

FILED

MAY 29 2014

COMMISSION OF INSURANCE
INSURANCE DIVISION OF IOWA

BEFORE THE IOWA INSURANCE COMMISSIONER

IN THE MATTER OF)

DONNA DOUGLAS-HENDERSON,)
a sales agent,)
SA-00702,)

Respondent)

ORDER OF SUSPENSION FOR
GOOD CAUSE

DIVISION FILE NO.: 83396

The Commissioner, after considering the allegations in the statement of charges and being fully advised in the premises, issues the following findings of facts and order of suspension pursuant to the provisions of the Iowa Cemetery and Funeral Merchandise and Funeral Services Act - Iowa Code Chapter 523A and Iowa Administrative Code Chapters 191-103, 105 & 106:

1. Donna Douglas-Henderson, (hereafter "Agent"), is an individual with a last-known mailing address of 3500 6th Avenue, Des Moines, IA 50313.
2. Agent became licensed as a preneed sales agent of funeral services on September 30, 2012.
3. Agent is currently appointed with a preneed seller, Henderson's Highland Park Funeral Home, 3500 6th Avenue, Des Moines, IA 50313.
4. The Division issued Agent a license as a preneed sales agent of funeral services on September 30, 2012 and assigned preneed sales agent number SA-00702.
5. Agent is required to file an annual report with the Commissioner on or before April 1 each year pursuant to Iowa Code § 523A.502A and Iowa Administrative Rule 191-105.4(2).

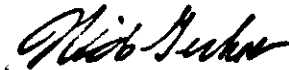
6. The Iowa Insurance Division is investigating the Agent's failure to file annual reports with the Commissioner and remit fees as required by Iowa Code § 523A.502A and Iowa Administrative Rules 191-105.4(2).

7. Iowa Code § 523A.503(2) states that the Commissioner may, for good cause shown, suspend any license for a period not to exceed thirty days, pending investigation.

THEREFORE, IT IS HEREBY ORDERED that, pursuant to Iowa Code §§ 523A.502A(4), 523A.503(2) and Iowa Administrative Rules 191-105.4(3), 105.6(8), and 106.2(3), that the preneed sales agent of funeral services license of Agent is hereby SUSPENDED for a period not to exceed thirty days from the date of this Order pending proceedings to determine whether Agent's license should be further disciplined after hearing in this matter.

Dated this 29th day of May, 2014.

Iowa Insurance Commissioner



NICK GERHART
Insurance Commissioner