EXAMINATION REPORT OF CASTLE GROVE MUTUAL INSURANCE ASSOCIATION JONES COUNTY, MONTICELLO, IOWA AS OF DECEMBER 31, 2019

HONORABLE DOUG OMMEN Commissioner of Insurance State of Iowa Des Moines, Iowa

Commissioner Ommen:

In accordance with your instructions and pursuant to Iowa statutory provisions, an examination has been made of the

CASTLE GROVE MUTUAL INSURANCE ASSOCIATION

JONES COUNTY, MONTICELLO, IOWA

AS OF DECEMBER 31, 2019

at its Home Office, 101 East Tenth Street, Monticello, Iowa. The report, containing applicable comments and financial data, is presented herein.

SCOPE OF EXAMINATION

This examination covers the period from December 31, 2016 to December 31, 2019. The examination was conducted in accordance with procedures established by the Iowa Insurance Division. The Association's assets were verified and evaluated and the liabilities determined to reflect herein a statement of its financial condition as of December 31, 2019.

HISTORY

The Association was incorporated in 1908 for the purpose of insuring the property of its members against hazards and risks as permitted by Chapter 518, Code of Iowa. The corporate existence was made perpetual in 1948.

MANAGEMENT AND CONTROL

Membership

The membership consists of those persons or organizations having insurance written by the Association which is in full force and effect.

The annual meeting of the members is held at Monticello, Iowa on the last Thursday in February of each year at 1:00 p.m. Special meetings may be called by the Board of Directors as provided in the Articles of Incorporation. Due notice of the time and place of special meetings shall be given the membership. Each member present is entitled to one vote on any question to be decided. Voting by proxy is not permitted. One more member than the number of directors authorized by the Articles of Incorporation or Bylaws present constitute a quorum for any membership meeting.

Board of Directors

The corporate powers of the Association are vested in a Board of not less than five nor more than fifteen directors, each elected by a majority vote at the annual meeting of the members for terms of three years. Any vacancy on the Board may be filled for the unexpired term by a majority vote of the remaining directors.

Directors serving at December 31, 2019 were:

Name	Address	Term Expires
Trint Adams	Monticello, Iowa	2020
Leo Delay	Monticello, Iowa	2021
Matt Hein	Monticello, Iowa	2021
Robert Kehoe	Coggon, Iowa	2021
Bill Hunt	Hopkinton, Iowa	2022

The annual meeting of the Board is held immediately following the annual meeting of the members, and thereafter on the call of the Secretary. A majority present constitutes a quorum for the transaction of business.

Directors receive a fee of \$80 for each Board meeting attended. Directors also receive a \$25 fee for each Board meeting attended for the Castle Grove Insurance Agency, Inc.

Remuneration of directors are shown on Exhibit A following this report.

Officers

At its annual meeting, the Board of Directors elects for a term of one year a President, Vice President, Treasurer and Secretary, who, when so designated by the Board, may also serve as Treasurer and such additional officers as it deems necessary.

Officers serving at December 31, 2019 were:

Name	Office
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Trint Adams President
Matt Hein Vice President
Duff Coleman Secretary/Treasurer

Remuneration of officers are reflected on Exhibit A following this report.

CONFLICT OF INTEREST

Conflict of interest statements were signed annually by all officers, directors and key employees.

CORPORATE RECORDS

The Articles of Incorporation and Bylaws were not amended or substituted during the period covered by this examination.

The recorded minutes of the membership and Board of Directors meetings were read and noted. The minutes of the Board of Directors reflected that the Examination Report as of December 31, 2016 was read and accepted at the January 9, 2018 Board meeting.

FIDELITY BONDS AND OTHER INSURANCE

The Association is protected by a blanket bond in the amount of \$250,000 for any one loss occurrence. The bond is written for an annual period and the indemnity is noncumulative.

Policies for other coverages are as follows:

Workers' compensation and employers' liability Professional liability Directors' and officers' liability General liability Commercial liability umbrella Business automobile

It appears adequate insurance is placed with authorized insurers except professional liability and directors' and officers' liability which is written by a surplus lines insurer permitted to write in Iowa.

EMPLOYEES' WELFARE

Full-time eligible employees are provided health, dental and vision insurance with premiums paid by the Association.

A SIMPLE IRA retirement pension plan was also provided to eligible employees whereby the Association will contribute to the selected employee plan equal to the employee's monthly contribution up to three percent of the employee's salary. Contributions were paid by the Association to the employee selected plan for 2017, 2018 and 2019 of \$2,503, \$3,255 and \$3,352 respectively.

TERRITORY AND PLAN OF OPERATION

The Association is authorized to transact business in the State of Iowa as a county mutual insurance association under the provision of Chapter 518, Code of Iowa. It is currently authorized to transact business in seven counties in the State of Iowa. The permitted writing territory is composed of the following counties: Cedar, Clinton, Delaware, Dubuque, Jackson, Jones, and Linn counties. It was noted, from a review of numerous applications of policies in force, that risks appeared to be located within the authorized territory.

Policies are written or renewed for a one-year period with premiums payable quarterly, semi-annually or annually. The Association reviews these policies every three years.

At the present time, business is produced by eighteen licensed agents.

UNDERWRITING EXPERIENCE

THREE-YEAR PERIOD ENDED DECEMBER 31, 2019

Classification	2017	2018	2019		Total
Premiums earned	\$ 735,017	\$ 752,393	\$ 806,089	\$	2,293,499
Incurred deductions: Losses Loss adjustment expenses Commissions Salaries Taxes, licenses and fees	\$ 277,845 17,130 159,672 74,700 23,293	\$ 491,740 30,327 154,702 77,748 24,447	\$ 258,780 10,899 160,820 80,028 24,449	Ş	51,028,365 58,356 475,194 232,476 72,189
Other underwriting expenses	 86,699	 115,888	 120,843		323,430
Total deductions	\$ 639,339	\$ 894,852	\$ 655,819	\$	2,190,010
Underwriting gain (loss)	\$ 95 , 678	\$ (142,459)	\$ 150,270	\$	103,489

Expressed in ratios of expenses incurred to premiums earned, the percentages would be:

	2017	2018	2019	<u>Total</u>
Incurred deductions:				
Losses	37.80%	65.36%	32.10%	44.84%
Loss adjustment expenses	2.33	4.03	1.35	2.54
Commissions	21.72	20.56	19.95	20.72
Salaries	10.16	10.33	9.93	10.14
Taxes, licenses and fees	3.17	3.25	3.03	3.15
Other underwriting expenses _	11.80	15.40	15.00	14.10
Total deductions	86.98%	118.93%	81.36%	95.49%
Underwriting gain (loss)	13.02%	(18.93%)	18.64%	4.51%

REINSURANCE

The Association has reinsurance contracts in force as of December 31, 2019 with an authorized insurer which provide the following:

Per Risk Excess of Loss

The first \$200,000 of ultimate net loss per risk is retained by Association. First layer is reinsurer will pay 100% of net loss in excess of retention. The maximum recovery for first layer is \$1,000,000. Second layer has a recovery of \$4,000,000 in excess of \$1,000,000 for each risk. Third layer has a maximum recovery of \$15,000,000 in excess of \$5,000,000. Association is required to provide a timely notification to reinsurer of any risks exceeding \$10,000,000.

Aggregate Excess of Loss

The first \$700,000 of ultimate net losses in aggregate, net of all other reinsurance recoveries is retained by Association. 100% of ultimate net loss in excess of retention is covered by the reinsurer. Reinsurance recovery is unlimited. Applies to new and renewal and in-force policies of the Association effective and becoming effective at and after the effective date of the contract until expiration of the contract.

Facultative

Risks in excess of the Association's reinsurance contract limits may be ceded on a facultative basis. As of December 31, 2019, no facultative agreements were in place.

Reinsurance - General

The Association complies with current statutory standards relative to surplus exposure and reinsurance coverage.

CLAIMS

From a review of numerous claims, it appeared that the Association made prompt and equitable settlements which were in keeping with the terms of the policy contracts.

AFFILIATED AGENCY

The Association owns its Home Office building and shares a portion of the space with Coleman Insurance Agency, Inc, (CIA) and Castle Grove Insurance Agency, Inc., (CGIA). CIA is 100 percent owned by Duff Coleman who is also the Secretary/Treasurer of the Association. CIA produced approximately 11 percent of the Association's business during 2019. Commissions paid during 2019 to CIA by the Association totaled \$15,405. CIA pays the Association \$200 rent and \$25 toward telephone expense per month. CIA pays for its own office supplies and other expenses.

The Association formed and incorporated its own insurance agency, CGIA, as a wholly owned subsidiary with a contribution of \$25,000 in exchange for 25 shares of common stock with a par value of \$1,000 per share. The officers and Board of Directors of the Association hold the same position with CGIA. CGIA produced 14 percent of the Association's business during 2019. Commissions paid during 2019 to the subsidiary agency, CGIA, by the Association totaled \$21,005.

ACCOUNTS AND RECORDS

Office copies of the filed annual statements for the years under review were found to be in agreement with or reconciled to the general ledger balances of assets, liabilities, income and disbursements.

Selected cash receipts recorded during the period were checked and traced to the Association's depository. Checks paid during selected months were compared to the disbursement records and were scrutinized as to payees, amounts, and authorized signatures. Cash receipts and disbursements for selected months were proven by comparison and reconciliation to the monthly bank statements.

The Association was in compliance with the Commissioner's Bulletin 97-6 at December 31, 2019 relative to security custodial agreements.

In accordance with Section 518.25, Code of Iowa, surplus must be maintained at a level of not less than fifty thousand dollars or one-tenth of one percent of the gross risk in force, whichever is greater. At December 31, 2019, the gross risk in force for the Association was \$317,999,846. The Association's statutory minimum surplus level as of December 31, 2019 was \$318,000. It is noted the Association's surplus level to minimum surplus level ratio was 6.5/1. The reported surplus/statutory minimum ratio average for the Chapter 518 licensed industry at December 31, 2019 was 8.1/1.

<u>F I N A N C I A L S T A T E M E N T S</u> A N D C O M M E N T S T H E R E O N

NOTE: Except as otherwise stated, the financial statements immediately following reflect only the transactions for the period ending December 31, 2019 and the assets and liabilities as of this date. Schedules may not add or tie precisely due to rounding.

STATEMENT OF ASSETS AND LIABILITIES

ASSETS

	<u>Ledger</u>	Nonledger	Not Admitted	<u>Admitted</u>
Bonds Stocks Bank balances:	\$1,492,162 778,332	\$ 224,049	\$	\$1,492,162 1,002,381
Subject to check On interest Real estate Cash in office	148,669 9,862 38,184 25			148,669 9,862 38,184 25
Unpaid premiums: Due after November 1 Reinsurance receivable Accrued interest Equipment and furniture Service fees receivable	1,857	2,919 32,047 9,680 9,551	1,857	2,919 32,047 9,680 9,551
Total	\$2,469,091	\$ 278,246	\$ 1,857	\$2,745,480
	LIABILITIES AND	SURPLUS		
Losses Unpaid adjusting expenses Ceded reinsurance balances pay Unpaid salaries and commission Taxes payable Other unpaid expenses Employee benefits payable Premiums collected for other of Premiums received in advance Unearned premium reserve	ns	emitted		\$ 76,839 1,146 39,803 15,319 1,762 2,664 9,112 5,377 28,395 500,000
Total liabilities				\$ 680,417
Surplus as regards policyholde	ers			2,065,063
Total liabilities and su	rplus			\$2,745,480

INCOME AND DISBURSEMENTS

AND

RECONCILIATION OF LEDGER ASSETS

Ledger assets, December 31, 2018	\$	2,485,393
INCOME		
Net premiums and fees	\$	808,427
Net interest received on bonds	т	57,603
Increase (Decrease) by adjustment - bonds		(4,367)
Dividends received		8,580
Interest received on bank deposits		1
Profit on sale of investments		26 , 972
Rents received		6 , 000
Premiums collected for other companies		82,216
Increase in ledger liabilities		1,465
Total income	\$	986,897
Total assets and income	\$	3,472,290
Total assets and income	<u> </u>	3,472,230
DISBURSEMENTS		
Losses paid	\$	492,901
Operating Expense		
Adjusting expense \$ 21,353		
Commissions 158,855		
Advertising 3,438		
Boards, bureaus and associations 7,764		
Inspection and loss prevention 27,112		
Salaries of officers 48,300		
Salaries of office employees 31,728		
Employee welfare 14,422		
Insurance 13,057		
Directors' compensation 2,640		
Directors' expenses 848		
Rent and rent items 3,600		
Equipment 8,763		
Printing, stationery and supplies 3,585		
Postage and telephone 5,832		
Legal and auditing 9,500		
State insurance taxes 12,342		
Insurance Division licenses and fees 210		
Payroll taxes 12,123		
All other taxes 848		
Real estate expenses 8,415		
Real estate taxes 2,836		
Miscellaneous 10,230		
Annual meeting expense 1,129		
Donations/contributions 980		
Travel and travel items 348		
Over and short		
Total operating expense	\$	410,262
Non-Operating Expense		2 262
Depreciation on real estate		3,363
Loss on sale of investments		689
Federal income tax		18,052
Premium collections transmitted to other companies		65 , 772
Commission paid agents for other companies		12,160
Total disbursements	Ş -	1,003,199
Balance - ledger assets, December 31, 2019	Ş	2,469,091

UNDERWRITING AND INVESTMENT EXHIBIT

ONE-YEAR PERIOD ENDED DECEMBER 31, 2019

STATEMENT OF INCOME

Underwriting Income Premiums earned		\$	806,089
Deductions Losses incurred Loss expenses incurred Other operating expenses incurred	5 258,780 10,899 386,140		
Total underwriting deductions			655,819
Net underwriting gain (loss)		\$	150,270
Investment Income Net investment income earned			78 , 915
Other Income Premiums collected for other companies (net)			4,193
Net income before Federal income tax		\$	233 , 378
Federal income tax incurred			11,052
Net income		\$	222,326
CAPITAL AND SURPLUS ACCOUNT			
Surplus as regards policyholders, December 31, 2018		\$ 1	,769,632
Gains and (Losses) in Surplus Net income Change in not admitted assets Change in net unrealized gains/losses		\$	222,326 1,237 71,868
Change in surplus as regards policyholders for the year		\$	295,431
Surplus as regards policyholders, December 31, 2019		\$ 2	,065,063

UNDERWRITING AND INVESTMENT EXHIBIT

THREE-YEAR PERIOD ENDED DECEMBER 31, 2019

STATEMENT OF INCOME

Underwriting Income Premiums earned		\$ 2	,293,499
Deductions Losses incurred Loss expenses incurred Other operating expenses incurred Total underwriting deductions	5 1,028,365 58,356 1,103,289	2	,190,010
Net underwriting gain (loss)		\$	103,489
Investment Income Net investment income earned			256 , 291
Other Income Premiums collected for other companies (net)			7,943
Net income before Federal income tax		\$	367 , 723
Federal income tax incurred			25 , 986
Net income		\$	341,737
CAPITAL AND SURPLUS ACCOUNT			
Surplus as regards policyholders, December 31, 2016		\$ 1	,620,344
Gains and (Losses) in Surplus Net income Change in not admitted assets Change in net unrealized gains/losses		\$	341,737 4,927 98,055
Change in surplus as regards policyholders for the three-year period		\$	444,719
Surplus as regards policyholders, December 31, 2019	_	\$ 2	,065,063

SURPLUS AS REGARDS POLICYHOLDERS

The changes which resulted in the net increase are shown in the following statement of differences:

Classification	Association Examinati Annual Financia Statement Statemen		nancial	Surplus Increase (Decrease)		
Assets Unpaid premiums	\$	1,078	\$	2,919	\$	1,841
Liabilities Losses Unpaid adjusting expenses Taxes payable Other unpaid expenses Employee benefits payable		89,160 4,200 3,180 2,143 1,652		76,839 1,146 1,762 2,664 9,112		12,321 3,054 1,418 (521) (7,460)
Net change to surplus					\$	10,653
Surplus per Association					\$ 2	2,054,410
Surplus per examination					\$ 2	2,065,063

During the period under review, surplus funds increased \$444,719 from the amount of \$1,620,344 as shown in the last previous examination report. An operating statement reflecting that increase is contained in the financial section.

COMMENTS

Unpaid premiums \$ 2,919

This asset was increased by \$1,841 to reflect the actual amount of premiums received in 2020.

<u>Losses</u> \$ 76,839

Losses decreased by \$12,321 to reflect actual loss development.

Unpaid adjusting expense \$ 1,146

An analysis of paid adjusting expenses to paid losses decreased this liability by \$3,054.

Taxes payable \$ 1,762

This liability decreased by \$1,418 to reflect the recalculation of real estate taxes payable.

Other unpaid expenses \$ 2,664

This liability was increased by \$521 to reflect actual expenses paid in 2020 for 2019.

Employee benefits payable

9,112

This liability was increased by \$7,460 to reflect unused vacation and sick pay carried over to 2020.

CONCLUSION

The cooperation and assistance extended by the officers and personnel of the Association is hereby acknowledged.

Respectfully submitted,

/s/ Abby Kramer ABBY KRAMER Cain Ellsworth & Co., LLP Representing the State of Iowa