EXAMINATION REPORT OF EDEN MUTUAL INSURANCE ASSOCIATION BENTON COUNTY, VINTON, IOWA AS OF DECEMBER 31, 2019

Vinton, Iowa June 22, 2020

HONORABLE DOUG OMMEN Commissioner of Insurance State of Iowa Des Moines, Iowa

Commissioner Ommen:

In accordance with your instructions and pursuant to Iowa statutory provisions, an examination has been made of the

EDEN MUTUAL INSURANCE ASSOCIATION

BENTON COUNTY, VINTON, IOWA

AS OF DECEMBER 31, 2019

at its Home Office, 301 North K Avenue, Vinton, Iowa. The report, containing applicable comments and financial data, is presented herein.

SCOPE OF EXAMINATION

This examination covers the period from December 31, 2016 to December 31, 2019. The examination was conducted in accordance with the procedures established by the Insurance Division of Iowa and generally accepted insurance examination standards. The Association's assets were verified and evaluated and the liabilities determined to reflect herein a statement of its financial condition as of December 31, 2019.

HISTORY

The Association was incorporated in 1872 for the purpose of insuring the property of its members against hazards and risks as permitted by Chapter 518, Code of Iowa. The corporate existence was made perpetual in 1949.

On March 16, 2017, the Membership approved a conversion from a Chapter 518 corporation to a Chapter 518A corporation.

MANAGEMENT AND CONTROL

Membership

The membership consists of those persons or organizations having insurance written by the Association which is in full force and effect.

The annual meeting of the members is held at Vinton, Iowa on the third Thursday in March at 7:00 p.m. Special meetings may be called by the Board of Directors as provided in the Articles of Incorporation. Due notice of the time and place of special meetings shall be given the membership. Each member present is entitled to one vote on any question to be decided. Voting by proxy is not permitted. Ten members present constitute a quorum for any membership meeting.

Board of Directors

The corporate powers of the Association are vested in a Board of not less than five nor more than fifteen directors, each elected by a majority vote at the annual meeting of the members for terms of three years. Any vacancy on the Board may be filled for the unexpired term by a majority vote of the remaining directors.

Directors serving at December 31, 2019 were:

| Name | Address | Term Expires |
|---------------|--------------------|--------------|
| Paul Herger | Vinton, Iowa | 2020 |
| Doug Sutton | Vinton, Iowa | 2020 |
| Gary McKenna | Vinton, Iowa | 2020 |
| Doug Wilson | Mt. Auburn, Iowa | 2021 |
| Rick Poldberg | Vinton, Iowa | 2021 |
| Rick Happel | Vinton, Iowa | 2021 |
| Bryan Geater | Vinton, Iowa | 2022 |
| David Inman | Vinton, Iowa | 2022 |
| Dennis Zieser | Center Point, Iowa | 2022 |

The annual meeting of the Board is held immediately following the annual meeting of the members, and thereafter on the call of the Secretary. A majority present constitutes a quorum for the transaction of business.

Directors receive a fee of \$300 for each meeting attended and reimbursement of travel expense.

Remuneration of directors is shown on Schedule A following this report.

Committees

The Board of Directors appointed to the following committees as of December $31,\ 2019$:

| <pre>Executive Committee:</pre> | Building Committee: |
|--|---|
| Paul Herger Gary McKenna Dennis Zieser | Paul Herger Doug Wilson Bryon Geater Rick Poldberg |
| <pre>Wage Committee:</pre> | Rate Committee: |
| Doug Sutton David Inman Bryon Geater Rick Happel | Doug Wilson Dennis Zieser Doug Sutton Dave Inman |

Minutes are not kept for any of the Committee meetings.

Officers

At its annual meeting, the Board of Directors elects for a term of one year a President, Vice President, Treasurer, and Secretary, who, when so designated by the Board, may also serve as Treasurer and such additional officers as it deems necessary.

Officers serving at December 31, 2019 were:

<u>Name</u> <u>Office</u>

Paul Herger President
Dennis Zieser Vice President
Gary McKenna Secretary-Treasurer

Joshua McGowan Assistant Secretary-Assistant Treasurer

Remuneration of officers is shown on Schedule A following this report.

CONFLICT OF INTEREST

Conflict of interest statements were signed annually by all officers, directors, and key employees. Conflict of interest forms were not signed for one year for three directors of the Association.

CORPORATE RECORDS

Effective May 1, 2017, the Articles of Incorporation were amended and substituted to become a state mutual insurance. The membership approved the amended and substituted Articles during their March 16, 2017 membership meeting. The amended and substituted Articles were approved by Iowa Insurance Division.

The following major changes were made to the Articles of Incorporation:

- Article III expanded on the corporate powers and reorganized the Association under Iowa Code section 518A.
- Article V clarified the definition of a member.
- Article VI Section 4 changed a quorum for any membership meeting from ten members to one more member than the number of Directors fixed by Resolution of the Board of Directors.
- Article VIII added a section describing the duties of a Director.
- Article VIII Section 3 changed the number of directors from not less than five nor more than nine to not less than five nor more than fifteen.
- Article IX Section 2 establishes that at its regular annual meeting each year, the Board of Directors shall elect for a term of one year, a President, a Secretary, and a Treasurer, and may elect such other officers as specified in the By-Laws or as it may deem advisable. Any such offices may be combined, except that of President and Secretary.
- Article X was added to define a conflict of interest.
- Article XIII was added for Director indemnification.

The following major changes were made to the By-Laws:

- Article I Section 4, changes the quorum for a membership meeting from ten members to the number of directors plus one.
- ullet Article II Section 1 changed the number of directors from not less than five nor more than nine to not less than five nor more than fifteen.
- Article IV Section 1 eliminates the position of Vice President from the list of officers required to be elected at the Annual Meeting of the Board of Directors. Section 5 states the duties of the Vice President if one is elected.
- Article V formalizes the requirement that the funds of the Association shall be deposited in the name of the Association in such depositories as the Board of Directors shall designate.

- Article VI describes the ability of the Board to appoint such committees as may be necessary to the business. The remainder of the Article defines the role of the committees.
- Article VIII requires a Director who has a conflict of interest shall advise the Board prior to consideration of the transaction by the Board.

The recorded minutes of the membership and Board of Directors meetings were read and noted. The Board acknowledged receipt of the December 31, 2016 financial examination report.

FIDELITY BONDS AND OTHER INSURANCE

The Association is protected by a financial institution bond in the amount of \$100,000 for any one loss occurrence. The NAIC suggested minimum amount of fidelity insurance is \$125,000. The bond is written for a three-year period and the indemnity is noncumulative.

Policies for other coverages are as follows:

Workers' compensation and employers' liability Professional liability Officers' and directors' liability Building and contents General liability

Adequate insurance is placed with authorized insurers except professional liability and officers' and directors' liability which is written by a surplus lines insurer permitted to write in Iowa.

EMPLOYEES' WELFARE

Full-time eligible employees are provided health insurance with premiums paid 100 percent for a single plan. All employees with health insurance are on single plan.

Also, retirement benefit contributions were made to employees earning at least \$5,000 based on three percent of the full-time eligible employee's salary. Contributions paid by the Association were \$7,796, \$8,167, and \$8,653 for 2017, 2018, and 2019, respectively.

TERRITORY AND PLAN OF OPERATION

The Association is authorized to transact business in Benton, Blackhawk, Tama, Iowa, Johnson, Linn, Buchanan, Poweshiek, Butler, Bremer, Fayette, Clayton, Grundy, Delaware, Story, Marshall, Jasper, Mahaska, Keokuk, Washington, Louis, Muscatine, Cedar and Jones counties. It was noted, from a review of numerous applications of policies in force, that risks appeared to be located within the authorized territory.

Policies are written or renewed on a continuous basis with premiums payable monthly, quarterly, annually or semi-annually. The Association underwrites these policies every five years.

At the present time, business is produced by 55 licensed agents.

UNDERWRITING EXPERIENCE

THREE-YEAR PERIOD ENDED DECEMBER 31, 2019

| Classification | 2017 | 2018 | 2019 | <u>Total</u> |
|-----------------------------|---------------------|---------------------|---------------------|------------------|
| Premiums earned | \$2,478,921 | \$2,709,534 | \$2,986,561 | \$8,175,016 |
| Incurred deductions: | | | | |
| Losses | \$ 778 , 315 | \$ 175 , 903 | \$ 702 , 331 | \$1,656,549 |
| Loss adjustment expense | 199 , 851 | 213,718 | 237,838 | 651 , 407 |
| Commissions | 405,438 | 311,124 | 343,512 | 1,060,074 |
| Salaries | 129,480 | 124,680 | 119,284 | 373,444 |
| Taxes, licenses and fees | 18,713 | 23,622 | 23,388 | 65 , 723 |
| Other underwriting expenses | <u>373,032</u> | 546,487 | 661,344 | 1,580,863 |
| Total deductions | \$1,904,829 | \$1,395,534 | \$2,087,697 | \$5,388,060 |
| Underwriting gain or (loss) | \$ 674,092 | \$1,314,000 | \$ 898,864 | \$2,786,956 |

Expressed in ratios of expenses incurred to premiums earned, the percentages would be:

| | 2017 | 2018 | 2019 | Total |
|-----------------------------|---------------|---------------|---------------|---------------|
| Incurred deductions: | | | | |
| Losses | 31.4% | 6.5% | 23.5% | 20.3% |
| Loss adjustment expense | 8.1 | 7.9 | 8,0 | 8.0 |
| Commissions | 16.4 | 11.5 | 11.5 | 13.0 |
| Salaries | 5.2 | 4.6 | 4.0 | 4.6 |
| Taxes, licenses and fees | 0.8 | 0.9 | 0.8 | 0.8 |
| Other underwriting expenses | 15.0 | 20.2 | 22.1 | 19.3 |
| Total deductions | <u>76.8</u> % | <u>51.5</u> % | <u>69.9</u> % | <u>65.9</u> % |
| Underwriting gain or (loss) | 23.2% | 48.5% | 30.1% | 34.1% |

REINSURANCE

The Association has reinsurance contracts in force as of December 31, 2019 with an authorized insurer which provide the following:

Property Per Risk Excess of Loss

The first \$250,000 of ultimate net loss per risk is retained by the Association. The reinsurer will pay 100% of a net loss in excess of retention of the first layer. The maximum recovery for the first layer is \$1,000,000. The second layer has a recovery of \$4,000,000 in excess of \$1,000,000 for each risk. Third layer has a maximum recovery of \$15,000,000 in excess of \$5,000,000. Association is required to provide a timely notification to reinsurer of any risks exceeding \$10,000,000.

Property Catastrophe Excess of Loss

The first \$1,000,000 of the ultimate net loss per loss occurrence is retained by the Association. 100% of the ultimate net loss in excess of retention is covered by the reinsurer.

Property Aggregate Excess of Loss

The first \$2,500,000 of ultimate net losses in aggregate, net of all other reinsurance recoveries, is retained by Association. 100% of ultimate net loss in excess of retention is covered by the reinsurer. Reinsurance coverage is unlimited.

Facultative Quota Share

Risks in excess of the Association's reinsurance contract limits may be ceded on a facultative basis. As of December 31, 2019, no facultative agreements were in place.

Reinsurance - General

The Association complies with current statutory standards relative to surplus exposure and reinsurance coverage.

CLAIMS

From a review of numerous claims, it appeared that the Association made prompt and equitable settlements which were in keeping with the terms of the policy contracts.

AFFILIATED AGENCY

The Association owns its Home Office building and shares a portion of the space with Van Eschen-Strong Insurance Agency.

The agency is owned by Gary McKenna, who is also the Secretary-Treasurer of the Association. This agency produced twenty-three percent of the Association's business during 2019.

The agency paid \$200 monthly rent to the Association and provides personnel for the upkeep of the building and grounds.

The telephone, office supplies and other expenses appeared to be allocated appropriately.

COMPLAINTS

The Association did not have any complaints during the exam period.

ACCOUNTS AND RECORDS

Trial balances were prepared for all years of the examination period. Amounts from the general ledger accounts were reconciled and found to be in agreement with balances reported on the filed annual statements for assets, liabilities, income or disbursements.

Selected cash receipts recorded during the period were checked and traced to the Association's depository. Checks paid during selected months were compared to the disbursement records and were scrutinized as to payees, amounts, and authorized signatures. Cash receipts and disbursements for selected months were proven by comparison and reconciliation to the monthly bank statements.

Eighty-eight checks written by the Association were outstanding for more than a year as of the Examination date. Sixty-one of the eighty-eight were outstanding for over three years totaling \$14,156. It is recommended that the Association follow state escheat regulations.

The Association was in compliance with the Commissioner's Bulletin 97-6 at December 31, 2019 relative to security custodial requirements.

In accordance with Section 518A.25, Code of Iowa, surplus must be maintained at a level of not less than \$100,000 or one-tenth of one percent of the gross risk in force, whichever is greater. At December 31, 2019, the gross risk in force for the Association was \$1,260,420,873. The Association's statutory minimum surplus level as of December 31, 2013 was \$1,260,421. It is noted the Association's surplus level to minimum surplus level ratio was 7.3/1.

F I N A N C I A L S T A T E M E N T S A N D C O M M E N T S T H E R E O N

NOTE: Except as otherwise stated, the financial statements immediately following reflect only the transactions for the period ending December 31, 2019 and the assets and liabilities as of this date. Schedules may not add or tie precisely due to rounding.

STATEMENT OF ASSETS AND LIABILITIES

ASSETS

| | | Not | |
|--------------------------------------|--------------|------------|---------------------|
| | Ledger | Admitted | Admitted |
| | | | |
| Bonds | \$ 4,715,915 | \$ 0 | \$ 4,715,915 |
| Preferred Stocks | 288,750 | 6,910 | 281,840 |
| Common Stocks | 4,453,637 | | 4,453,637 |
| Cash: | | | |
| Cash equivalents | 295,014 | | 295,014 |
| Short-term investments | 228,690 | | 228,690 |
| Properties occupied by the Company | 103,329 | 3,000 | 100,329 |
| Investment income due and accrued | 52,234 | | 52,234 |
| Uncollected Premiums | 56,819 | 15,118 | 41,701 |
| Other amounts receivable | 21,944 | , | 21,944 |
| under reinsurance contracts | , - | | , - |
| Federal income tax | 75,000 | 75,000 | |
| recoverable | 2 204 | | 2 204 |
| Electronic data processing equipment | 3,324 | | 3,324 |
| Furniture and equip | 12,651 | 12,651 | |
| Automobile | 41,218 | 41,218 | |
| Prepaid reinsurance | 790,702 | , | 790 , 702 |
| 21 | | | |
| Total | \$11,139,227 | \$ 153,897 | \$10,985,330 |
| | LIABILITIES | | |
| | AND SURPLUS | | |
| Loggog | | | \$ 124 , 777 |
| Losses Commissions payable | | | 52,597 |
| Other expenses | | | 14,177 |
| Tax, License and Fees | | | 12,938 |
| Unearned Premiums | | | |
| | | | 1,527,631 |
| Advance premiums Amounts Withheld or | | | 51,852 |
| retained by Company | | | 20,610 |
| Total liabilities | | | \$1,804,582 |
| | | | |
| Unassigned funds (surplus) | | | 9,180,748 |
| Total liabilities and surplus | | | \$10,985,330 |

UNDERWRITING AND INVESTMENT EXHIBIT

ONE YEAR PERIOD ENDED DECEMBER 31, 2019

STATEMENT OF INCOME

| Underwriting Income Premiums earned | \$2,986,561 |
|---|--------------------|
| Deductions | |
| Losses incurred \$ 697,286 | |
| Loss expenses incurred 237,838 | |
| Other operating expenses incurred | |
| Total underwriting deductions | 2,074,714 |
| Net underwriting gain (loss) | \$ 911,847 |
| Investment Income | |
| Net investment income earned | 260,843 |
| Net realized capital gain | 5,785 |
| Miscellaneous Income | 73,709 |
| Net income before Federal income tax | \$1,252,184 |
| Federal income tax incurred | 219,626 |
| Net income | \$1,032,558 |
| CAPITAL AND SURPLUS ACCOUNT | |
| Surplus as regards policyholders, December 31, 2018 | <u>\$7,502,159</u> |
| Gains and (Losses) in Surplus | |
| Net income | \$1,032,558 |
| Change in not admitted assets | (116,110) |
| Unrealized capital change | 762,141 |
| Change in surplus as regards policyholders for the year | \$1,678,589 |
| Surplus as regards policyholders, December 31, 2019 | \$9,180,748 |

UNDERWRITING AND INVESTMENT EXHIBIT

THREE-YEAR PERIOD ENDED DECEMBER 31, 2019

STATEMENT OF INCOME

| STATEMENT OF INCOME | |
|---|---------------------|
| Underwriting Income | |
| Premiums earned | \$8,175,016 |
| | |
| Deductions | |
| | \$1,651,504 |
| Loss expenses incurred | 651,407 |
| Other operating expenses incurred | 3,108,041 |
| other operating expenses inearred | |
| Total underwriting deductions | _5,410,952 |
| | |
| Net underwriting gain (loss) | \$2,764,064 |
| | |
| Investment Income | |
| Net investment income earned | 728,615 |
| Net realized capital gain | 15,815 |
| | |
| Other Income | |
| | |
| Miscellaneous income | 194,416 |
| | |
| Net income before Federal income tax | \$3,702,910 |
| | |
| Federal income tax incurred | 724 , 753 |
| | |
| Net income | \$2,978,15 <u>7</u> |
| | |
| CAPITAL AND SURPLUS ACCOUNT | |
| | |
| Surplus as regards policyholders, December 31, 2016 | \$5,733,618 |
| | |
| Gains and (Losses) in Surplus | |
| Net income | \$2,978,157 |
| Change in not admitted assets | (123,839) |
| Unrealized capital change | 592,812 |
| 1 3- | |
| Change in surplus as regards policyholders for the peri | od \$3,447,130 |
| J 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 | , . , |
| Surplus as regards policyholders, December 31, 2019 | \$9,180,748 |
| Surplus as regards policyholders, December 31, 2019 | \$9,180,748 |

CASH FLOW STATEMENT

| Premiums collected net of reinsurance \$3,1 | 65,409 |
|---|-----------------|
| Net investment income 2 | 74 , 921 |
| Miscellaneous income | 51,765 |
| Total \$3,4 | 92 , 095 |
| | |
| | 53,534 |
| | 59,041 |
| | 16,626 |
| Total \$2,4 | 29,201 |
| Not each from operations \$1.0 | 62,894 |
| Net cash from operations \$1,0 | 02,094 |
| Cash from Investments | |
| Proceeds from investments sold, matured and repaid: | |
| Bonds \$3 | 30,000 |
| Stocks 1,9 | 21,052 |
| Total investment proceeds \$2,3 | 98,453 |
| | |
| Cost of investments acquired (long-term) only | |
| Bonds \$1,4 | 16,516 |
| Stocks \$2,2 | 69,380 |
| Real Estate | <u>0</u> |
| Total investments acquired \$3,6 | 85 , 896 |
| | |
| Net cash from investments $(\$1,28)$ | 7,443) |
| Cash from Financing and Miscellaneous Sources | |
| Borrowed funds | \$0 |
| | 5,516) |
| | 5,516) |
| <u></u> | |
| Reconciliation of Cash and Short-Term Investments | |
| Net change in cash and short-term investments (\$32 | 0,065) |
| Cash and short-term investments: | . , |
| Beginning of year \$8 | 43,769 |
| | 23,704 |

SURPLUS AS REGARDS POLICYHOLDERS

The changes which resulted in the net increase are shown in the following statement of differences:

| Classification | Association Annual Statement | Examination Financial Statement | Surplus Increase (Decrease) |
|-------------------------|------------------------------------|---------------------------------------|-----------------------------------|
| <u>Assets</u> | | | |
| <u>Liabilities</u> | | | |
| Losses | 129,822 | 124,777 | 5,045 |
| Commissions payable | 60,535 | 52 , 597 | 7,938 |
| Net change in surplus | | | \$ 12,983 |
| Surplus per Association | | | \$9,167,765 |
| Surplus per examination | | | \$9,180,748 |

During the period under review, surplus funds increased \$3,447,130 from the amount of \$5,733,618 as shown in the last previous examination report. An operating statement reflecting that increase is contained in the financial section.

COMMENTS

The major changes in the Association's financial statement were due to the following:

<u>Losses</u> \$ 124,777

The actual claims paid for claims with loss dates prior to January 1, 2020 plus the reserve for reported and not yet paid claims.

Commissions payable \$ 52,597

This liability was decreased \$7,938 due to properly report commissions due as of December 31, 2019.

CONCLUSION

The cooperation and assistance extended by the officers and personnel of the Association is hereby acknowledged.

Respectfully submitted,

/s/ Jeffrey S. Payne
Jeffrey S. Payne, CFE
Examiner Specialist
Insurance Division
State of Iowa