earned	\$6,773,103
Deductions Losses incurred \$4,381,070 Loss expenses incurred 280,470 Other operating expenses incurred 2,253,315	
Total underwriting deductions	6,914,855
Net underwriting gain (loss)	\$ (141,752)
Investment Income Net investment income earned	513,566
Other Income Premiums collected for other companies (net) Miscellaneous income	67,825 12,814
Net income before Federal income tax	\$ 452,453
Federal income tax incurred	226,287
Net income	\$ 226,166
CAPITAL AND SURPLUS ACCOUNT	
Surplus as regards policyholders, December 31, 2015	\$3,548,210
Gains and (Losses) in Surplus Net income Change in net unrealized gains/losses	\$ 226,166 41,581
Change in surplus as regards policyholders for the period	\$ 267,747
Surplus as regards policyholders, December 31, 2018	\$3,815,957

# SURPLUS AS REGARDS POLICYHOLDERS

The changes which resulted in the net decrease are shown in the following statement of differences:

Classification	Association	Examination	Surplus
	Annual	Financial	Increase
	<u>Statement</u>	<u>Statement</u>	(Decrease)
Assets Bonds Stocks Unpaid premiums Federal income tax recoverable Subrogation recoverable	\$4,735,611	\$4,669,956	\$ (65,655)
	17,294	86,006	68,712
	41,286	40,477	(809)
	40,000	0	(40,000)
	90,000	64,466	(25,534)
Liabilities Losses Unpaid adjusting expenses Ceded reinsurance balances payable Unpaid salaries and commissions Premiums collected for other companies Premiums received in advance Unearned premium reserve	402,050	407,018	(4,968)
	16,500	26,747	(10,247)
	203,910	212,070	(8,160)
	33,415	38,634	(5,219)
	31,981	23,821	8,160
	37,140	40,498	(3,358)
	1,358,825	1,357,158	1,667
Net change to surplus			\$ (85,411)
Surplus per Association Surplus per examination			\$3,901,368

During the period under review, surplus funds increased \$267,747 from the amount of \$3,548,210 as shown in the last previous examination report. An operating statement reflecting that increase is contained in the financial section.

# COMMENTS

The major changes in the Association's financial statement were due to the following:

Bonds \$4,669,956

This asset was decreased by \$65,655 to adjust for recalculation of bond amortization and re-classification of two preferred stocks that were incorrectly classified.

Stocks \$ 86,006

This asset was increased by \$68,712 to reflect the proper valuation of the wholly owned subsidiary agency and re-classification of two preferred stocks that were incorrectly classified.

Unpaid premiums \$ 40,477

This asset was decreased by \$809 to reflect the actual amount of premiums received in 2019.

# Federal income tax recoverable

0

This asset was decreased by \$40,000 to reflect the income tax refund not received and credited to 2019 tax.

# Subrogation recoverable

\$ 64,466

This asset was decreased by \$25,534 to reflect the actual amount received in 2019.

Losses

\$ 407,018

Losses was increased by \$4,968 to reflect actual loss development.

# Unpaid adjusting expenses

\$ 26,747

An analysis of paid expenses to paid losses increased the liability by \$10,247.

# Ceded reinsurance balances payable

\$ 212,070

This liability was increased by \$8,160 to correct the presentation of this liability.

# Unpaid salaries and commissions

\$ 38,634

This liability was increased by \$5,219 to reflect the actual commissions paid on premiums receivable.

# Premiums collected for other companies

\$ 23,821

This liability was decreased by \$8,160 to correct the presentation of this liability.

# Premiums received in advance

\$ 40,498

This liability was increased by \$3,358 to remove liability premiums previously included in the calculation.

# Unearned premium reserve

\$1,357,158

A recalculation of unearned premium reserve using examination adjustments decreased this liability by \$1,667.

# CONCLUSION

The cooperation and assistance extended by the officers and personnel of the Association is hereby acknowledged.

Respectfully submitted,

/s/Abby Kramer

Abby Kramer
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Representing the State of Iowa