# EXAMINATION REPORT OF BOONE FARMERS MUTUAL INSURANCE ASSOCIATION BOONE COUNTY, BOONE, IOWA AS OF DECEMBER 31, 2019

HONORABLE DOUG OMMEN Commissioner of Insurance State of Iowa Des Moines, Iowa

Commissioner Ommen:

In accordance with your instructions and pursuant to Iowa statutory provisions, an examination has been made of the

#### BOONE FARMERS MUTUAL INSURANCE ASSOCIATION

BOONE COUNTY, BOONE, IOWA

AS OF DECEMBER 31, 2019

at its Home Office, 1500 South Story Street, Boone, Iowa. The report, containing applicable comments and financial data, is presented herein.

#### SCOPE OF EXAMINATION

This examination covers the period from December 31, 2017 to December 31, 2019. The examination was conducted in accordance with the procedures established by the Insurance Division of Iowa and generally accepted insurance examination standards.

#### HISTORY

The Association was incorporated in 1877 for the purpose of insuring the property of its members against hazards and risks as permitted by Chapter 518, Code of Iowa. The corporate existence was made perpetual in 1952.

#### MANAGEMENT AND CONTROL

#### MEMBERSHIP

The membership consists of those persons or organizations having insurance written by the Association which is in full force and effect.

The annual meeting of the members is held at Boone, Iowa on the third Monday in February at 1:00 p.m. Special meetings may be called by the Board of Directors as provided in the Articles of Incorporation. Due notice of the time and place of special meetings shall be given the membership. Each member present is entitled to one vote on any question to be decided. Voting by proxy is not permitted. Ten members present constitute a quorum for any membership meeting.

#### BOARD OF DIRECTORS

The corporate powers of the Association are vested in a Board of nine directors, each elected by a majority vote at the annual meeting of the members for terms of three years. Any vacancy on the Board may be filled for the unexpired term by a majority vote of the remaining directors.

Directors serving at December 31, 2019 were:

Name	Address	Term Expires
Pete Bergstrom	Ogden, Iowa	2020
Bernard Lewiston	Ogden, Iowa	2020
Craig Downs	Boone, Iowa	2020
Robert Johnson	Boone, Iowa	2021
William Judge	Ames, Iowa	2021
David Sheehan	Madrid, Iowa	2021
John Hunter	Grand Junction, Iowa	2022
Al Rasmus	Boone, Iowa	2022
Dennis Morgan	Ogden, Iowa	2022

The annual meeting of the Board is held immediately following the annual meeting of the members, and thereafter on the call of the Secretary. A majority present constitutes a quorum for the transaction of business.

One Director did not attend any Board Meetings in 2019 and two different Directors did not attend any Board Meetings in 2020.

Directors receive a fee of \$50 for each meeting attended and reimbursement of travel expense of \$0.57 per mile.

#### OFFICERS

At its annual meeting, the Board of Directors elects for a term of one year a President, Vice President, Treasurer, and Secretary, who, when so designated by the Board, may also serve as Treasurer and such additional officers as it deems necessary.

Officers serving at December 31, 2019 were:

Name	Office
William Judge	President
Al Rasmus	Vice President
Brad Larson	Secretary
Pete Bergstrom	Treasurer

Remuneration for officers are reflected in Exhibit A immediately following this report.

#### CONFLICT OF INTEREST

Conflict of interest statements were signed annually by all officers, and directors. The Association did not provide conflict of interest forms for key employees.

Board President and Treasurer did not recuse themselves from board votes on salaries for said positions.

#### CORPORATE RECORDS

The Articles of Incorporation and Bylaws were not amended or substituted during the period covered by this examination.

The recorded minutes of the membership and Board of Directors meetings were read and noted. The minutes of the Board of Directors reflected that the

Examination Report as of December 31, 2016 was presented to and discussed by the Board and approved at the December 4, 2017 Board meeting

#### FIDELITY BONDS AND OTHER INSURANCE

The Association is protected by a blanket bond in the amount of \$100,000 for any one loss occurrence. The bond is written for a continuous period and the indemnity is noncumulative. The amount of the bond meets guidelines published by the National Association of Insurance Commissioners.

Policies for other coverages are as follows:

Workers' compensation and employers' liability Professional liability Officers' and directors' liability Building and contents Commercial general liability Cyber liability Equipment breakdown

Insurance appears to be adequate and was placed with authorized insurers except professional liability and officers' and directors' liability which is written by a surplus lines insurer permitted to write in Iowa.

#### EMPLOYEES' WELFARE

Full-time eligible employees are provided health, dental, vision and life insurance with premiums paid by the Association. Life insurance benefit is twice the annual salary of employee.

A Simplified Employee Pension (SARSEP) retirement plan is provided to eligible employees with ten percent of their salaries contributed by the Association. The eligible employees may contribute an additional five percent. Contributions paid by the Association were \$11,679, \$12,287 and \$11,407 for 2017, 2018 and 2019, respectively.

The Association has provided a Reverse Split Dollar life insurance policy for Brad Larson, Secretary. It remains in effect while he is employed by the Association. The purpose of the policy is to provide insurance protection for the benefit of both the Association and the Secretary.

#### MARKETING

The Association is authorized to transact business in Boone County and contiguous counties. It was noted, from a review of numerous applications of policies in force, that risks appeared to be located within the authorized territory.

Policies are written or renewed for a one year period with premiums payable annually, semi-annually and quarterly. The Association reviews these policies every five years.

At the present time, business is produced by eighteen licensed agents.

#### UNDERWRITING EXPERIENCE

#### THREE-YEAR PERIOD ENDED DECEMBER 31, 2016

	2017	2018	2019	<u>Total</u>
Premiums earned	\$ 941,558	\$1,069,675	\$1,144,767	\$3,156,000
Incurred Deductions				
Losses Loss Adjustment Exp Commissions Salaries Taxes, License, Fees Other underwriting Exp	\$ 541,014 37,312 205,499 117,138 24,807 223,222	\$ 660,153 38,805 203,108 122,563 25,414 309,660	\$ 727,984 7,948 218,729 189,831 31,865 375,118	\$1,929,151 84,065 627,336 429,532 82,086 908,000
Total Deductions	\$1,148,992	\$1,359,703	\$1,551,475	\$4,060,170
Underwriting Gain /(Loss)	\$ (207,434)	\$ (290,028)	\$ (406,708)	\$ (904,170)

Expressed in ratios of expenses incurred to premium earned, the percentages would be:

	2017	2018	2019	<u>Total</u>
Incurred deductions				
Losses	57.5%	61.7%	63.6%	61.1%
Loss adjustment expense	4.0	3.6	0.7	2.7
Commission	21.8	19.0	19.1	19.9
Salaries	12.4	11.5	16.6	13.6
Taxes, Licenses and fees	2.6	2.4	2.8	2.6
Other underwriting expense	s <u>23.7</u>	28.9	32.8	28.8
Total deductions	122.0%	127.1%	135.5%	128.6%
Underwriting Gain/(Loss)	(22.0) %	(27.1)%	(35.5) %	(28.6) %

#### REINSURANCE

The Association has reinsurance contracts in force as of December 31, 2019

#### Per Risk Excess of Loss

The first \$125,000 of ultimate net loss per risk is retained by Association. First layer is reinsurer will pay 100% of net loss in excess of retention. The maximum recovery for first layer is \$1,000,000. Second layer has a recovery of \$4,000,000 in excess of \$1,000,000 for each risk. Third layer has a maximum recovery of \$15,000,000 in excess of \$5,000,000. Association is required to provide a timely notification to reinsurer of any risks exceeding \$10,000,000.

#### Aggregate Excess of Loss

The first \$825,000 of ultimate net losses in aggregate, net of all other reinsurance recoveries is retained by Association. 100% of ultimate net loss in excess of retention is covered by the reinsurer. Reinsurance recovery is unlimited. Applies to new and renewal and in-force policies of the Association effective and becoming effective at and after the effective date of the contract until expiration of the contract.

#### Facultative Quota Share

Risks in excess of the Association's reinsurance contract limits may be ceded on a facultative basis. As of December 31, 2019, no facultative agreements were in place.

#### Reinsurance - General

The Association complies with current statutory standards relative to surplus exposure and reinsurance coverage.

#### CLAIMS

The Adjustment of property claims above \$50,000 is primarily handled by a third-party vendor through an annual fixed fee contract up to a set limit of claims with an additional charge for overage.

From a review of numerous claims, it appeared that the Association made equitable settlements which were in keeping with the terms of the policy contracts.

#### AFFILIATED AGENCY

The Association owns its Home Office building and shares a portion of the space with R.W. Larson Insurance Agency.

The agency is 100 percent owned by Brad Larson, who is also the Secretary of the Association. Brad Larson produced sixty-two percent of the Association's 2019 business and performed limited claims adjustment on business he has written. Informal parameters have been developed relative to claim adjustment practices by the Secretary.

The agency paid \$125 monthly rent to the Association.

#### ACCOUNTS AND RECORDS

Office copies of the filed annual statements for the years under review were found to be in agreement with or reconciled to the general ledger balances of assets, liabilities, income and disbursements.

Cash receipts recorded during the period were checked and traced to the Association's depository. Checks paid during selected months were compared to the disbursement records and were scrutinized as to payees, amounts, authorized signatures and proper endorsements. Cash receipts and disbursements were proven by comparison and reconciliation to the monthly bank statements.

There were forty-nine checks that were outstanding for at least five years. It is recommended that the Association follow state escheat laws. This was an issue for the previous exam.

The Association was in compliance with the Commissioner's Bulletin 97-6 at December 31, 2016 relative to security custodial requirements.

In accordance with Section 518.25, Code of Iowa, surplus must be maintained at a level of not less than fifty thousand dollars or one-tenth of one percent of the gross risk in force, whichever is greater. At December 31, 2019, the gross risk in force for the Association was \$385,325,539. The Association's statutory minimum surplus level as December 31, 2019 was \$385,326. It is noted the Association's surplus level to minimum surplus level ratio was 6.3/1. The reported surplus/statutory minimum ratio average for the Chapter 518 licensed industry at December 31, 2019 was 8.1/1.

## <u>F I N A N C I A L S T A T E M E N T S</u> A N D C O M M E N T S T H E R E O N

Note: Except as otherwise stated, the financial statements immediately following reflect only the transactions for the period ending December 31, 2019 and the assets and liabilities as of this date. Schedules may not add or tie precisely due to rounding.

#### STATEMENT OF ASSETS AND LIABILITIES

#### ASSETS

	Ledger	Nonledger	Not <u>Admitted</u>	Admitted
Bonds Stocks	\$1,675,227 1,069,801	\$ 604,242	\$	\$1,675,227 1,674,043
Bank Balances: Subject to check Real Estate Cash in Office Unpaid premiums	59,874 102,671 100			59,874 102,671 100
Due before Nov 1 Due after Nov 1 Accrued interest Federal income tax	1,700 121,707	15,350	1,700 99,669	22,038 15,350
Recoverable Contingency receivable	è	4,000 15,472	4,000	15,472
Total Assets	\$3,031,080	<u>\$639,064</u>	\$ 105,369	\$3,564,775
	LIAB	ILITIES AND SURI	PLUS	
Losses Unpaid adjusting expenses Ceded reinsurance balances payable Unpaid salaries and commissions Amounts withheld for others Taxes payable Other unpaid expenses Premiums collected for other companies - not remitted Premiums received in advance Unearned premium reserve				\$ 212,119 292 42,969 33,359 227 5,964 4,349 14,691 40,293 765,853
Total liabilities				\$1,120,116
Surplus as regards pol	icyholders			2,444,659
Total liabilities and	l surplus			\$3,564,775

#### INCOME AND DISBURSEMENTS

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#### RECONCILIATION OF LEDGER ASSETS

Ledger assets, December 31, 2018		\$3,184,070
INCOME		
Net premiums and fees		\$1,203,959
Net interest received on bonds		55 <b>,</b> 364
Increase (Decrease) by adjustment - bonds		(658)
Dividends received		66 <b>,</b> 697
Profit on sale of investments		39 <b>,</b> 870
Rents received		2,400
Premiums collected for other companies		143,205
Increase in ledger liabilities		2,983
Miscellaneous income		267
Total income		\$1,514,087
Total assets and income		\$4,698,157
DISBURSEMENTS		
Net losses paid		\$ 680,086
Operation Expense		
Loss adjustment expenses	\$ 10,890	
Commissions	216,288	
Advertising	14,184	
Boards, bureaus and associations	10,887	
Inspection and loss prevention	225	
Salaries of officers	54,500	
Salaries of office employees	135,331	
Employee welfare	111,008	
Insurance	10,510	
Directors' expenses	414	
Rent and rent items	3,468	
Equipment	42,904	
Printing, stationery and supplies	22,241	
Postage and telephone	14,322	
Legal and auditing	24,900	
State insurance taxes	16,282	
Insurance Division licenses and fees	135	
Payroll taxes	14,816	
Real estate expenses	15,294	
Real estate taxes	4,909	
Miscellaneous	36,081	
Service fees	52,045	
Total operating expense		\$ 811,634
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Non-Operating Expense		
Depreciation on real estate		6,202
Loss on sale of investment		32,238
Premium collections transmitted to other companies		119,338
Commissions paid agents for other companies		17,579
Total disbursements		\$1,667,077
Balance - ledger assets, December 31, 2016		\$3,031,080
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#### UNDERWRITING AND INVESTMENT EXHIBIT

#### ONE YEAR PERIOD ENDED DECEMBER 31, 2019

#### STATEMENT OF INCOME

Underwriting Income Premiums Earned		\$1,144,767
Deductions Losses incurred Loss expenses incurred Other operating expenses incurred	\$ 735,111 7,948 816,048	
Total underwriting deductions		1,559,107
Net Underwriting gain (loss)		(414,340)
Investment Income Net investment income earned		145,743
Other Income Premiums collected for other companies		(581)
Net income before Federal income tax		(269,178)
Federal income tax incurred		0
Net Income		(269,178)
CAPITAL AND SURPLU	US ACCOUNT	
Surplus as regards to policyholders, December	31, 2018	\$2,407,336
Gains and (Losses) in Surplus Net income Unrealized capital change		(269,178) 306,501
Change in surplus as regards to policyholders	for the year	37,323
Surplus as regards to policyholders Decemb	ber 31, 2019	\$2,444,659

#### UNDERWRITING AND INVESTMENT EXHIBIT

#### THREE YEAR PERIOD ENDED DECEMBER 31, 2019

#### STATEMENT OF INCOME

Underwriting Income Premiums Earned		\$3,156,743
Deductions Losses incurred Loss expenses incurred Other operating expenses incurred	\$1,936,278 84,065 2,047,459	
Total underwriting deductions		4,067,802
Net Underwriting gain (loss)		(911,059)
Investment Income Net investment income earned		414,758
Other Income Premiums collected for other companies Miscellaneous Income		10,384 6,392
Net income before Federal income tax		(479,525)
Federal income tax incurred		(45,584)
Net Income		(433,941)
CAPITAL AND SURPLU	JS ACCOUNT	
Surplus as regards to policyholders, December	31, 2018	\$2,627,256
Gains and (Losses) in Surplus Net income Unrealized capital change Miscellaneous		(433,941) 321,385 (70,041)
Change in surplus as regards to policyholders	for the year	(182,597)
Surplus as regards to policyholders December 3	\$2,444,659	

### SURPLUS AS REGARDS POLICYHOLDERS

The changes which resulted in the net increase are shown in the following statement of differences:

Classification	Association Annual Statement	Examination Financial Statement	Surplus Increase (Decrease)
Liabilities			
Unpaid claims	\$204,992	212,119	(7,127)
Unpaid commissions	32,854	33 <b>,</b> 359	(505)
Net change in surplus			\$ (7,632)
Surplus per Association			\$2,452,291
Surplus per Examination			\$2,444,659

During the period under review, surplus funds decreased \$182,597\$ from the amount of \$2,627,256 as shown in the last previous examination report. An operating statement reflecting that increase is contained in the financial section.

#### COMMENTS

The major changes in the Association's financial statement were due to the following:

Unpaid claims \$ 212,119

This liability was increased by \$7,127 to properly account for actual loss development.

Unpaid commissions \$ 33,359

This liability was increased \$505 to reflect the actual amount of commissions owed.

#### CONCLUSION

The cooperation and assistance extended by the officers and personnel of the  $\mbox{\sc Association}$  is hereby acknowledged.

Respectfully submitted,

/s/ Jeffrey S. Payne
Jeffrey S. Payne, CFE
Examiner Specialist
Insurance Division
State of Iowa