EXAMINATION REPORT OF

HOME MUTUAL INSURANCE ASSOCIATION OF CARROLL COUNTY, IOWA

CARROLL COUNTY, MANNING, IOWA

AS OF DECEMBER 31, 2016

HONORABLE DOUG OMMEN Commissioner of Insurance State of Iowa Des Moines, Iowa

Commissioner Ommen:

In accordance with your instructions and pursuant to Iowa statutory provisions, an examination has been made of the

HOME MUTUAL INSURANCE ASSOCIATION OF CARROLL COUNTY IOWA

CARROLL COUNTY, MANNING, IOWA

AS OF DECEMBER 31, 2016

at its Home Office, 721 Third Street, Manning, Iowa. The report, containing applicable comments and financial data, is presented herein.

SCOPE OF EXAMINATION

This examination covers the period from December 31, 2013 to December 31, 2016. The examination was conducted in accordance with the procedures established by the Insurance Division of Iowa and generally accepted insurance examination standards.

HISTORY

The Association was incorporated in 1878 for the purpose of insuring the property of its members against hazards and risks as permitted by Chapter 518, Code of Iowa. The corporate existence was made perpetual in 1966.

MANAGEMENT AND CONTROL

MEMBERSHIP

The membership consists of those persons or organizations having insurance written by the Association which is in full force and effect.

The 2016 annual meeting of the members was held at Manning, Iowa on the fourth Tuesday in March at 10:00 a.m. Special meetings may be called by the Board of Directors as provided in the Articles of Incorporation. Due notice of the time and place of special meetings shall be given the membership. Each member present is entitled to one vote on any question to be decided. Voting by proxy is not permitted. Eight members present constitute a quorum for any membership meeting.

BOARD OF DIRECTORS

The corporate powers of the Association are vested in a Board of not less than five, nor more than nine directors, each elected by a majority vote at the annual meeting of the members for terms of three years. Any vacancy on the Board may be filled for the unexpired term by a majority vote of the remaining directors.

Directors serving at December 31, 2016 were:

Name	Address	Term Expires
Tim Andersen	Audubon, Iowa	2017
Jean Neppl	Wall Lake, Iowa	2017
Merle Witt	Arcadia, Iowa	2017
Mark Petersen	Kimballton, Iowa	2018
Steve Vollstedt	Manilla, Iowa	2018
Josh Axman	Carroll, Iowa	2019
Don Holdsworth	Harlan, Iowa	2019

The annual meeting of the Board shall be held within 10 days following the annual meeting of the members, and thereafter on the call of the Secretary. A majority present constitutes a quorum for the transaction of business.

Directors receive a fee of \$350 for each meeting attended and reimbursement of travel expense of 30 cents per mile.

Salaries and renumerations of directors are shown on Exhibit A following this report.

OFFICERS

At its annual meeting, the Board of Directors elects for a term of one year a President, Vice President, Treasurer and Secretary, who, when so designated by the Board, may also serve as Treasurer and such additional officers as it deems necessary.

Officers serving at December 31, 2016 were:

Office
Office

Don Holdsworth President
Merle Witt Vice President
Bradley Vollstedt Secretary/Treasurer

Salaries and renumerations of officers are shown on Exhibit A following this report.

CONFLICT OF INTEREST

Conflict of interest statements were signed annually by all officers, directors, and key employees.

CORPORATE RECORDS

During the prior exam period, an attempt was made to amend the Articles of Incorporation during the period covered by this examination. Membership voted to change the date of the annual membership meeting from the second Tuesday in March to the fourth Tuesday. During the current exam period, no action was taken, and consistent with the December 11, 2014 exam report, the amended Articles are not yet effective in that requisite regulatory approvals and filings have not been made.

The recorded minutes of the membership and Board of Directors meetings were read and noted. The minutes of the Board of Directors reflected that the Examination Report as of December 31, 2013 was reviewed and accepted at the December 11, 2014 Board meeting. An amendment to the 2013 report was made by the Iowa Insurance Division, relating to bond amortization. This was reviewed and approved at the March 20, 2015 Board meeting.

FIDELITY BONDS AND OTHER INSURANCE

The Association is protected by a blanket bond in the amount of \$250,000 for any one loss occurrence in an annual period.

Policies for other coverages are as follows:

Workers' compensation and employers' liability Professional liability Officers' and directors' liability Commercial building and contents Commercial general liability Commercial umbrella Inland marine Business automobile

Adequate insurance is placed with authorized insurers except professional liability and officers' and directors' liability which is written by a surplus lines insurer permitted to write in Iowa.

EMPLOYEES' WELFARE

Full-time eligible employees are provided health, vision, dental, disability and life insurance. The health insurance deductible is \$5,000. Employees are reimbursed for amounts over \$250 up to the deductible of \$5,000.

A Salary Reduction Simplified Employee Pension Plan (SAR-SEP) is also available. The Association contributes four percent of the employee's salary to the SAR-SEP Plan annually. Contributions by the Association of \$10,382, \$11,703 and \$11,996 were made to the Plan for 2014, 2015 and 2016, respectively.

Bonuses are paid to employees based on performance. Bonuses are a certain percentage per year and the same for each employee. Bonuses paid by the Association were 2.5% (\$7,074), 2.5% (\$7,315) and 5% (\$14,995) in 2014, 2015 and 2016, respectively.

TERRITORY AND PLAN OF OPERATION

The Association is authorized to transact business in Audubon, Calhoun, Carroll, Crawford, Greene, Guthrie, Sac, and Shelby counties. It was noted, from a review of numerous applications of policies in force, that risks appeared to be located within the authorized territory.

Policies are written or renewed for a three-year period with premiums payable quarterly, annually or semi-annually. The Association underwrites these policies every three years.

At the present time, business is produced by 75 licensed agents.

UNDERWRITING EXPERIENCE

THREE-YEAR PERIOD ENDED DECEMBER 31, 2016

Classification	2014	2015	2016	<u>Total</u>
Premiums earned	\$ 2,879,813	\$ 2,945,644	\$ 3,086,024	\$ 8,911,481
Incurred deductions:				
Losses	2,693,223	1,919,315	1,172,389	5,784,927
Loss adjustment expenses	48,711	60,201	25,750	134,662
Commissions	710,817	715,412	729,155	2,155,384
Salaries	281,034	301,480	316,408	898,922
Taxes, licenses and fees	63,601	64,933	66,845	195,379
Other underwriting expenses	226,589	200,114	238,873	665,576
Total deductions	\$ 4,023,975	\$ 3,261,455	\$ 2,549,420	\$ 9,834,850
Underwriting gain (loss)	\$(1,144,162)	\$ (315,811)	\$ 536,604	\$ (923,369)

Expressed in ratios of expenses incurred to premiums earned, the percentages would be:

	2014	2015	2016	<u>Total</u>
Incurred deductions:				
Losses	93.52 %	65.16 %	37.99 %	64.91 %
Loss adjustment expenses	1.69	2.04	0.83	1.51
Commissions	24.68	24.29	23.63	24.19
Salaries	9.76	10.23	10.25	10.09
Taxes, licenses and fees	2.21	2.20	2.17	2.19
Other underwriting expenses	7.87	6.80	7.74	7.47
Total deductions	139.73 %	110.72 %	82.61 %	<u>110.36</u> %
Underwriting gain (loss)	<u>(39.73</u>)%	<u>(10.72</u>) %	<u>17.39</u> %	<u>(10.36</u>)%

REINSURANCE

The Association has reinsurance contracts in force as of December 31, 2016 with an authorized insurer which provide the following:

CEDED

First Property Per Risk Excess of Loss

Reinsurer is liable up to \$150,000 in excess of \$150,000 ultimate net loss on any one risk involved in any one loss occurrence that is sustained by the Association. The liability of the reinsurer shall be limited to \$375,000 as respects any one loss occurrence, irrespective of the number of risks involved.

Second Property Per Risk Excess of Loss

Reinsurer is liable up to \$200,000 in excess of \$300,000 ultimate net loss on any one risk involved in any one loss occurrence. The liability of the reinsurer shall be limited to \$200,000 as respects any one loss occurrence, irrespective of the number of risks involved.

Combination Third Property Per Risk and Second Aggregate Excess of Loss

Reinsurer is liable up to \$1,000,000 in excess of \$500,000 ultimate net loss on any one risk involved in any one loss occurrence. The liability of the reinsurer shall not exceed \$1,000,000 with respect to any one risk involved in any one loss occurrence. The liability of the reinsurer shall also be limited to \$1,000,000 as respects of any one loss occurrence, irrespective of the number of risks involved.

The reinsurer shall indemnify the Association for 100 percent of the amount by which the ultimate net loss in the aggregate in any one annual period exceeds 90 percent of the Association's gross net written premium income in any one annual period. The reinsurer's liability shall not exceed 130 percent of the Association's gross net written premium income in any one annual period on losses occurring during the respective annual period.

The Association shall retain, in each annual period, net for its own account an amount of losses, including loss adjusting expenses, equal to not less than 90 percent of its gross net written premium income.

All Per Risk Excess of Loss Layers

Each loss reduces the amount of indemnity provided, however such amount shall be automatically reinstated without payment of additional premium. Such reinstatement shall be unlimited in number and shall apply to all losses occurring during any annual period.

It is warranted that the maximum limit of any one risk is \$1,500,000 and any amount greater than this maximum limit shall be reinsured elsewhere. In the event this additional reinsurance is done on a pro rata basis, any recoveries shall inure to the benefit of this agreement.

First Aggregate Excess of Loss

The reinsurer shall indemnify the Association for 100 percent of the amount by which the ultimate net loss in the aggregate in any one annual period exceeds 82 percent of the Association's gross net written premium income in any one annual period. The reinsurer's liability shall not exceed 8 percent of the Association's gross net written premium income in any one annual period on losses occurring during the respective annual period.

The Association shall retain, in each annual period, net for its own account an amount of losses, including loss adjusting expenses, equal to not less than 82 percent of its gross net written premium income.

It is warranted that the maximum limit of any one risk is \$1,500,000 and any amount greater than this maximum limit will be reinsured elsewhere on a pro rata basis or so deemed.

Third Aggregate Excess of Loss

The reinsurer shall indemnify the Association for 100 percent of the amount by which the ultimate net loss in the aggregate in any one annual period exceeds 220 percent of the Association's gross net written premium income in any one annual period.

The Association shall retain, in each annual period, net for its own account an amount of losses, including loss adjusting expenses, equal to not less than 220 percent of its gross net written premium income.

It is warranted that the maximum limit of any one risk is \$1,500,000 and any amount greater than this maximum limit will be reinsured elsewhere. If done on a pro rata basis, any recoveries shall inure to the benefit of this agreement.

Facultative

Risks in excess of the Association's reinsurance contract limits may be ceded on a facultative basis. As of December 31, 2016, there was one risk identified which warranted a facultative agreement.

Reinsurance - General

Reinsurance attachments appear to be in compliance with Iowa statutes.

CLAIMS

From a review of numerous claims, it appeared that the Association made prompt and equitable settlements which were in keeping with the terms of the policy contracts.

ACCOUNTS AND RECORDS

Office copies of the filed annual statements for the years under review were found to be in agreement with or reconciled to the general ledger balances of assets, liabilities, income and disbursements.

Selected cash receipts recorded during the period were checked and traced to the Association's depository. Checks paid during selected months were compared to the disbursement records and were scrutinized as to payees, amounts, and authorized signatures. Cash receipts and disbursements for selected months were proven by comparison and reconciliation to the monthly bank statements.

The Association was in compliance with the Commissioner's Bulletin 97-6 at December 31, 2016 relative to security custodial requirements.

In accordance with Section 518.25, Code of Iowa, surplus must be maintained at a level of not less than fifty thousand dollars or one-tenth of one percent of the gross risk in force, whichever is greater. At December 31, 2016, the gross risk in force for the Association was \$1,281,598,966. The Association's statutory minimum surplus level as December 31, 2016 was \$1,281,599. It is noted the Association's surplus level to minimum surplus level ratio was 5.3/1. The reported surplus/statutory minimum ratio average for the Chapter 518 licensed industry at December 31, 2016 was 9.2/1.

FINANCIAL STATEMENTS

AND COMMENTS THEREON

NOTE: Except as otherwise stated, the financial statements immediately following reflect only the transactions for the period ending December 31, 2016 and the assets and liabilities as of this date. Schedules may not add or tie precisely due to rounding.

STATEMENT OF ASSETS AND LIABILITIES

ASSETS

	Ledger	Nonledger	Not Admitted	Admitted
Bonds Stocks Bank balances:	\$5,585,004 2,307,170	\$ 579,216	\$	\$5,585,004 2,886,386
Subject to check On interest Real estate Cash in office	31,442 204,644 53,798 100			31,442 204,644 53,798 100
Unpaid premiums: Due before November 1 Due after November 1 Accrued interest Equipment and furniture Overwrite fee receivable Electronic data processing	1 467,939 34,559	54,021 1,389	1 459,598 34,559	8,341 54,021 1,389
equipment	8,316			8,316
Total	\$8,692,973	\$ 634,626	\$494,158	\$8,833,441
Losses Unpaid adjusting expenses Ceded reinsurance balances payable Unpaid salaries and commissions Amounts withheld for others Taxes payable Other unpaid expenses Premiums collected for other companies - not remitted Advance premiums Unearned premium reserve			\$ 177,186 4,089 7,851 79,546 (317) 2,472 4,671 19,308 101,776 1,607,130	
Total liabilities				\$2,003,712
Surplus as regards policyholde	ers			6,829,729
Total liabilities and sur	plus			\$8,833,441

INCOME AND DISBURSEMENTS

Ledger assets, December 31, 2015	\$ 8,361,645			
INCOME				
Net premiums and fees Net interest received on bonds Decrease by adjustment - bonds Dividends received Interest received on bank deposits Profit on sale of investments Rents received Underwriting expense reimbursement Total income Total assets and income	\$ 3,137,610 207,632 (32,543) 123,591 691 447 1,200 20,138 \$ 3,458,766 \$11,820,411			
DISBURSEMENTS				
Losses paid Operating Expense Adjusting expense \$ 24,161 Commissions 727,366 Advertising 12,366 Boards, bureaus and associations 9,067 Inspection and loss prevention 6,120 Salaries of officers 86,651 Officers' expenses 4,542 Salaries of office employees 229,757 Employee welfare 19,614 Directors' exoenses 17,743 Rent and rent items 1,200 Equipment 7,939 Printing, stationery and supplies 49,501 Postage and telephone 14,739 Legal and auditing 18,000 Premium taxes 42,120 Insurance Division licenses and fees 510 Payroll taxes 24,422 Real estate expenses 3,590 Real estate taxes 1,602 Miscellaneous 564 Association meeting expense 6,857 Retirement 12,595 Annual meeting 5,860	\$1,311,703			
Investment expenses 20,903 Total operating expense	\$1,400,954			
Non-Operating Expense				
Loss on sale of investments Depreciation on real estate Decrease in ledger liabilities Total disbursements Balance - ledger assets, December 31, 2016	11,659 3,815 399,307 \$3,127,438 \$8,692,973			

UNDERWRITING AND INVESTMENT EXHIBIT

ONE-YEAR PERIOD ENDED DECEMBER 31, 2016

STATEMENT OF INCOME

Underwriting Income Premiums earned	\$3,086,024
Loss expenses incurred 2	2,389 5,750 1,281 2,549,420
Net underwriting gain (loss)	\$ 536,604
Investment Income Net investment income earned	272,861
Other Income Premiums collected for other companies (net) Miscellaneous income	295 (34,745)
Net income before Federal income tax	\$ 775,015
Federal income tax incurred	0
Net income	\$ 775,015
CAPITAL AND SURPLUS ACCOUNT	
Surplus as regards policyholders, December 31, 2015	\$5,948,525
Gains and (Losses) in Surplus Net income Change in not admitted assets Change in net unrealized gains/losses	\$ 775,015 (30,517) 136,706
Change in surplus as regards policyholders for the year	\$ 881,204
Surplus as regards policyholders, December 31, 2016	\$6,829,729

UNDERWRITING AND INVESTMENT EXHIBIT

THREE-YEAR PERIOD ENDED DECEMBER 31, 2016

STATEMENT OF INCOME

Underwriting Income Premiums earned	\$8,911,481
Loss expenses incurred Other operating expenses incurred3	,784,927 134,662 ,915,261
Total underwriting deductions	9,834,850
Net underwriting gain (loss)	\$ (923,369)
Investment Income Net investment income earned	1,119,440
Other Income Premiums collected for other companies (net) Miscellaneous income	(4,965)
Net income before Federal income tax	\$ 191,491
Federal income tax incurred	0
Net income	\$ 191,491
CAPITAL AND SURPLUS ACCOUNT	
Surplus as regards policyholders, December 31, 2013	\$6,863,525
Gains and (Losses) in Surplus Net income Change in not admitted assets Change in net unrealized gains/losses	\$ 191,491 (19,386) (205,901)
Change in surplus as regards policyholders for the period	\$ (33,796)
Surplus as regards policyholders, December 31, 2016	\$6,829,729

SURPLUS AS REGARDS POLICYHOLDERS

The changes which resulted in the net decrease are shown in the following statement of differences:

Classification	Association Annual Statement	Examination Financial Statement	Surplus Increase (Decrease)
<u>Assets</u>			
Unpaid premiums due after November 1	\$ 10,742	\$ 8,341	\$ (2,401)
Liabilities			
Losses Unpaid adjusting expenses	173,812 1,500	177,186 4,089	(3,374) (2,589)
Net change to surplus			\$ (8,364)
Surplus per Association			6,838,093
Surplus per examination			\$6,829,729

During the period under review, surplus funds decreased \$33,796 from the amount of \$6,863,525 as shown in the last previous examination report. An operating statement reflecting that decrease is contained in the financial section.

COMMENTS

The major changes in the Association's financial statement were due to the following:

Unpaid premiums due after November 1

8,341

This asset was decreased by \$2,401 to reflect the actual amount of premiums received in 2017.

Losses \$ 177,186

Losses increased by \$3,374 to reflect actual loss development.

Unpaid adjusting expenses

4,089

An analysis of paid adjusting expense to paid losses increased this liability by \$2,589.

CONCLUSION

The cooperation and assistance extended by the officers and personnel of the $\mbox{\sc Association}$ is hereby acknowledged.

Respectfully submitted,

/s/ Abby De Zeeuw ABBY DE ZEEUW, CPA, MBA Cain Ellsworth & Co., LLP Representing the State of Iowa