EXAMINATION REPORT OF MAPLE VALLEY MUTUAL INSURANCE ASSOCIATION CHEROKEE COUNTY, AURELIA, IOWA AS OF DECEMBER 31, 2019

HONORABLE DOUG OMMEN Commissioner of Insurance State of Iowa Des Moines, Iowa

Commissioner Ommen:

In accordance with your instructions and pursuant to Iowa statutory provisions, an examination has been made of the

MAPLE VALLEY MUTUAL INSURANCE ASSOCIATION

CHEROKEE COUNTY, AURELIA, IOWA

AS OF DECEMBER 31, 2019

at its Home Office, 156 Main Street, Aurelia, Iowa. The report, containing applicable comments and financial data, is presented herein.

SCOPE OF EXAMINATION

This examination covers the period from December 31, 2016 to December 31, 2019. The examination was conducted in accordance with the procedures established by the Insurance Division of Iowa and generally accepted insurance examination standards. The Association's assets were verified and evaluated and the liabilities determined to reflect herein a statement of its financial condition as of December 31, 2019.

<u>HISTORY</u>

The Association was incorporated in 1883 for the purpose of insuring the property of its members against hazards and risks as permitted by Chapter 518, Code of Iowa. The corporate existence was made perpetual in 1953.

MANAGEMENT AND CONTROL

MEMBERSHIP

The membership consists of those persons or organizations having insurance written by the Association which is in full force and effect.

The annual meeting of the members is held at Aurelia, Iowa on the third Thursday in January at 2:00 p.m. Special meetings may be called by the Board of Directors as provided in the Articles of Incorporation. Due notice of the time and place of special meetings shall be given the membership. Each member present is entitled to one vote on any question to be decided. Voting by proxy is not permitted. Ten members present constitute a quorum for any membership meeting.

BOARD OF DIRECTORS

The corporate powers of the Association are vested in a Board of nine directors, each elected by a majority vote at the annual meeting of the members for terms of three years. Any vacancy on the Board may be filled for the unexpired term by a majority vote of the remaining directors.

Directors serving at December 31, 2019 were:

Name	Address	Term Expires
Myron Pingel	Cherokee, Iowa	2020
James Mohn	Cherokee, Iowa	2020
Bill Swanson	Aurelia, Iowa	2020
Bill Luetkeman	Aurelia, Iowa	2021
Dave Hinkeldey	Aurelia, Iowa	2021
Dana Sleezer	Aurelia, Iowa	2021
Mark Radke	Aurelia, Iowa	2022
Guy Fishman	Aurelia, Iowa	2022
Larry Reilly	Aurelia, Iowa	2022

The annual meeting of the Board is held immediately following the annual meeting of the members, and thereafter on the call of the Secretary. A majority present constitutes a quorum for the transaction of business.

Directors receive a fee of \$100 for each meeting attended.

Remuneration of directors are shown on Exhibit A following this report.

COMMITTEES

The Board of Directors annually appoints an Executive Committee consisting of the Secretary/Treasurer, Assistant Secretary/Treasurer and one Director. Serving on the committee at December 31, 2019 were:

Secretary/Treasurer	Brian Lockin
Assistant Secretary/Treasurer	Denise Nicodemus
Director	Mark Radke

OFFICERS

Name

At its annual meeting, the Board of Directors elects for a term of one year a President, Vice President, Treasurer, and Secretary, who, when so designated by the Board, may also serve as Treasurer and such additional officers as it deems necessary.

Office

Officers serving at December 31, 2019 were:

Myron Pingel	President
Larry Reilly	Vice President
Brian Lockin	Secretary-Treasurer
Denise Nicodemus	Assistant Secretary-Treasurer

Remuneration of officers are shown on Exhibit A following this report.

CONFLICT OF INTEREST

Conflict of interest statements were signed annually by all officers, directors and key employees. Greater care should be taken to ensure all proper disclosures and affiliations are disclosed.

CORPORATE RECORDS

The Articles of Incorporation and Bylaws were not amended or substituted during the period covered by this examination.

The recorded minutes of the membership and Board of Directors meetings were read and noted. The minutes of the Board of Directors reflected the Examination Report as of December 31, 2016 was presented and accepted at the December 19, 2017 Board meeting.

FIDELITY BONDS AND OTHER INSURANCE

The Association is protected by a blanket bond in the amount of \$100,000 for any one loss occurrence. The bond is written for an indefinite period and the indemnity is noncumulative.

Policies for other coverages are as follows:

Workers' compensation and employers' liability Professional liability Officers' and directors' liability Business/personal property Business liability

Adequate insurance is placed with authorized insurers except professional liability and officers' and directors' liability which is written by a surplus lines insurer permitted to write in Iowa.

EMPLOYEE WELFARE

The Association provides no benefits for employees other than their salaries.

TERRITORY AND PLAN OF OPERATION

The Association is authorized to transact business in the State of Iowa as a county mutual insurance association under the provisions of Chapter 518, Code of Iowa. It is currently authorized to transact business in nine counties in the State of Iowa. The permitting writing territory is composed of the following counties: Cherokee, Ida, Sac, Woodbury, Sioux, Plymouth, O'Brien, Clay, and Buena Vista counties. It was noted, from a review of numerous applications of policies in force, that risks appeared to be located within the authorized territory.

Policies are written on a continual renewal basis with premiums payable annually, semi-annually, or quarterly. The Association underwrites these policies every three years for Homeguard and every five years for Farmate.

At the present time, business is produced by two licensed agents.

UNDERWRITING EXPERIENCE

THREE-YEAR PERIOD ENDED DECEMBER 31, 2019

<u>Classification</u>	2017	2018	2019	<u>Total</u>
Premiums earned	\$ 532,437	\$ 575,091	\$ 620,522	\$1,728,050
Incurred deductions:				
Losses	268,233	280 , 767	343,762	892 , 762
Loss adjustment expenses	18,419	16,397	16,311	51 , 127
Commissions	105,430	112,897	112,609	330 , 936
Salaries	35,294	35 , 564	37 , 084	107,942
Taxes, licenses and fees	11,956	12,159	12,313	36 , 428
Other underwriting expenses	54,842	45,640	47,316	147,798
Total deductions	\$ 494,174	\$ 503,424	<u>\$ 569,395</u>	\$1,566,993
Underwriting gain (loss)	\$ 38,263	\$ 71 , 667	\$ 51,127	\$ 161,057

Expressed in ratios of expenses incurred to premiums earned, the percentages would be:

	2017	2018	2019	<u>Total</u>
Incurred deductions:				
Losses	50.38 %	48.82 %	55.40 %	51.66 %
Loss adjustment expenses	3.46	2.85	2.63	2.96
Commissions	19.80	19.63	18.15	19.15
Salaries	6.63	6.18	5.98	6.25
Taxes, licenses and fees	2.25	2.11	1.98	2.11
Other underwriting expenses	10.29	7.95	7.62	8.55
Total deductions	92.81 %	<u>87.54</u> %	<u>91.76</u> %	90.68 %
Underwriting gain (loss)	<u>7.19</u> %	<u>12.46</u> %	8.24 %	9.32 %

REINSURANCE

The Association has reinsurance contracts in force as of December 31, 2019 with an authorized insurer which provide the following:

Per Risk Excess of Loss

First \$100,000 of ultimate net loss per risk is retained by Association. First layer is reinsurer will pay 100% of net loss in excess of retention. The maximum recovery for the first layer is \$1,000,000. Second layer has a recovery of \$4,000,000 in excess of \$1,000,000 for each risk. Third layer has a maximum recovery of \$15,000,000 in excess of \$5,000,000. Association is required to provide a timely notification to reinsurer of any risks exceeding \$10,000,000.

Aggregate Excess of Loss

First \$450,000 of ultimate net losses in aggregate, net of all other reinsurance recoveries is retained by Association. 100% of ultimate net loss in excess of retention is covered by the reinsurer. Reinsurance recovery is

unlimited. Applies to new and renewal and in-force policies of the Association effective and becoming effective at and after the effective date of the contract until expiration of the contract.

Facultative

While facultative reinsurance was available, no risks were identified which would warrant a facultative agreement.

Reinsurance - General

The Association's reinsurance coverage complies with current statutory standards relative to surplus exposure and reinsurance coverage.

CLAIMS

Adjustment of property claims has been handled by a third party vendor through an annual fixed fee contract up to a set limit of claims with an additional charge for coverage. The Association's manager adjusts some claims. Home office personnel prepare the proof of loss and issue the claim proceeds. The third party adjuster signs the proof of loss for those claims that he adjusts. The Association's manager receives \$300 per month for adjusting services.

From a review of numerous claims, it appeared that the Association made prompt and equitable settlements which were in keeping with the terms of the policy contracts.

AFFILIATED AGENCY

The Association rents its Home Office building and shares a portion of the space with the Lockin Insurance Agency. The building and the agency are 100 percent owned by Brian Lockin, who is also the manager and Secretary/Treasurer of the Association. The Association currently pays \$175 monthly rent and all of its own expenses. Utilities are included in the Association's rent.

The expense allocation between the agency and the Association does not appear to be unreasonable.

ACCOUNTS AND RECORDS

Office copies of the filed annual statements for the years under review were found to be in agreement with or reconciled to the general ledger balances of assets and disbursements during each year under exam.

Selected cash receipts recorded during the period were checked and traced to the Association's depository. Checks paid during selected months were compared to the disbursement records and were scrutinized as to payees, amounts, and authorized signatures. Cash receipts and disbursements for selected months were proven by comparison and reconciliation to the monthly bank statements.

The Association was in compliance with the Commissioner's Bulletin 97-6 at December 31, 2019 relative to security custodial requirements.

In accordance with Section 518.25, Code of Iowa, surplus must be maintained at a level of not less than fifty thousand dollars or one-tenth of one percent of the gross risk in force, whichever is greater. At December 31, 2019 the gross risk in force for the Association was \$229,758,550. The Association's statutory minimum surplus level as of December 31, 2019 was \$229,759. It is noted the Association's surplus level to minimum surplus level ratio was 13.3/1. The reported surplus/statutory minimum ratio average for the Chapter 518 licensed industry at December 31, 2019 was 8.1/1.

F I N A N C I A L S T A T E M E N T S A N D C O M M E N T S T H E R E O N

NOTE: Except as otherwise stated, the financial statements immediately following reflect only the transactions for the period ending December 31, 2019 and the assets and liabilities as of this date. Schedules may not add or tie precisely due to rounding.

STATEMENT OF ASSETS AND LIABILITIES

ASSETS

	<u> Ledger</u>	Nonledger	Not <u>Admitted</u>	Admitted
Bonds Stocks	\$1,506,957 959,751	\$ 332,017	\$	\$1,506,957 1,291,768
Bank balances: Subject to check On interest	95,654 614,659			95,654 614,659
Unpaid premiums: Due before November 1 Due after November 1		486 11,931	486	11,931
Accrued interest Supplies Electronic data processing equipment	1,149	13,391 500	500	13,391
Contingency receivable Total	\$3,178,170	\$370,220	\$ 986	\$3,547,404
LIABI	LITIES AND SURP	LUS		
Losses Unpaid adjusting expenses Ceded reinsurance balances payable Unpaid salaries and commissions Amounts withheld for the account of ot Taxes payable Other unpaid expenses Premiums collected for other companies Unearned premium reserve		l		\$ 102,061 1,050 24,773 11,590 2,224 3,525 547 596 342,776
Total liabilities				\$ 489,142
Surplus as regards policyholders				3,058,262
Total liabilities and surplus				\$3,547,404

INCOME AND DISBURSEMENTS

AND

RECONCILIATION OF LEDGER ASSETS

Ledger assets, December 31, 2018		\$2,975,975
INCOME		
Net premiums and fees Net interest received on bank deposits Increase (Decrease) by adjustment - bonds Dividends received Interest received on bank deposits Profit on sale of investments Underwriting expense reimbursement Total income Total assets and income		\$ 607,891 51,234 (8,470) 39,769 4,882 23,305 1,463 \$ 720,074 \$3,696,049
DISBURSEMENTS		
Losses paid Operating Expense Adjusting expense Commissions Advertising Boards, bureaus and associations Salaries of officers Salaries of office employees Insurance Directors' compensation Rent and rent items Equipment Printing, stationery and supplies Postage, telephone, telegraph and exchange Legal and auditing State insurance taxes Insurance Division licenses and fees Payroll taxes All other taxes Meals and entertainment Data processing Investment expenses Miscellaneous Donations and contributions	\$ 16,302 113,102 1,148 6,099 16,300 20,784 7,038 1,400 2,100 142 942 1,948 7,720 9,042 115 3,167 245 115 4,273 11,942 643 800	\$ 279,701
Total operating expense Non-Operating Expense		\$ 225,367
Loss on sale of investments Federal income tax Commission paid agents for other companies Decrease in ledger liabilities Total disbursements		1,032 10,346 965 468 \$ 517,879
Balance - ledger assets, December 31, 2019		\$3,178,170

UNDERWRITING AND INVESTMENT EXHIBIT

ONE-YEAR PERIOD ENDED DECEMBER 31, 2019

STATEMENT OF INCOME

Underwriting Income Premiums earned	Ş	620,522
Deductions Losses incurred \$343,762 Loss expenses incurred 16,311 Other operating expenses incurred 209,322 Total underwriting deductions	L	569 , 395
Net underwriting gain (loss)	Ş	51,127
Investment Income Net investment income earned		109,696
Other Income Premiums collected for other companies (net) Miscellaneous income	_	(1,087) 215
Net income before Federal income tax	Ş	159,951
Federal income tax incurred		11,946
Net income	\$	148,005
CAPITAL AND SURPLUS ACCOUNT		
Surplus as regards policyholders, December 31, 2018	_\$	2,690,758
Gains and (Losses) in Surplus Net income Change in net unrealized gains/losses	\$ 	148,005 219,499
Change in surplus as regards policyholders for the year	\$	367,504
Surplus as regards policyholders, December 31, 2019	\$	3,058,262

UNDERWRITING AND INVESTMENT EXHIBIT

THREE-YEAR PERIOD ENDED DECEMBER 31, 2019

STATEMENT OF INCOME

Underwriting Income Premiums earned	\$1,728,050
Deductions Losses incurred \$892, Loss expenses incurred 51, Other operating expenses incurred 623, Total underwriting deductions	127
Net underwriting gain (loss)	\$ 161,057
Investment Income Net investment income earned	295,078
Other Income Premiums collected for other companies (net) Miscellaneous income	(5,776) 1,545
Net income before Federal income tax	\$ 451,904
Federal income tax incurred	25 , 253
Net income	\$ 426,651
CAPITAL AND SURPLUS ACCOUNT	
Surplus as regards policyholders, December 31, 2016	\$2,408,809
Gains and (Losses) in Surplus Net income Change in net unrealized gains/losses	\$ 426,651 222,802
Change in surplus as regards policyholders for the period	\$ 649,453
Surplus as regards policyholders, December 31, 2019	\$3,058,262

SURPLUS AS REGARDS POLICYHOLDERS

The changes which resulted in the net decrease are shown in the following statement of differences:

Classification	Association Annual Statement	Examination Financial Statement	Surplus Increase (Decrease)
<u>Liabilities</u> <u>Losses</u>	\$71 , 500	\$102,061	\$ (30,561)
Net change to surplus			\$ (30,561)
Surplus per Association			3,088,823
Surplus per examination			\$3,058,262

During the period under review, surplus funds increased \$649,453\$ from the amount of \$2,408,809 as shown in the last previous examination report. An operating statement reflecting that increase is contained in the financial section.

COMMENTS

The major changes in the Association's financial statement were due to the following:

Losses \$ 102,061

Losses were increased by \$30,561 to reflect actual loss development.

CONCLUSION

The cooperation and assistance extended by the officers and personnel of the Association is hereby acknowledged.

Respectfully submitted,

/s/ Abby Kramer

ABBY KRAMER
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Representing the State of Iowa